

ACS is an organization designed to provide effective and efficient programs that contribute to the readiness and well-being of Soldiers, Retirees, Civilian Employees and their Families.

### Fort Campbell ACS Locations



**Army Community Service**  
1501 William C. Lee Road



**Survivor Outreach Services (SOS)**  
5001 Screaming Eagle Drive  
Serves Military Survivors

The following ACS programs are available to address the needs of the Fort Campbell community.

**In the Army Community Service building at 1501 William C. Lee Road:**

Information & Referral	270-798-9322
ACS Volunteer Program	270-956-2934
Army Family Action Plan (AFAP)	270-956-2934
Army Family Team Building (AFTB)	270-956-2934
Army Volunteer Corps (AVC)	270-956-2934
Exceptional Family Member Program (EFMP)	270-798-2727
Family Advocacy Program (FAP)	270-412-5500
Financial Readiness Program (FRP)	270-798-5518
Victim Advocate Hotline 24/7	931-980-5787
Military Family Life Counselors (MFLC)	270-798-9322
Mobilization, Deployment, & Stability	
Support Operations (MD&SSO)	270-798-3849
Outreach Program	270-798-2062 270-412-6771
Relocation Readiness Program	270-798-6313

**Supporting the Soldier Recovery Unit**  
2433 Indiana Avenue:

Military HR Specialist	270-412-8449
Education Specialist	270-412-6004

**Survivor Outreach Services (SOS)**

5001 Screaming Eagle Drive  
270-798-0272



# Army Community Service



**“Real-Life Solutions for  
Successful Army Living”**

Army Community Service  
1501 William C. Lee Road  
Fort Campbell, KY 42223

**(270) 798-9322**

**Hours: M, W, Th, F 7:30am - 4pm  
Tu 9am - 4pm**



Fort Campbell ACS



U.S. ARMY



**ACS Volunteer Program:**

Interested in volunteering in one of our ACS programs? Benefits include: training, recognition and resume building.

**Army Emergency Relief (AER)**

Financial Assistance may be available for active duty, retired service personnel, and their Family members. Family members of deceased personnel and members of the reserve components on continuous active duty for more than 30 days may also be eligible.

**Army Family Team Building (AFTB):**

Offers personal & professional development classes.

**Army Family Action Plan (AFAP):**

Provides active and reserve component Soldiers, DA Civilians, Retirees, Survivors, and their Family members a voice in shaping their standards of living by identifying issues and concerns for Army senior leadership resolution.

**Army Volunteer Corps (AVC):**

- Provides volunteer opportunities
- Assists agencies & units with volunteer recruitment, training, & award recognition

**Consumer Affairs Office (CAO):**

- Assists with resolving consumer complaints
- Reviews all contracts prior to signing
- Provides free CARFAX reports
- Assists with Credit Reporting (obtain credit reports, disputing and free credit score from MYFICO)
- Assisting with scams and reporting to Federal agencies

**Exceptional Family Member Program (EFMP):**

An exceptional Family member is a Family member (child or adult) with any physical, emotional, developmental, or intellectual disability that requires special treatment, therapy, education, training, or counseling. Services include Information & Referral, Advocacy, Special Needs Accommodation Process, System Navigation, Support Group, Respite Care and Recreational/Cultural Activities.

**Family Advocacy Program (FAP):**

The objective of the ACS Family Advocacy Prevention and Education Program is to assist Soldiers and Families in recognizing and meeting the challenges of military life. The program provides a variety of services to help in developing relationship and parenting skills and improving quality of life.

- Relationship Workshops
- Parenting Workshops

**New Parent Support Program (NPS):**

- Home Visitation
- Play Morning
- Expectant Parent Workshop

**Victim Advocate Program:**

**HOTLINE:931-980-5787**

- Needs assessment and safety planning
- Information and referrals
- Court accompaniment

**Problematic Sexual Behaviors in Children and Youth (PSB-CY)**

- PSB include behaviors that are sexual in nature, developmentally inappropriate, and potentially harmful to others.
- **ACS FAP** is reporting point of contact for individuals exhibiting and those impacted by this behavior.
- Support to families include: Safety Planning across settings: education and information regarding healthy sexual development; referrals to military and civilian resources.

**Financial Readiness Program (FRP):**

Individual Financial Counseling:

- Preventative - Financial planning to reduce debt and increase savings
- Future planning - Retirement, invest, saving and college

**Mobilization, Deployment, & Stability Support Operations (MD&SSO)**

- Provides Soldier & Family Readiness Group (SFRG) training and variety of trainings before, during, & after deployment.

**Outreach Program:**

Connects military and civilian support services with Soldiers, military retirees, Department of the Army Civilian employees and their Families.

- ACS Tours available
- Briefings and/or information tables can be provided at unit and community events

**Relocation Readiness Program: Inbound and Outbound Services:**

- Welcome Center and Newcomers Orientation
- Lending Closet for those transitioning (with PCS orders)
- PCS Counseling, CONUS & OCONUS Smooth Move Orientation
- "Hearts Apart" Waiting Families Support Group (unaccompanied tours)
- Sponsorship Training for Soldiers, Unit Sponsorship Coordinators (USCs) and Civilians
- Automated Welcome Packets "Plan My Move":  
[www.installations.militaryonesource.mil/](http://www.installations.militaryonesource.mil/)

**Services for Multi-cultural Families:**

- Citizenship Classes
- Citizenship Consultation