

EFMP **Exceptional Family Member Program**

EFMP MEDICAL ENROLLMENT / UPDATE

- Log into E-EFMP to start a medical enrollment or medical update case.
- Please select the appropriate dependent to start a case on (If multiple dependents are needing update, individual cases will need to be started)
- Follow the prompts in its entirety.
- Call and schedule an appointment with the EFMP dependent's primary care for EFMP paperwork. If patient is followed by a civilian provider, additional guidance will be provided from the staff.

EFMP EDUCATIONAL ENROLLMENT / UPDATE

- Log into E-EFMP to start an educational enrollment or update case.
- Please select the appropriate dependent to start a case on (If multiple dependents are needing update, individual cases will need to be started)
- Call the dependent's school / EDIS to have the DD Form 2792-1, Jan 2021 completed.
- Obtain a copy of the IEP /IFSP
- Log into E-EFMP and upload all the appropriate documentation within the E-EFMP case.

EFMP MEDICAL & EDUCATIONAL ENROLLMENT / UPDATE

- Follow the above instructions. Please select medical and educational when initiating the case.

Overseas (OCONUS) Screener / Family Member Travel Screener

- MPD will contact the service member once they have received an official assignment from HRC to schedule you for a levy brief.
- Log into E-EFMP and start an Overseas Screening case.
- Complete demographics (list your address as your current address, not your future duty location as this will cause the case to be misrouted and delayed), DA 7246 & DA 5888 within E-EFMP.
- Attend the levy brief and submit all requiring documentation to your MPD REP
- Once the DA 5888 is authenticated by MPD, it will progress forward to the EFMP office to complete the screening call. Please note that the office has 7-10 business days to contact and request information if required.

PLEASE NOTE THAT AN OVERSEAS FAMILY SCREENING CAN NOT BE COMPLETED WITHOUT THE LEVY BRIEF BEING ATTENDED UNLESS OTHERWISE APPROVED BY MPD

EFMP DISENROLLMENT

- Call/email the office with a brief explanation of the need for disenrollment. The EFMP staff will provide additional guidance and documentation if it meets disenrollment criteria per AR 608-75

<http://efmp.army.mil/>

Expectational Family Member Program

Monday	Tuesday	Wednesday	Thursday	Friday
Closed for Admin Review	Closed for Admin Review	By Appointment Only	By Appointment Only	Closed For Admin Review

**Holidays and DONSA's may influence appointment availability **

Office Phone (270) 956-0051

Appointment Line (270)798-8400

Office Email: usarmy.campbell.medcom-bach.list.efmp@health.mil

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FAQ's

Q: My dependent's provided is off post /civilian provider. Is the process still the same for a medical enrollment / update?

A: Yes, expect that the DD form 2792, JAN 2021 will be completed on paper and uploaded by the SM/FM within the E-EFMP case

Q: My dependents doesn't use EFMP, and I want to disenroll them. How can I do that?

Please contact the EFMP staff via phone or email. Based on the information provided, guidance will be given if the dependent meets disenrollment criteria. EFMP enrollment is MANDATORY per AR 608-75 to qualifying dependents.

Q: How often am I needing to update my dependent's EFMP?

A: Every 3 years an update is required or if you are potentially PCSing and your date will expire within 6 months of reporting. The EFMP staff also recommends updating sooner if there has been a major change in diagnosis / services needed.

Q: I am going OCONUS and have a short timeline. What should I do?

A: Follow the instructions provided by both MPD / EFMP office. A deferment may need to be submitted through your S1/retention to push your report date to the right to allow appropriate time to complete the screening for your dependents.

Q: My dependent meets enrollment criteria and I don't want to enroll them. What can I do?

A: If a dependent has been identified as meeting enrollment criteria during an overseas screening, the enrollment must be completed within its entirety per the AR 608-75 to move your screening to the next phase of the process. Refusal to complete the enrollment will result in the termination of the command sponsorship request and the SM's orders to be cut as an 'all others tour' or unaccompanied.

Q: How can I track the status of my case?

A: You can check the status of the case by logging into your E-EFMP account and checking the subtext written under the date of the case box. The most common ones are:

"MTF Case Coordinator has sent a request for medical information from the MTF location at Ft. Campbell" Your case has been sent to the provider bin for completion. Please reach out to your dependent's provider for completion.

"Member has submitted package to MPD/IMCON Family travel office for authentication" MPD has received your case and is awaiting documentation from the SM to authenticate the case. Please reach out to your MPD REP for clarification

"FMTS Medical reviewer has sent the package to FMTS medical Review Staff for review" The case is at the gaining installation for review. Once a travel determination has been made, MPD will contact the service member directly.

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