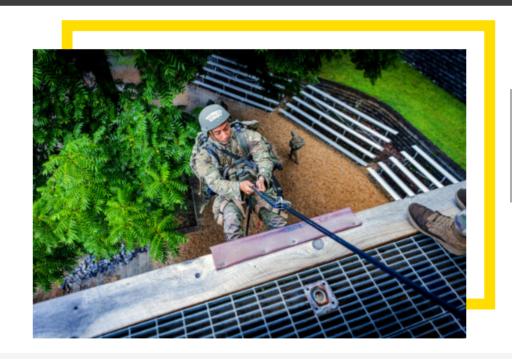
AER: Create Profile Guide

https://www.armyemergencyrelief.org

OFFICIAL NONPROFIT OF THE U.S. ARMY

EMPOWERING SOLDIERS, ENHANCING LIVES





If you start from the AER Emergency Relief. Org Home page you will click Apply for Assistance

DY TO ASSIST SOLDIERS DURING GOVERNMENT LAPSE

Soldiers and their families if the upcoming government lapse affects the Oct. 15 military payday.

needs until normal operations and back pay resume. Assistance is available up to the amount of one net paycheck (maximum \$6,000), with repayment beginning once pay is restored. If you or someone you know may be affected, please share this is know where to turn for help.

Read the full press release here.





IMPORTANT

The following "best practices" result in effectively and efficiently creating an account. To avoid known issues associated with account establishment, please follow the following recommendations:

- 1. Use a personal email to create your account.
- 2. Please use a computer or mobile device that is not connected to the "Department of Defense Information Network" (DoDIN).
- 3. If you need help establishing an account or encounter problems logging into an existing account, email it_helpdesk@aerhq.org or please contact HQ AER at 1-866-878-6378 for assistance.



Ensure when you are creating your profile you follow the highlighted important message.



Within The Portal You Can:

- · Create an account
- · Submit a request or inquiry
- Make a payment
- Make a donation
- · Take the Financial Frontline exam

If you need help establishing an account or encounter problems logging into an existing account, please contact HQ AER at 1-866-878-6378 for assistance.

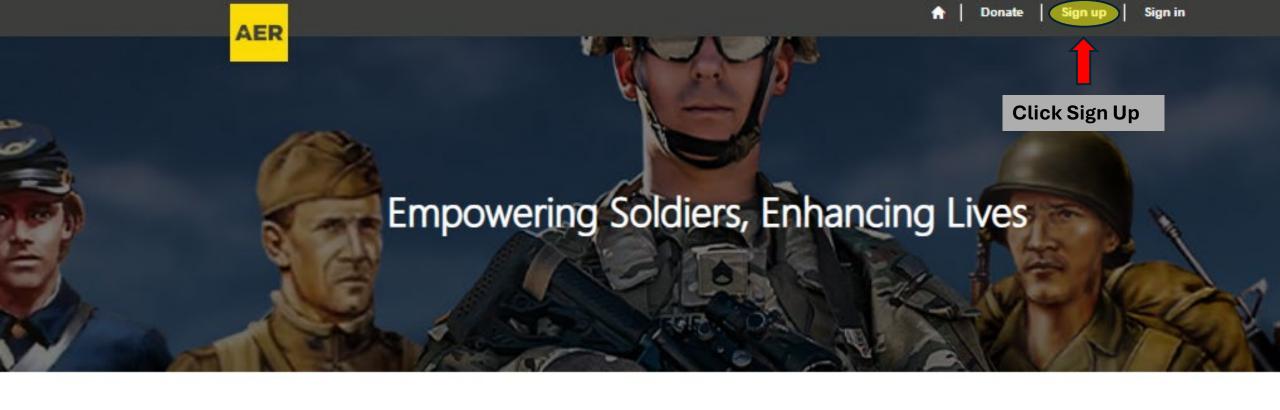
We are going to ask you to disclose confidential and personal information to process your request for AER assistance. Your information is SAFE and SECURE on this website. Information collected during the online request for assistance is used to establish a loan or grant. AER does not sell any Personally Identifiable Information.

Review our full Privacy and Security Policy.

You are not required to complete this online form to receive assistance.

ASSISTANCE PORTAL

Next, Click on Assistance Portal



WELCOME TO THE AER PORTAL

With this portal, you can...







AND ADDRESS OF THE PROPERTY OF



For the next 3 slides you will answer the questions as they pertain to you.

Do you have a current US Army Military ID Card?





Are you currently serving in the US Army?





Please select your current duty status

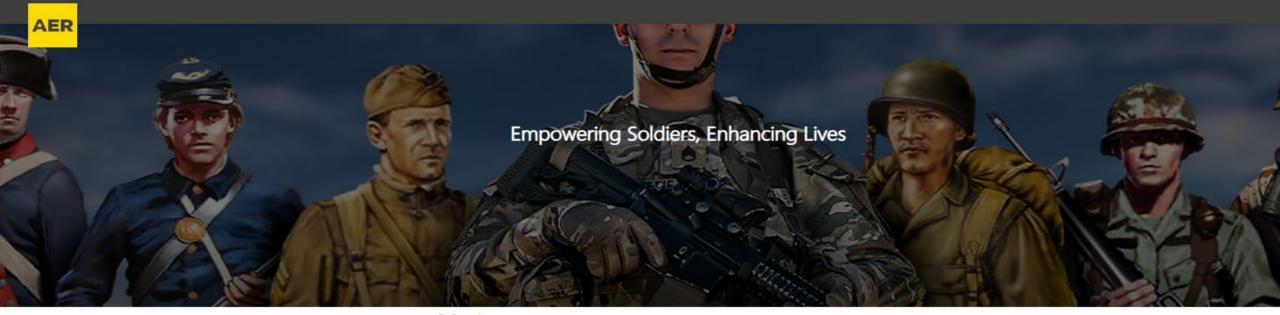
If you are NOT Active Duty, select what applies to you!

Active Duty

Army Reserves

Army National Guard

None of the above



《 Cancel

You will now create an account, as well as verify your personal email address (as stated in slide 3). Ensure you have access to your email on your phone just in case there is no computer access.

Please provide the following details.

Email Address

Email Address

New Password

New Password

Confirm New Password

Confirm New Password

First Name

First Name

Last Name

Last Name

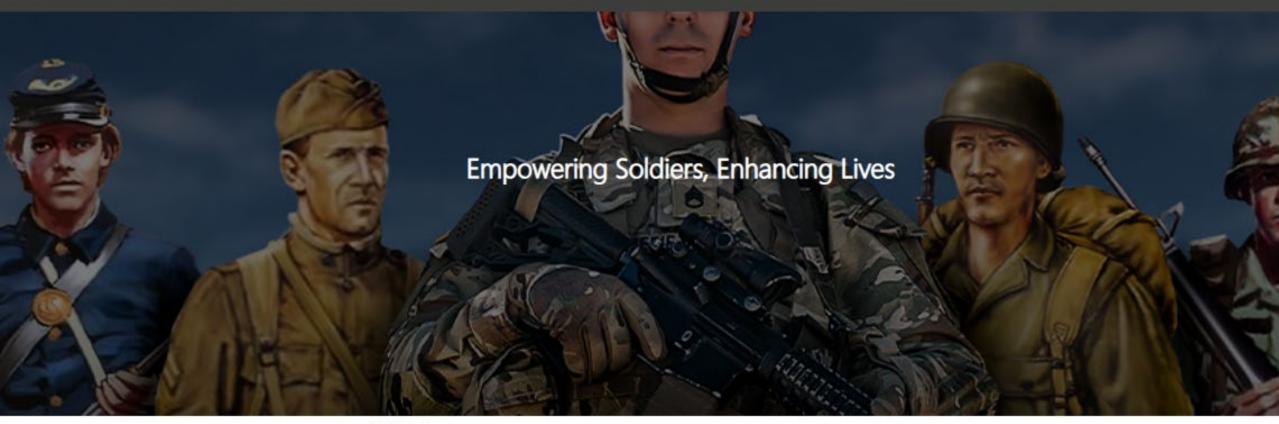
SSN

SSN

I Accept the Terms & Conditions Linked Below







《 Cancel

Enter a number below that we can send a code via SMS or phone to authenticate you.

Country Code

Next, you will verify your phone number

Phone Number Phone number Send Code Call Me Cancel

By creating an account or signing-in, you agree to terms and conditions outlined here: Review Terms & Conditions Click Update
Profile. This
must happen
before you
apply for
assistance.

WELCOME TO THE AER PORTAL

With this portal, you can...







MAKE A DONATION

Submit a pledge via DFAS allotment or make a one-time donation.

UPDATE PROFILE

Complete your profile to keep your information up

to date.

MAKE A PAYMENT

Make a payment via Credit Card, E-Check or Paypal.







APPLY FOR FINANCIAL ASSISTANCE

Complete the application to request financial assistance.

VIEW APPLICATIONS

Review your completed and in-progress financial assistance applications

APPLY FOR SCHOLARSHIP

Apply for assistance with education expenses.







VIEW LOAN/GRANT HISTORY

Review your existing loan or grant history.

FINANCIAL LITERACY

Take the Financial Literacy Exam.

ASK US

Complete the form to make an inquiry for services from AER.

MY PROFILE

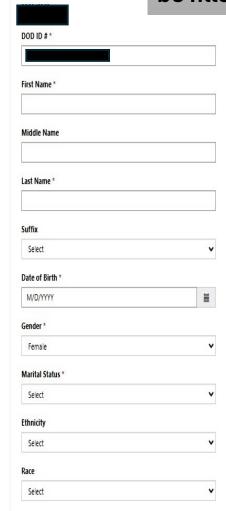
You will now update all of your current information. Each block with a * MUST be filled.

My Contact Detail	9	Detai	Contact	Му
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Social Security No.

Race Multi Choice

Select or search options





To find your DOD ID number on your ID card:

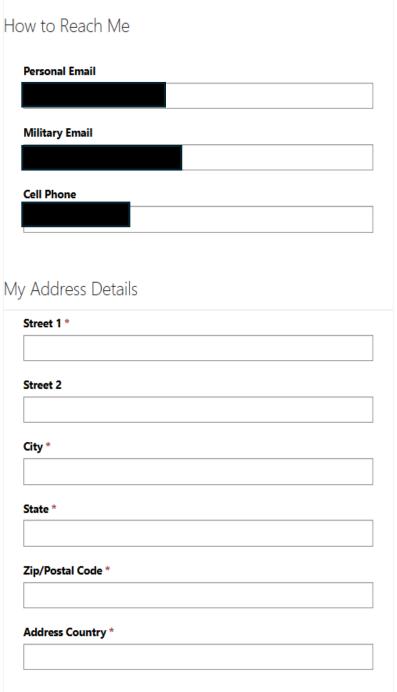
Look on the back of your Common
 Access Card (CAC) or Uniformed
 Services ID Card.

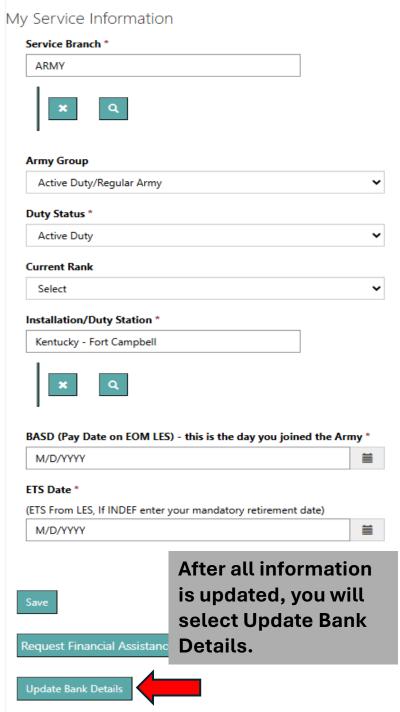


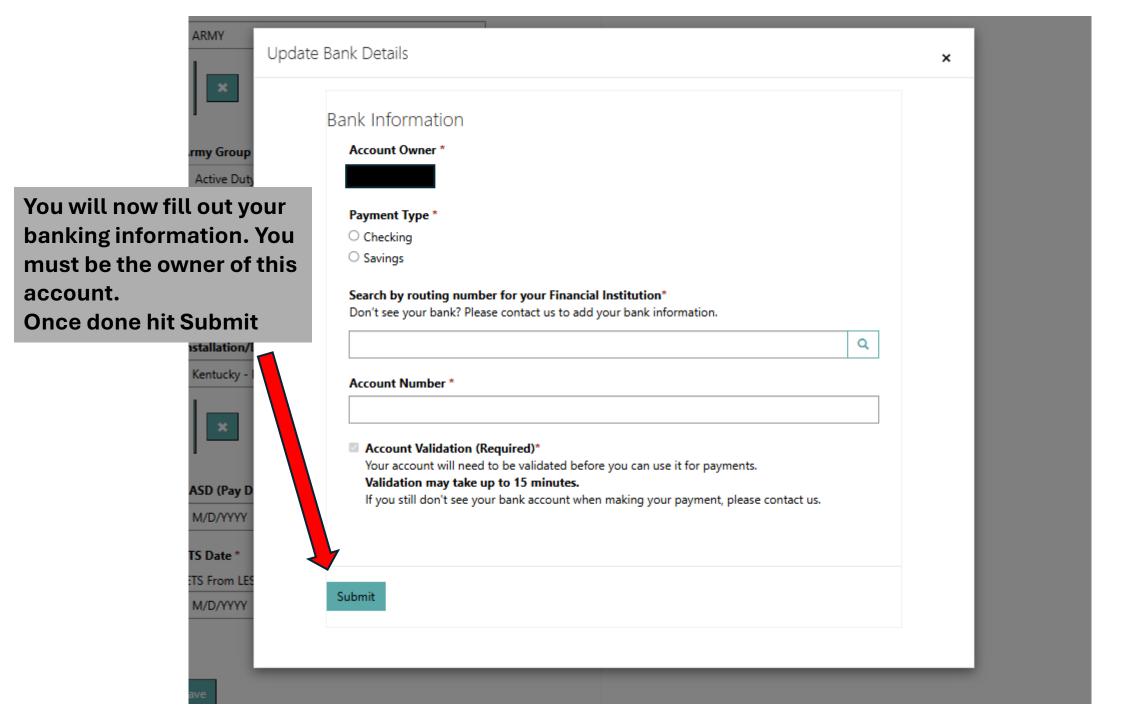
2. The DOD ID number is a 10-digit number.

3. It is NOT your Social Security Number (SSN).

4. It is NOT your Benefits number.







Now that your profile is created, with updated banking information, you may now apply for assistance. Go back to the portal home page and click on Apply for Financial Assistance and follow the given steps.

WELCOME TO THE AER PORTAL

With this portal, you can...



UPDATE PROFILE

Complete your profile to keep your information up to date.



MAKE A PAYMENT

Make a payment via Credit Card, E-Check or Paypal.



MAKE A DONATION



VIEW LOAN/GRANT HISTORY

Review your existing loan or grant history.



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