

#### ACS Vision

To provide effective and efficient programs and services that contributes to the readiness and well-being of Soldiers, Retirees, Civilian Employees and their Families.

#### ACS Mission

- a. Facilitate commander's ability to provide comprehensive, coordinated, and responsive services that support readiness of Soldiers, civilian employees and their Families.
- b. Maximize technology and resources, adapt to unique installation requirements, eliminate duplication in service delivery, and measure service effectiveness.

Click below to contact ACS:



Fort Campbell MWR ACS Website



Facebook Fort Campbell ACS To our Army Family,

Army Community Service (ACS) has been keeping Soldiers and their Families ready and resilient since 1965. ACS has the tools for you to be ready and resilient. WE have the tools and YOU have the power!

It is our desire that this guide assist you in being resilient at Fort Campbell, a place where you would want to live, work, play and raise a Family.

Army Community Service, "Real-Life Solutions for Successful Army Living", making memories of a lifetime every day. There is no finish line in the pursuit of excellence and your ACS is pursuing excellence.

Respectfully,
Arthur L. Jones
Chief, Army Community Service

# WELCOME TO FORT CAMPBELL, KENTUCKY Home of the 101ST Airborne Division (Air Assault)

For over half a century, first as a camp and later as a post, Fort Campbell has had a proud heritage as home of the nation's finest fighting forces. Fort Campbell is home of the Army's only Air Assault Division. The 101st Airborne Division (Air Assault) consists of three combat brigades plus the 101st Aviation Brigade, 159th Aviation Brigade, 101st Sustainment Brigade and several separate commands.

The five major tenant units at Fort Campbell include the 5th Special Forces Group (Airborne), 160th Special Operations Aviation Regiment (Airborne), U.S Army Medical Activity, TN Valley District Corps of Engineers, and U.S Army Dental Activity.

Although the units and men and women here have widely different missions and jobs, they are here for one purpose -- to be ready to defend the nation. Infantry, mechanics, pilots, cooks, -- they are all on the move with the modern Army at Fort Campbell.

Much like a large city, Fort Campbell has its own supermarket, shopping mall, medical facilities, neighborhoods, and churches. The important thing to remember is that not only are all of these things available, but the people here really want to serve you.

If you like sports and recreation, you're in a great place. Almost every type of recreation and athletics are available. A golf course, pools, lakes, a bowling center, turkey and deer hunting, fishing, horseback riding, craft shops, and much more are all around you.

The Capital of Country Music, Nashville, is to the southeast, Mammoth Cave National Park is to the north, and Kentucky Lake and Lake Barkley are to the west -- all combined to offer total variety for the traveler and visitor. There is plenty to see and do on a short weekend or a month's leave -- in both Kentucky and Tennessee.

Welcome to Fort Campbell -- may your stay be enjoyable and your tour of duty professionally rewarding.

The **EAGLE INFORMATION GUIDE** is an informational booklet, compiled and coordinated by Army Community Service in the interest of all Fort Campbell Soldiers, Family Members, civilian employees, contract personnel and community members. The Army Community Service staff and Volunteer Corps thank all individuals who contributed to this issue. Our goal is to update the EAGLE INFORMATION GUIDE annually.

DISCLAIMER: Every effort has been made to provide accurate and current information. However, we recommend calling to verify services, location and hours of operation before visiting any agency. Presentation of direct or indirect links to products, services, or vendors does not constitute endorsement by the Department of Defense, or Fort Campbell Army Community Service. We have provided these sites because they contain information that might be of interest to our users. The links are presented for informational purposes only. Users are encouraged to thoroughly investigate and evaluate items of interest prior to entering into contractual obligations.

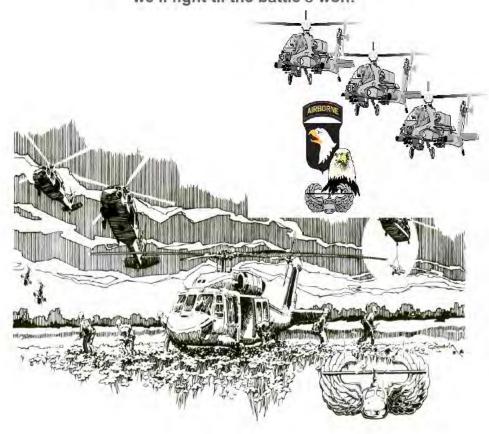
101st Airborne Division Song "Rendezvous With Destiny" (All Soldiers assigned or attached to Fort Campbell will learn the Screaming Eagle Song.)

"We have a rendezvous with destiny.

Our strength and courage strike the spark
that will always make men free.

Assault right down through the skies of blue;
Keep your eyes on the job to be done.

We're the Soldiers of the hundred-first;
we'll fight til the battle's won!"



The information in this publication is current as of **SEP 2014.** To provide changes or corrections please contact Army Community Service, **Tel: 270.956.2676/798.6313, Fax: 270.798.9041** 

**Phonetic Alphabet:** The phonetic alphabet is used in verbal communication in the military to prevent misunderstanding of letter pronunciation.

A-Alpha N-November

**B**-Bravo **O**-Oscar

**C-**Charlie **P-**Papa

**D-**Delta **Q-**Quebec

E-Echo R-Romeo

**F-**Foxtrot **S-**Sierra

**G**-Golf **T**-Tango

H-Hotel U-Uniform

**I-**India **V-**Victor

**J-**Juliet **W-**Whisky

**K-**Kilo **X-**Xray

L-Lima Y-Yankee

M-Mike **Z-**Zulu

#### Telephone:

For Fort Campbell prefix commercial number 798, the DSN is 635.

For 956 commercial prefix, the DSN is 363.

For 794 commercial prefix, the DSN 363

For 412 commercial prefix, the DSN 352.

For 461 commercial prefix, the DSN 541

The area code for Fort Campbell is 270, Kentucky is 270 and Tennessee is 931. If calling off post (local) from a Fort Campbell military phone, always dial "99" then area code (931/270) and 7 digit number. To call a toll number from Fort Campbell dial "98" and "1" and the 10 digit number. To call a DSN number dial "94" and 7 digit CONUS or 10 digit OCONUS phone number.

#### **Military Time**

All times listed in this edition of the EAGLE INFORMATION GUIDE are in military time. The time is based on a 24-hour clock. For example, 0100 is 1:00 AM, 1230 is 12:30 PM, 1300 is 1:00 PM, 1430 is 2:30 PM, 1545 is 3:45 PM and so on. A military time schedule is provided for your convenience.

Military Time	Corresponding AM/PM
0001	1 minute past midnight
0100	01:00 AM
0200	02:00 AM
0300	03:00 AM
0400	04:00 AM
0500	05:00 AM
0600	06:00 AM
0700	07:00 AM
0800	08:00 AM
0900	09:00 AM
1000	10:00 AM
1100	11:00 AM
1200	12:00 NOON
1300	1:00 PM
1400	2:00 PM
1500	3:00 PM
1600	4:00 PM
1700	5:00 PM
1800	6:00 PM
1900	7:00 PM
2000	8:00 PM
2100	9:00 PM
2200	10:00 PM
2300	11:00 PM
2400	12 midnight

#### **QUICK REFERENCE NUMBERS**

Abuse Issues/Child/Spouse	(270) 798-8601
Adjutant General	(270) 798-6743
Air Assault Auto	(270) 956-1101
Airport Shuttle	(931) 237-2699
	(615) 275-0146/217-7433
Alterations (Military Clothing & Sales)	(270) 697-1100
Animal Control (Stray Animals)	(270) 798-7111/112
American Red Cross	
(Fort Campbell)	(270) 798-2171
(Clarksville)	(931) 645-6401
Army Education Center	(270) 798-3201/461-1469
Ambulance Service /Emergency (On Post)	911
Army Community Service (ACS)	(270) 798-9322
Army Career Alumni Program (ACAP)	(270) 798-5000
Army Emergency Relief (AER)	(270) 798-5518
Army Turner Lodging (IHG)	(270) 439-2229
Army Substance Abuse Program	
(Prevention & Education)	(270) 412-0083
(Counseling)	(270) 412-6883
Association of the United States Army (AUSA)	(270) 605-1234
Bank of America (Fort Campbell)	(931) 431-4280
Bowling Center	(270) 798-5887
Casualty Assistance Office	(270) 798-4727/4729
Commissary (DECA)	(270) 640-4008
Chaplain's Office (Installation)	(270) 798-6124/2273
Chamber of Commerce (Clarksville)	(931) 647-2331
Chamber of Commerce (Hopkinsville)	(270) 885-9096
Child/Family Behavioral Health Services	(270) 798-8437
Civilian Personnel Advisory Center (CPAC)	(270) 412-8481
Criminal Investigation Division (CID)	(270) 798-2196
Central Issue Facility (CIF)	(270) 798-6245
Class Six Store	(931) 431-3622
Clarksville Board of Education	(931) 648-5600

Credit Union (Fort Campbell)	(931) 431-6800
Commercial Solicitation (MWR)	(270) 798-9953
Consumer Affairs Office (CAO)	(270) 798-5528
Directorate of Family and Morale, Welfare & Recreation (DFMWR)	(270) 798-7535
Eagle Mart	(931) 431-4311
Emergency Crisis Hotline (Open 24 Hrs)	(270) 798-2273
Employment Readiness Program (ACS)	(270) 798-4412/4289
Exchange (PX)	(270) 439-1841/1842
Finance Pay Inquiries	(270) 412-5634
Separation Pay/PCS Reimbursements	(270) 798-6233
Fisher House	(270) 798-8330
Federal Job Information Center	(270) 798-4412/4289
Family Advocacy Program (ACS)	(270) 412-5500
Family Housing (On Post) Campbell	(931) 431-9003
Crossing, LLC	
Fort Campbell Housing Services Office (Off Post)	(270) 798-3808
Family Travel	(270) 798-2036
Family Resource Center (ACS FRC)	(270) 956-2935
Family Assistance Call Line (Toll Free)	1-866-252-9319
Fort Campbell Schools (Admin Office)	(270) 439-1927
School Bus Transportation	(931) 431-6213
Barkley Elementary	(270) 640-1205
Barsanti Elementary	(270) 640-1213
Jackson Elementary	(931) 431-6211
Lincoln Elementary	(270) 640-1212
Marshall Elementary	(270) 640-1214
Lucas Elementary	(931) 640-1208
Mahaffey Middle School	(270) 640-1215
Wasson Middle School	(270) 640-1218
Fort Campbell High School	(931) 640-1219
Gate Information	(270) 798-5049
Guest House (IHG Turner Lodging)	(270) 439-2229
Hospital (BACH Information)	(270) 798-8388

Emergency Room 24 hrs	(270) 798-8000
Schedule Appointments with Blanchfield Army Hospital	(270) 798-4677 (931) 431-4677
	(270) 798-8718/8091
Patient Advocacy	` ′
Inspector General (IG)	(270) 798-3911
ID cards	(270) 798-2424/4838
Leisure Travel	(270) 798-7436/0509
Information & Referral (ACS)	(270) 798-9322 (270) 956-2935
IHG Turner Army Lodging	(270) 439-2229
Job Information (ACS)	(270) 798-4289
Legal Assistance (SJA)	(270) 798-44321
Library (R. F. Sink)	(270) 798-7466/5729
Medical BACH Information	(270) 798-8388
Military Clothing Sales	(270) 798-4212/6803
Military & Family Life Counselor Program	(270) 205-1917
Military One Source	1-800-342-9647
Military Police Station/Emergency	270-798-2677 or Dial 911
Non-Emergency	(270) 798-7111/7112/ 7113
Military Finance Customer Service	(270) 412-5634
Mortuary Affairs	(270) 798-2293
Movie Theater (On Post)	(270) 798-6857
Museum (Pratt)	(270) 798-3215
New Parent Support Program (ACS)	(270) 956-3850 (270) 412-5500
Photo (DA)	(270) 798-2323
Post Office (On Post)	(270) 439-4114
(Official Mail Room On Post)	(270) 798-2381
Public Affairs	(270) 798-3025
Primary Care Clinics	
For Appointments	(270) 798-4677 (931) 431-4677
Privately Owned Firearm (POF) Range	(270) 412-7939

Rent a Car (Enterprise)	(270) 439-9988
Retirement Services	(270) 798-5280/3310
Replacement Detachment	(270) 798-2813/2817
Road Condition Status (Fort Campbell)	(270) 798-7623
Sexual Harassment/Assault Response And Prevention (SHARP)	(270) 412-5500
Social Work Service (BACH)	(270) 798-8601
School Liaison	(270) 798-9874/9219
Soldier & Family Assistance Center (SFAC) ACS	(270) 412-6000/8804
Starbucks	
Forrest Rd	(270) 640-1575
Woodlawn	(931) 431-4270
Suicide Hotline 24/7	1 (800) 273-TALK (8255)
Tax Assistance Office	(270) 798-1040
Taxicabs	(931) 614-5300 (931) 206-5556 (931) 431-3535/0555
Transportation Office (Personal Property)	(270) 798-7151
Travel Office (Leisure )	(270) 798-7436/0509
Travel Official (Toll Free)	1 (800) 296-2959
Tri-Care Service Center	1 (800) 444-5445
Theater (Wilson)	(270) 798-6857
Theater (Wilson) Thrift Shop	(270) 798-6857 (270) 640-4769
	` '
Thrift Shop	(270) 640-4769
Thrift Shop Tobacco Use Cessation Clinic	(270) 640-4769 (270) 956-0100
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic	(270) 640-4769 (270) 956-0100 (270) 798-8403
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic UPS Store	(270) 640-4769 (270) 956-0100 (270) 798-8403 (270) 697-0011
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic UPS Store USO	(270) 640-4769 (270) 956-0100 (270) 798-8403 (270) 697-0011 (931) 542-3078
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic UPS Store USO Veterinary Clinic (Vet Clinic)	(270) 640-4769 (270) 956-0100 (270) 798-8403 (270) 697-0011 (931) 542-3078 (270) 798-3614/4844
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic UPS Store USO Veterinary Clinic (Vet Clinic) Video Teleconference Studio	(270) 640-4769 (270) 956-0100 (270) 798-8403 (270) 697-0011 (931) 542-3078 (270) 798-3614/4844 (270) 798-9090/9091
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic UPS Store USO Veterinary Clinic (Vet Clinic) Video Teleconference Studio Visitor Control Center	(270) 640-4769 (270) 956-0100 (270) 798-8403 (270) 697-0011 (931) 542-3078 (270) 798-3614/4844 (270) 798-9090/9091 (270) 798-5047
Thrift Shop Tobacco Use Cessation Clinic Urology Clinic UPS Store USO Veterinary Clinic (Vet Clinic) Video Teleconference Studio Visitor Control Center Warrior Transition Battalion (WTB) S-1	(270) 640-4769 (270) 956-0100 (270) 798-8403 (270) 697-0011 (931) 542-3078 (270) 798-3614/4844 (270) 798-9090/9091 (270) 798-5047 (270) 412-8657

Women, Infants and Children	
(WIC) Oak Grove KY	(270) 640-6022
Work Order (Fort Campbell)	(270) 798-1200

## TABLE OF CONTENTS A

Adult Behavioral Health Service	50
Air Assault Auto	99-100
Air Assault Family Medical Home (formerly Blue Clinic	
Airport Shuttle Services	20-21
Adkins Dental Clinics	78, 95
American Red Cross	
Appointments & Cancellations	47
Armed Services YMCA	
Army Career and Alumni Program (ACAP)	25-27
Army Community Service (ACS)	27-42
Army Education Center (AEC)	42-45
Army Emergency Relief (AER)	28-29
Army Family Team Building (AFTB)	36-37
Army Family Action Plan (AFAP)	36
Army Family Covenant (see inside back cover)	
Army Substance Abuse Program	49
Army Volunteer Corps Coordinator	37
Arts & Crafts Center (Guenette)	
Asthma Center	
Association of the United States Army (AUSA)	
Alterations (Military Clothing Store)	127
Allergy Clinic	48
Auto Craft Shop	46
В	
Backdoor Boutique	
Bank of America	
Barber Shops	
Bastogne Soldier Medical Home	
Bastogne Embedded Behavioral Health Clinic	
Beauty Shop	
Better Business Bureau	
Behavioral Health Dept	50

Blanchfield Army Community Hospital (BACH)	
Brace Shop	
B.O.S.S (Better Opportunities for Single Soldiers)	
Bowling Facilities (Hooper Bowling Center)	
Byrd Family Medical Home	
Byrd Radiology	76, 80
Byrd Soldier Medical Home	73-74, 79
С	
Cabs	
Campgrounds (MWR Outdoor Recreation)	107-108
Campbell Crossing LLC (see Fort Campbell Housing)	134-136
C-A-R-E (Emergency Crisis Hot-Line)	87
Cable On/Off Post	
Car Wash	88
Cardiology Clinic	
Challenge Course Complex	
Chapel Sponsored Women's Programs	
Chaplain's Activities Office/Family Life Center	
Churches/Mass On Post	
Child, Youth & School Services (CYSS)	
Child and Family Behavioral Health Services	
Central Issue Facility (CIF)	
Civilian Personnel Advisory Center (CPAC)	
Clarksville Airport Shuttle/Clarksville City Bus	
Class Six Store	
Commercial Solicitation	
Commissary	
Comcast	
Congressional Inquiries	
Convenience Center (Recycling)	
Consumer Affairs Office (CAO) (ACS)	
Cole Park Commons (CPC)	
Craft Shop (Multi)	
Credit Union	
D	
DA Photo (See Multimedia Visual Information Service Cent	ter)143
Dale Wayrynen Community Recreation Center	,
Dawg Haus Snack Bar	
Dental Headquarters and Dental Clinics	

Deployment & Mobilization Program (ACS)	35-36
DEERS (Refer to ID Card)	
Dermatology	
Department of Pharmacy	68-69
Department of Radiology	76
Dining Facilities (BACH)/(DFAC)	49-50
Directorate of Family and Morale,	
Welfare & Recreation (DFMWR)	97-117
Dog Parks/Kennels11	
Driver's License Offices	
E	
Eagle Mart	117
Education/School System	118-125
Education Center (Refer to Army Education Center)	42-45
Educational and Developmental	
Intervention Services (EDIS)	53-54
Emergency Center (BACH)	
Employee Assistance Program (EAP)	125
Employee Health Clinic (Civilian)	54
Engraving Etc	99
English as a Second Language (ESL)	32, 45
Enlisted Spouses' Club	125
ENT Clinic (Otolaryngology Services)	54-55
Environmental Health	55
Estep Wellness Center	106-107
Equal Employment Opportunity (EEO)	
Exchange (The Exchange-PX-AAFES)	
Exceptional Family Member Program (EFMP)	.34-35, 56
F	
Family Assistance Call Line (Refer to ACS FRC)	
Family Readiness Support Assistants (FRSA)	
Family Child Care Providers (FCC)	
Family Advocacy Program (FAP)	•
Family Resource Center (FRC)	
Family Resiliency Information	
Family Self Care & Over the Counter Medication Classes.	
Fire Department	
Firestone Car Care	
Fisher House	57

Fitness Centers	105-106
Finance for Military	133
Financial Readiness Program/Financial Assistance	28-30
Flo's Dining Facility (BACH)	49-50
Flower Shop	
Food Court (The Exchange)	
Food Stamps/Food Assistance	
Fort Campbell Housing (On Post) Campbell Crossing.	
Fort Campbell Family Housing Home & Garden Center	
Fort Campbell Housing Services (Off Post)	
Fort Campbell Lodging (IHG Turner Guest House)	
FRC Coffee Nook	117
G	
Gastroenterology	57
Gate Hours of Operation	165
Gear To Go	103
Greek Odyssey Café	127
General Nutrition Center Store (GNC)	128
General Surgery Clinic	
Golf Course/19th Hole Snack Bar	
Gold Army Medical Home	72
Н	
Hearing Program Office	
Hooper Bowling Center	
Housing (On/Off Post)	
Housing (On Post) Home & Garden Center	
Hospital (BACH)	
Hunting & Fishing Unit	108-109
I	400
ID Card	
Immigration & Naturalization Information	
Industrial Hygiene Section (BACH)	
Infection, Prevention and Control Program	
Information Services (See ACS I&R)	
Intensive Care Unit	
Inpatient Wards	
Inspector General (IG)	140
_	110 111
JAG (see Legal Assistance)	140-141

Jarmon Transportation Services	21
Joe Swing Recreation Facility	116
K	
Kennels (Dog)	113
Kuhn Dental Clinic	
L	
Labor & Delivery, Recovery Unit	60
Laboratory (Pathology) BACH	
Lactation Services	61
Laundromat/Dry Cleaners	140
La Pointe Health Clinic	79
La Pointe Laboratory	79
La Pointe Optometry Clinic	79-80
La Pointe Pharmacy	80
La Pointe Radiology	
La Pointe Reception & Medical Records	
Learning Resource Center	44
Leisure Travel Services	
Legal Assistance (JAG)	.140-141
Lending Closet	32
Library (R.F. Sink)	.100-101
M	
Marriage and Family Therapist	
MedicalRecords	
Military Clothing Sales & Alterations	
Military One Source	
Military Police65,	
Military & Family Life Counselor Program (MFLC)37-38,	
Military Finance	
Ministry & Pastoral Care	
Mobilization & Deployment (ACS)	
Mother-Baby Unit (BACH)	
Motorcycle Registration /Decal (Vehicle)	
Movie Theater (Wilson)	
Multimedia Visual Information Service Center	
Museum (Don F. Pratt)	143
N No TO a la a (1/17)	100
Nail Salon (VIP)	
Neurology (BACH)	81

Newcomer's Orientation (See ACS Relocation)	31-32
New Parent Support Programs (ACS)	39-40
Newspapers (On & Off Post)	
North Automotive Self Service (Auto Craft Shop)	46
Nutrition Care Division (BACH)	50
0	
OB/GYN Clinics	81-82
Ombudsman Wounded Warrior Hotline	63-64
Occupational Medicine	82
Occupational Therapy	82-83
Officers' Spouses' Club	144
Official Travel	144, 158-159
Outdoor Recreation	
Outreach Program (ACS)	32-33
Ophthalmology Clinic	64
Optical Shop	128
Orthopedic Clinic	65
Oral & Maxillofacial Surgery	64-65
Over the Counter Medication	69
P	
Passport	144
Patient Administration Division (BACH)	66
PatientAdvocacy	67-68
Patient and Family Centered Medical Home	71-75
Patient Movement & Evacuations	66-67
Pay Inquiries (See Finance Military)	
Pain Management (BACH)	68
Paintball Games	109
Pharmacy	68
Physical Fitness Centers	105-106
Physical Therapy	69-70
Playgroups	22
Podiatry Clinic	
Popeye's Chicken	128
Post Exchange	126-130
Post Exchange Concessions	
Post Decal/Pass	164-165
Post Offices	
POV Resale Lot	146

Public Affairs Office (PAO)	146
Public Health Nursing	75
Pre-Admission Unit	70-71
Pre-School (On Post) (CYSS)	91
Preventive Medicine Department	71
Primary Care (BACH)	71
Private Organizations	
Privately Owned Firearm Range	110
Protocol Office	
Provost Marshall (see Military Police)	65, 141-142
Q	
Quick Reference Numbers	8-12
R	
Radiology	76
Rakkasan Embedded Behavioral Health Clinic	51
Rakkasan Soldier Medical Home	74
Rape Crisis Counseling	146
Recreation Areas	107
Red Cross (See American Red Cross)	24-25
Refill Pharmacy (Town Center Pharmacy)	68-69
Recycling Center	147
Referrals for Specialty Care	76-77
Religious Services and Activities	147-151
Relocation Readiness Program (ACS)	30-32
Rental Cars	126, 152
Retirement Services	151-152
Reserve Components/Retention Transition	151
Riding Stables	111-113
S	
Sabalauski Air Assault School	153
Same Day Surgery	77-78
School Liaison/School Support Services	118
School Information	
Screaming Eagle Medical Home	72-73
Scouts (Girl/Boy Scout)	
Sexual Harassment/ Assault Response and Prevention	
(SHARP)	41
Shoppettes	129-130
Single Soldier Housing	155

Skeerkange	109-110
Smokehaus at Sportman's Lodge Restaurant	116-117
Social Security Administrations	153
Social Work Services (BACH)	
Soldier-Centered Medical Home	
Soldier & Family Assistance Center (SFAC) (ACS)	41-42
Soldier Health Services (Non Primary Care)	
Soldier Readiness Processing Site (SRP)	81
Southern Buffet Restaurant (Cole Park)	
Starbucks Coffee	
Strike Embedded Behavioral Health Clinic	
Strike Soldier Medical Home	
Storage	155
Special Needs Program	
SKIES Unlimited Instructional Programs	
Subway	127
Survivor Outreach Services (SOS) (ACS)	30
Support Programs/Group	
Sustainment Embedded Behavioral Health Clinic	
Swimming Pools	113-114
T	
Tax Center	
Taxicabs	
Teen Programs	
Television	
Telephone	
Tobacco Cessation Program	
Thrift Shop	
Transition Center/Information	
Transportation Property & Personnel	
Travel Medicine Clinic	
Travel Official	
Tri-Care	
Troop Medical Clinic 5	
The Zone	
Tuberculosis Screening	85
U	450 400
Utilities	
Unemployment Office	160-161

Uniform Business Office	67
Universities	44
Unit Listing	169-170
Urology Clinic	
UPS	
USO	
V	
Vehicle Registration (Off Post/On Post)	163
Veteran's Services and Affairs	162-163
Veterinary Treatment Facility	163-164
Victim Advocate Program	
Video/Audio Services	
Video Teleconference (VTC)	
Visitor Control Center	
Vital Statistics (Birth and Death Certificates)	66-67
Voting Assistance Office	
W	
Warrior Transition Battalion (WTB)	86-87
Warrior Care Clinic	
Welcome Centers	167-168
Western Union	168
Women, Infants and Children (WIC)	
Work Orders (DPW)	
Υ	
YMCA/ASYMCA (On Post)	21-24, 90
Youth Recreation School Age Services	92
Vouna Faale Medical Home	73

# **AIRPORT SHUTTLE SERVICES**

# 24 HR Clarksville Airport Shuttle

Phone: (931)237-2699

**Location:** Nashville Airport & Exit 11 **Website:** www.myshuttlelimo.com **Email:** myshuttlelimo@gmail.com

**Services Provided:** Door to door service between Clarksville/Fort Campbell and Nashville International Airport or Nashville International Airport and Clarksville/Fort Campbell, 24 hr service. Reservations

required. For emergency reservations call (931) 237-2699

# **Jarmon Transportation Services**

Phone: (615) 275-0146

Location: 1 Terminal Drive (Nashville Airport)

Website: www.jarmontransportation.com

**Services Provided:** Provides service between Nashville Airport and Fort Campbell. No hourly schedule. Service is offered every day including holidays except Christmas. Fare is \$62.00 per person one way. Roundtrip fare is \$110.00. Departure time schedule from Fort Campbell 20th Replacement. (Sun-Fri) 0500, 0930, 1300, 1800, 2000, (Sat) 0600, 0930, 1300, 1630, 2000.

From Nashville Airport to Fort Campbell: (Sun-Fri) 0800, 1130, 1500, 1730, 2000, 2315, (Sat) 0800, 1130, 1500, 1730, 1830, 2300. Pick up and drop off locations are: 20th Replacement Company, IHG Army Hotels (Turner Guest House) and Piggly Wiggly (Stateline Road).

Shuttle does not pick up or drop off passengers at Cavalry Country Barracks. Provide door to door service 24/7. Reservation is required.

# **Any-Time Transport Airport Shuttle Phone:** (615) 217-7433 (877) 479-5483

Hours of Operation: we meet all flights with advance

reservations

Location: Nashville TN

Website: www.anytimetransport.com

**Services Provided:** Any Time Transport Airport Shuttle Service travels primarily to and from the Nashville International Airport from and to the suburban areas of Nashville, Clarksville, Fort Campbell and Middle TN.

# ARMED SERVICES YMCA (ASYMCA)

Phone: (270) 798-7422 Fax: (270) 798-7455

Family Center is located at 3068 Reed Ave.

Hours of Operation: Monday - Friday 0900-1500

The Fort Campbell Armed Services YMCA is a nonprofit organization that works hard each day to help make military life easier for our Soldiers and their Families.

Our programs would not be possible without the awesome people

that volunteer with us. If you would like a great place to spend time and help others...come and check us out!

#### **SERVICES PROVIDED:**

**PLAYGROUPS**: We offer playgroups Monday-Friday from 10:30-11:30. All playgroups are designed to be parent/child interactive. There is a volunteer in charge of the group each day to plan activities and carry them out, but the parents are there to assist their children. Our playgroups are geared for children preschool and younger, but all ages are welcome. Snack time is part of each playgroup. Please check our Facebook page at Fort Campbell Armed Services YMCA for the most up to date monthly calendar of events.

BACKDOOR BOUTIQUE (BDB): The Backdoor Boutique is a free program offered to E1 thru E5 Soldiers. The Soldier or one adult Family Member of their household is allowed to shop using a military ID instead of money! To register at the Backdoor Boutique you need your Military ID card and a current end of month LES. The Backdoor Boutique has a vast array of household items, clothing, toys and much, much more. We take donations M-F from 0900-1600. The Backdoor Boutique is open for shopping Tuesday thru Thursday from 1100-1500. Patrons can come in and take one recycle bag (provided by the ASYMCA BDB) and a carry out once a week per family. FREE OF CHARGE! If a Soldier/Family Member is in need of larger items (furniture, baby items, etc.) we put your name on the Wish List, and as soon as we receive these items in we'll give you a call to pick up. We also have an Exception to Policy request letter for those Soldiers above the grade of E5 who may have an immediate need due to an emergency. You must contact the Backdoor Boutique to request the form. The BDB is located at 5660 Screaming Eagle Blvd. (270) 956-1566.

BALLROOM: (open to all ranks) The Ball Room has over 400 beautiful dresses available to borrow for any occasion. With a \$20 refundable deposit an active duty ID cardholder can borrow a gown, suit, or other item and keep it for 10 of our working days. Their deposit will be returned to them when the item is returned to the Ball Room drycleaned. Located at 5660 Screaming Eagle Blvd (the same building as the Backdoor Boutique), the hours of operation are Monday and Friday 0900-1500 and Tuesday thru Thursday from 0900-1100.

MONTHLY SPECIAL EVENTS: Each month we offer a family dinner and a pancake breakfast at the ASYMCA. These family events are designed for the whole family to be able to come out and enjoy a free dinner, breakfast or other event. These events are open to the whole Fort Campbell community and everything is provided FREE OF CHARGE. During the dinner events we always have door prizes and/or other giveaway. We also have many other special events throughout the year, those can be found on our Facebook page (Fort Campbell Armed Services YMCA).

**OPERATION HERO**: Operation Hero is open to children in grades 2nd thru 5th, who may be experiencing temporary difficulty in school, both socially and academically. Often these difficulties are caused by frequent moves and family disruption due to military deployments. Referred by teachers, parents or school officials, the quarter-long program (9 weeks) provides after-school mentoring assistance in a small group setting (1:8 ratio). The focus of the program is on personal responsibility, enabling the children to find success in their school and home lives. Operation Hero facilitates a positive environment, encourages responsible behavior and provides the support the children need to get back on track in school, both academically and socially. In the end, the students find that there are "heroes" inside each of them. Fort Campbell's Operation Hero program is currently offered in all 6 Elementary Schools on post.

**LITTLE HEROES:** This is a free program offered to children of deployed soldiers ranging from 3 to 4 years old. The parent must be actually deployed in order for the child to attend. Soldiers with the rank of E1 to E5 have priority for placement in our program. 4 year old program is Monday, Tuesday, and Wednesday and 3 year old program is either Monday and Wednesday or Tuesday and Thursday. For more info call 270-798-7422.

**Y-MAKE THE GRADE (tutoring)**: The ASYMCA offers tutoring in most of the Fort Campbell elementary schools. Tutoring subjects: Math and English. Days offered: Tuesdays after school. For more information please call: (270) 798-7422.

**ADULT CLASSES:** The Armed Services YMCA is proud to be able to offer the Fort Campbell community a Bible discussion group that meets each Tuesday from 1145-1245 with lunch provided. This is an opportunity for the community to come in and fellowship during lunch and be fed in more ways than one. The ASYMCA is available to do

a variety of classes. We just need volunteers to do it. If you have a special interest that you would like to teach to others, please feel free to call us and see if we can assist you in offering a class. Just remember...all of our classes are FREE.

**OUTREACH**: The ASYMCA has a large meeting area that is used on a space available basis by Units, FRGs and other agencies for meetings and briefings. To use the area you must come into the ASYMCA and request a date and fill out some forms.

**SUMMER CAMPS:** Each summer the Armed Services YMCA provides free summer residence camps for children ages 10-12. Children with a parent deployed have priority for these camps. Yearly registration starts around the 1<sup>st</sup> of May each year. Call 270-798-7422 for more information.

ASSISTANCE FOR FAMILIES IN NEED: The Armed Services YMCA provides assistance to families in need such as food, diapers, formula and financial assistance. This service is on a case by case basis. If a Soldier has a need and is unable to receive assistance from AER, we need to receive a letter from their company 1SG or Commander stating the need. We will do what we can the assist them with that need once we receive that request.

# **AMERICAN RED CROSS**

## Fort Campbell Office

Phone: (270) 798-2171; Fax: (270) 798-7746 Emergency After Hours: 1-877-272-7337 Location: 7103B Hedgerow Court Hours of Operation: 0800-1630 Mon-Fri

**Services Provided:** American Red Cross (Service to the Armed Forces) serves as an important communications link between the military and civilian sector during Family crisis. In order for an informed leave decision to be made, the Red Cross provides verified information to the Service Member and Command. Please contact the Fort Campbell Red Cross Office should you have further questions, or would like to schedule a Family Readiness Group or unit briefing.

To initiate an emergency communications message (ECM),

please contact toll-free 1-877-272-7337 (24/7). At the time of contact, please provide the Soldier's name, rank, social security number, date of birth, unit information, telephone number and email address. Once the emergency has been verified, the information will be relayed to the unit's Staff Duty Office. Soldiers may contact the local office or the toll-free number to inquire about the status of the message. Red Cross may provide after-hour financial assistance on behalf of Army Emergency Relief (AER) or the applicable military aid society.

**Volunteer Opportunities:** The Fort Campbell American Red Cross (ARC) offers a variety of volunteer opportunities for military ID card holders. The Red Cross also offers a Summer Youth Volunteer Program. Locations for adult and youth placement include the Red Cross Office, library, museum, hospital, veterinary clinic, riding stables and the animal shelter. Red Cross volunteer orientations are held the 2nd Friday of each month. Contact the Fort Campbell Red Cross Office to begin the volunteer process. The Dental Assistant Training Program is held 1-2 times per year, and you may contact the local office for further information. To become trained in disaster assistance or health and safety courses, or for **off post** volunteer opportunities, you can contact the **Clarksville** Two Rivers Chapter at 931-645-6401 or **the Hopkinsville** Christian County Chapter at 270-885-5328.

# ARMY CAREER & ALUMNI PROGRAM (ACAP)

#### **SOLDIER FOR LIFE**

Phone: (270) 798-5000/4163

Location: 5661 Screaming Eagle Blvd

Hours of Operation: 0730-1600 Mon-Wed & Fri; 0730-1430 Thu

Official Website: www.acap.army.mil

Facebook: www.facebook.com/FortCampbellACAP

**ACAP Job Announcement Website:** 

http://www.campbell.army.mil/campbell/directorates/DHR/Pages/ACAP.aspx

**Services Provided:** ACAP's mission is to provide timely and effective transition assistance to all transitioning Service Members, Retirees and their Family Members. ACAP's goal is to prepare transitioners for post military success by providing veterans' benefit information and job assistance training utilizing a three step process which includes

the following;

**Step I: Pre-separation Briefing** (Mon-Fri, 0830 & 1300 call or visit ACAP to reserve a seat)

The process begins with attendance and participation in a mandatory Pre-separation Briefing. Soldiers will conduct Pre-separation counseling with an assigned ACAP counselor and complete a Preseparation Counseling Checklist (DD Form 2648), which is required to clear the installation. Topics of discussion include career options, transition benefits and service provider referral information. All participants must have an active AKO user name and password.

#### Step II:

**Transition Overview and MOS Crosswalk** (call or visit ACAP to reserve a seat) The Transition Overview and MOS Crosswalk classes provide a foundation for a successful transition from the military. Family concerns, Values of a Mentor, the Individual Transition Plan, Credentialing and an individual Gap Analysis are the main topics of discussion.

**Department of Labor Employment Workshop** (call or visit ACAP to reserve a seat) The DOL three day Employment Workshop is mandatory for all transitioning Soldiers. It is designed to provide post-military employment knowledge and skills to include networking, resume, interview techniques, dress for success and salary and benefit negotiation techniques.

VA Benefits Briefing part I and part II (call or visit ACAP to reserve a seat) The VA Benefits Briefing is mandatory for all transitioning Soldiers and is designed to teach veterans about the VA benefits they may be entitled to. VA counselors will educate you on your benefits, outline eligibility criteria, answer questions and even provide assistance in completing and filing your applications.

Financial Planning (call or visit ACAP to reserve a seat)

Soldiers will be introduced to a variety of financial topics to include credit reports, retirement planning, changes in taxes and cost of living and evaluation of a total compensation package. Attendees will develop a spending plan (6-month post-separation budget).

#### **Step III: ACAP Center Visits**

Transitioning Service Members are required to return to the ACAP Center for one-on-one assistance by an ACAP Counselor. The ACAP Counselor will assist the Soldier in completing their resume and

application packet.

Additional services include practice interview sessions, internet job searches and enrichment seminars to include Applying for Federal Jobs, Advanced Resume Writing, Personality Assessment, Law Enforcement Careers and Interview Techniques.

**Employer Day Hiring Events:** ACAP hosts at least 10 veteran-friendly hiring employers in the ACAP center every week.

**Job Fairs:** Job Fairs are held quarterly in April, June, September and December at Fort Campbell's Cole Park Commons.

**ACAP Online:** The fastest way to start your transition is by using ACAP Online which offers transition information, any time, from any location, and to schedule ACAP services online. You can start your ACAP journey online by visiting: <a href="https://www.acap.army.mil">www.acap.army.mil</a>.

Please note that steps I and II, as well as an ACAP approved resume, are mandatory requirements for all transitioning Soldiers before they are clearing the installation.

# **ARMY COMMUNITY SERVICE (ACS)**



Phone: (270) 798-9322/956-2935 Fax: (270) 798-9041 Hours of Operation: Varies according to program. See appropriate program listed.

Closed Weekends & Federal Holidays Website: www.fortcampbellmwr.com/acs

Facebook: facebook.com/FortCampbellACS

## **ACS VISION STATEMENT**

To provide effective and efficient programs and services that contributes to the readiness and well-being of Soldiers, Retirees, Civilian Employees and their Families.

#### **ACS MISSION STATEMENT:**

- a. Facilitate commander's ability to provide comprehensive, coordinated, and responsive services that support readiness of Soldiers, civilian employees and their Families.
- b. Maximize technology and resources, adapt to unique installation requirements, eliminate duplication in service

#### delivery, and measure service effectiveness.

**Services Provided:** ACS is an important part of the Army's program to assist Soldiers and their Families in meeting specific needs. ACS offers a wide variety of programs tailored to assist Army Families living on and off post. ACS is the place to go for answers to your questions and help with concerns or issues facing military Families. The following are ACS programs:

# FINANCIAL READINESS PROGRAM Army Emergency Relief (AER)

Phone: (270) 798-5518

Location: 5662 Screaming Eagle Blvd Hours of Operation: 0800-1630 Mon-Fri Website: www.fortcampbellmwr.com/acs/AER

**Services Provided:** Financial assistance is available for active duty, retired service personnel, and their Family Members. Family Members of deceased personnel and members of the reserve components on continuous active duty for more than 30 days are also eligible for AER assistance. Assistance will be provided as a non-interest bearing loan, a grant (when appropriate), or a combination of loan and grant. Types of emergencies covered are: non receipt of or loss of funds; medical, dental and hospital expenses; funeral expenses for immediate Family Members; travel expenses related to emergencies; rent, food, utilities, vehicle insurance, and unexpected vehicle repair.

#### **Procedures for AER**

**Step 1:** Complete AER Form 700, "Application for AER Financial Assistance". Active duty personnel, E4 and below, must have their Commander or First Sergeant review the completed application, annotate, and sign part 14 of the form.

**Step 2:** Documents needed: Original/copy of Soldier's most recent Leave and Earning Statement (LES) End of Month and Mid-Month (if applicable), Spouses most recent pay voucher (if applicable) and valid ID card. If Soldier is deployed then Spouse may apply with a General Power of Attorney. Please visit the AER office to obtain a checklist for additional documents that may be required. In cases of emergency travel contact American Red Cross (ARC) to activate and/or verify a Red Cross Message prior to coming to AER and bring your case number with you. If there is a natural disaster (fire, severe

weather, flood, etc.), it is recommended to go to the American Red Cross first. If ARC cannot assist or meet all emergency needs come to AER for assistance.

**Step 3:** If you are traveling or you live more than 50 miles from Fort Campbell or any other military installation, contact your local Red Cross chapter for AER assistance.

Cases AER does not normally assist with: Divorces and legal separations; ordinary leave or vacations; liquidation or consolidation of outstanding debts; business ventures or investments; maintenance of standard of living; civilian court fees, fines, judgments, liens, bail, legal fees; income taxes; goods or items of convenience, comfort, or luxury; continuing assistance; abortion; or funds to replace bad checks.

**After Duty Hours:** For Fort Campbell Soldiers and/or Family Members needing funds for emergency travel and cannot wait until the next working day to report to AER, call the American Red Cross (ARC) 1-877-272-7337 (Toll Free).

#### **Consumers Affairs Office (CAO)**

Phone: (270) 798-5528; Fax: (270) 798-7871 Location: 5662 Screaming Eagle Blvd Hours of Operation: 0800-1630 Mon-Fri

**Services Provided:** The CAO provides "one-stop" services for **Website:** www.fortcampbellmwr.com/acs/cao/index.html

**Services Provided:** The CAO provides "one-stop" services for preventive assistance:

- · Pre-purchase advice on large purchases and vehicle purchasing
- · Reviews contracts and leases
- Acts as a Consumer Advocate assisting in resolution of consumer complaints
- · Educates consumers on rights and obligations
- · Educational classes on consumer issues
- · How to buy a house

### **Financial Planning Office**

Phone: (270) 798-5518; Fax: (270) 798-4545 Location: 5662 Screaming Eagle Blvd Hours of Operation: 0800-1630 Mon-Fri

Website: www.fortcampbellmwr.com/acs/fp/index.html

**Services provided:** Classes and briefings on a variety of financial subjects and individual financial counseling.

## Classes/briefings include:

- · Money Management
- · Bank Account and Debit Card Management
- Savings and Investment
- Basic Budgeting
- · Pre-deployment financial briefing
- · Thrift Savings Plan

### **Individual Financial Counseling includes:**

- Budget Counseling
- · Family Subsistence Supplemental Allowance (FSSA)
- Debt Liquidation
- Savings and Investment
- · Thrift Savings Plan

We can tailor any class to your group's particular needs. Call to schedule a class/briefing for your Unit, Family Readiness Group, or community agency.

#### **SURVIVOR OUTREACH SERVICES (SOS)**

Phone: (270) 798-0272/ (270) 412-7251 Location: 101 Screaming Eagle Dr Hours of Operation: 0730-1600 Mon-Fri Website: www.fortcampbellmwr.com/acs/sos

**Services provided:** SOS demonstrates the Army's commitment to Families of the Fallen. The mission of SOS is to provide enhanced services to these Families. SOS is a holistic and multi-agency approach to delivering services to Survivors by providing services at the Garrison and communities closest to where the Families resides. The SOS program provides financial advice and investment education, coordinates monthly events/classes, refers Families to supportive counseling and provides individualized assistance to Survivors to meet their needs.

#### **RELOCATION READINESS PROGRAM**

**Phone:** (270) 956-2676/798-6313/798-0513

**Location:** 6733 Air Assault St **Hours of Operation:** 0730-1630 Mon-Fri

Website: www.fortcampbellmwr.com/acs/relocation

**Services Provided:** "Plan My Move" is an automated information system designed to provide relocation information for all the Military installations within CONUS and OCONUS. Our office will provide a welcome packet to your next duty station before you depart Fort Campbell. **Website:** www.militaryonesource.mil

**Soldier & Family Newcomer's Orientation:** An installation-wide Newcomer's Orientation is held every Thursday at the Family Resource Center, 0900-1500, to provide important information to new Soldiers and Family Members. A bus tour of the installation, free lunch and child care is provided. Call for more information or visit our website at www.fortcampbellmwr.com/acs/relocation.

Welcome Packets for all Newcomer's staying at the Intercontinental Hotels Group (IHG): Every Tuesday, our office delivers premade welcome packets to all Soldiers and Families staying on-post at IHG and Richardson Facilities.

**Smooth Move Briefings:** Briefings are conducted to provide important information to Soldiers, civilian employees and Family Members who are to PCS OCONUS (overseas) and CONUS to CONUS. Briefings are held three times a week during levy briefings.

**German Culture Workshops:** Offered to Soldiers and Families moving to these countries to provide information, knowledge of the country, culture and language.

**Foreign Language -** Foreign language CDs and Rosetta Online Learner are available for a limited time for those PCSing overseas.

**Individual Counseling:** Is provided to Soldiers and Families making a permanent change of station (PCS) move. Relocation counseling will include assessment of individual and Family needs and particular relocation circumstances.

**Waiting Families:** (Hearts Apart Program) - Provide assistance and support to Spouses/dependents of Soldiers who are on a restricted or unaccompanied PCS tour.

**International Spouse Support Group:** The International Spouse Support Group is a multicultural, multi-ethnic group. The goal of the group is to bring together foreign-born Spouses for an informal social gathering. The group is a wonderful resource for foreign-born Spouses to share information about adjusting to life in the military.

**Citizenship Classes:** This class provides information and assistance to Soldiers and Family Members who are anticipating, or in the process of acquiring U.S. citizenship.

**English as a Second Language Classes:** ESL classes are held weekly to provide basic and conversational English to foreign born Spouses and Soldiers wanting to learn English as a second language. Classes are free to all military ID card holders. Limited childcare provided. Call (270) 956-2676 for schedule.

**Sponsorship Training:** Soldiers are trained how to be an effective sponsor. Classes are held quarterly or as requested by the unit. Contact ACS at (270) 798-6313 for more information and to schedule a training date.

**Spouse to Spouse Sponsorship Program:** Offered to all new Spouses PCSing to Fort Campbell to provide newcomers information and to be connected to a Spouse currently stationed at Fort Campbell.

#### **Lending Closet**

Phone: (270) 798-0513/6313 Location: 6733 Air Assault St Hours of Operation: 0730-1630 Mon-Fri Closed on Federal Holidays and Weekends

**Services Provided:** Items such as pots, pans, dishes, irons, ironing boards, car seats, baby cribs, sleeping mats, high chairs, tables, chairs and electrical appliances are available for temporary loan for up to 30 days. Extensions are given on an individual as-needed basis. Service is provided for transitioning active duty and Family Members. Bring copies of PCS orders and military ID to borrow items.

### **INFORMATION & REFERRAL (I&R)**

**Phone:** (270) 798-9322 **Location:** 6733 Air Assault St

Hours of Operation: 0730-1630 Mon-Fri

**Services Provided:** Your one-stop information center on programs and services located in the Fort Campbell, Clarksville/Hopkinsville, Oak Grove and Cadiz communities. The goal of the center is to keep Soldiers and Family Members aware of all services available and to provide confidential referral information to the appropriate agencies when necessary.

#### **OUTREACH PROGRAM**

Phone: (270) 798-2062/412-6771 Location: 6733 Air Assault St Hours of Operation: 0730-1630 Mon-Fri

Services Provided: The ACS Outreach Program is designed to link Soldiers and Family Members to Family Support Programs on and off post. Outreach aims to reach out to those who have the greatest level of need, but are least likely to seek out and take advantage of services until they've reached a state of crisis. An emphasis is placed on programs that promote resilience, self reliance and stability; such programs include, but are not limited to, life skills training, newcomer adaptation services, personal relationship skills education, community development and support networks, and crisis intervention and referral services. ACS Outreach conducts an annual needs assessment to determine what programs are needed to support Soldiers and Families. ACS Outreach participates in community events and celebrations on and off post to provide information about resources, services and Military OneSource. Additionally, information about services and resources are also provided in the "ACS Connection" newsletter, reintegration briefings, pre-deployment briefings, unit briefings, FRG briefings and FRSA trainings. If you cannot come to us...we will come to you.

#### **EMPLOYMENT READINESS PROGRAM (ERP)**

Phone: (270) 798-4412/4289
Location: 6733 Air Assault Street
Hours of Operation: 0730-1600; M-F
www.fortcampbellmwr.com/acs
employment@fortcampbellmwr.com

**Services Provided:** ACS ERP provides information and referral services in the areas of employment, education, training, and volunteer opportunities to give family members the competitive edge needed to secure employment. Assistance is provided to both incoming and outgoing personnel.

The ACS ERP is a program dedicated to assisting Military Spouses in their search for employment and offers a wide range of services to include resume development, local job market research, home business opportunities, on-and-off post job listings, career counseling, volunteer and educational information, Internet access and an employment and education resource library. The Employment Readiness Program also offers a variety of workshops and individual training sessions.

The ACS ERP assists Spouses of Active Duty personnel, Surviving

Spouses, National Guard and Reserve Members, Retirees, DoD Civilians, and their Family Members.

Other ERP resources are the local job leads book, as well as a computer resource center and library. ACS ERP co-sponsors both a spring and fall job fair on Fort Campbell and provides information on job fairs held in the surrounding community. Appropriated Fund (AF) – Federal, and Non-Appropriated (NAF) job announcements may be found online at www.usajobs.gov. Classes/events: Please call for schedule and to register.

- USAJOBSPrep! (how to navigate federal website; search and apply for jobs, build federal résumé)
- · Résumé For Results (how to create or update a civilian résumé
- Employer Spotlight (different local employer featured monthly)

#### **EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)**

Phone: (270) 798-2727; Fax: (270) 412-6877 Location: 6733 Air Assault St

Hours of Operation: 0730-1630 Mon- Fri

**EFMP** is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, housing, community support and personnel services to Families with special needs. An exceptional Family Member is a Family Member (child or adult) with any physical, emotional, developmental, or intellectual disability that requires special treatment, therapy, education, training or counseling.

#### Services Provided

- Information and referral
- Special Needs Accommodation Process Team (SNAP) coordination and placement of children, youth and teens with special needs seeking Child, Youth and School Services programs
- Advocacy assistance with special education rights and responsibilities
- Specialized training relating to special needs for Child Youth and School Service personnel, military units and Family Readiness Groups
- Monthly Support Group meetings
- Special events (one-week summer camp, cultural and recreational Family events

- Army Respite Care available for special needs families with Exceptional Family Members that meet the criteria to receive from 5 to 40 hrs of respite care per month)
- · Workshops and Seminars
- System Navigation connects Families with special needs to the systems of care they need on and off the installation.

# **FAMILY RESOURCE CENTER (FRC)**

**Phone:** (270) 956-2935

Location: 1501 William C. Lee Rd Hours of Operation: 0730-1600 Mon-Fri

Family Assistance Call Line: Toll Free: 1-866-252-9319

**Services Provided:** The Family Assistance Call Line provides Family related information to ensure Family Members are informed during major deployments.

The FRC's mission is to provide world class support to Soldiers, their Families, Volunteer, Family Readiness Groups (FRG), and unit Commanders in a unique one stop shop atmosphere of Army Community Service Family Programs. It provides Family related information and assistance to ensure Family members are informed throughout the deployment cycle through education, information in the form of classes, briefings and fairs. The operation of the FRC is designed to strengthen the readiness and well being of the Soldiers and Family members at Fort Campbell. The facility is envisioned as the administrative hub of Family readiness programs that are conducted by the Directorate, Family and Morale, Welfare and Recreation (DFMWR), and Army Community Service (ACS) It directly supports Fort Campbell's well being initiatives by providing a unique culture, fostering a sense of community and a record of accomplishments that engenders intense pride and a sense of belonging among Soldiers and Family members.

# ACS Family Programs located in the Family Resource Center (FRC)

#### MOBILIZATION/DEPLOYMENT PROGRAM (MOB/DEP)

Phone: (270) 798-4408/3849/412-3195 Location: 1501 William C. Lee Road (FRC) Hours of Operation: 0730-1600 Mon-Fri

Services Provided: The Mobilization/Deployment Program (MOB/

DEP) is the principal source of Family Readiness Group resources and services for Soldiers and their Families linking them with their specific unit FRG and assisting with referrals when needed as well as offering a variety of training workshops for Family members such as Operation R.E.A.D.Y classes, (FRG Leader, Point of Contact, Treasurer, Newsletter) Pre-deployment Resiliency Classes, and Brigade Level CARE team training, MOB/DEP provides updated and current training to Commanders, First Sergeants, Rear Detachment Command Teams, Family Readiness Support Assistants (FRSAs), and FRG Leaders on the installation ensuring continuity with Department of the Army, Installation Command (IMCOM) and Fort Campbell, KY regulations and policies while assisting them to maintain a state of readiness related to their job. MOB/DEP also coordinates with installation operations center and garrison support agencies to conduct unit specific deployment and reintegration briefings, and deployment fairs. This Command Team Support provides an opportunity for Soldiers and Family members to gain valuable materials and information from more than 30 different on and off post agencies greatly enhancing their readiness during the different phases of the deployment cycle. MOB/DEP coordinates and operates the Family Assistance Center (FAC), serving as a central hub for Soldiers or Families during emergency situations (e.g. mass/ unannounced deployments or natural or man-made disasters, repatriation/NEO. For more information contact the Mobilization/ Deployment Office at (270) 798-3849/4408 or 412-3195.

### **ARMY FAMILY ACTION PLAN (AFAP)**

Phone: (270) 798-4800

**Location:** 1501 William C. Lee Rd (FRC) **Hours of Operation:** 0730-1600 Mon-Fri

**Services Provided:** AFAP is an Army Wide Program designed to improve the quality of life and well being for all members of the total Army Family by holding an annual conference to voice concerns and elevate issues that need resolution. Visit the official AFAP website at www.campbell.army.mil/afap to submit an issue and/or participate in the conference.

#### **ARMY FAMILY TEAM BUILDING (AFTB)**

Phone: (270) 798-4800

Location: 1501 William C. Lee Rd (FRC)

Hours Of Operation: 0730-1600 Mon-Fri Email: ftcampbellaftb@gmail.com

**Services provided:** AFTB offers personal and professional development classes that are available free of charge to any person associated with the military. Classes may be taken either in a regular training day, or in a concept block. Classes are offered monthly excluding the months of July and December. Unit briefs and classes for Family Readiness Group's (FRG's) are available upon request. A two week notice is requested for any briefing outside normal business hours. AFTB classes are also available online at www.myarmyonesource.com The local class schedule is available at www.fortcampbellmwr.com/acs/aftb.

#### ARMY VOLUNTEER CORPS COORDINATOR (AVCC)

Phone: (270) 956-2934

**Location:** 1501 William C. Lee Rd (FRC) **Hours of Operation:** 0730-1600, Mon-Fri

**Services Provided:** AVCC provides placement opportunities for volunteers based on interest and agency needs. Assists volunteer agencies with recruitment, training and guidance for volunteer recognition. At Fort Campbell an annual Installation Volunteer Recognition Ceremony is conducted. All post volunteers are registered utilizing the Volunteer Management Information System (VMIS) through www.myarmyonesource.com. Some volunteer options include but are not limited to; Army Community Service, American Red Cross, Fort Campbell Schools, Chapels, Family Readiness Groups and Spouses' clubs.

#### **ACS VOLUNTEER PROGRAM**

Phone: (270) 798-2063

Location: 1501 William C. Lee Rd

Hours of Operation: Hours Vary (please call)

**Services Provided:** As an ACS volunteer, you are offered the opportunity to be part of a team working to improve the quality of life and the well being of Soldiers and Family Members of the Fort Campbell military community. This is also a chance to learn valuable employment skills and meet new people. Child care is available.

# MILITARY & FAMILY LIFE COUNSELOR PROGRAM (MFLC)

Phone: (270) 205-1917

Location: 1501 William C. Lee Rd (FRC) and

#### 6733 Air Assault St.

**Hours of Operation:** FRC **-** 0800-2000 Mon-Thu, 0800-1600 Fri;

ACS-0800-1630 Mon-Fri; and SOS - 0800-1600 Mon-Fri

**Services Provided:** Military Family Life Counselors (MFLC's) provide short term, situational, problem-solving and non-medical counseling services for Soldiers and their Family Members. All services are confidential, private, and free. No records are kept, although duty to warn is maintained. MFLC's also offer educational presentations and briefings focusing on job stress, anger management and dealing with effects of deployment for Soldiers and Family members; Issues of reunion/reintegration, communication, grief and loss. All Soldiers, Family Members, Guard and Reserve members, as well as Civilian workers on Post are welcome. In addition to the Offices mentioned MFLCs are also embedded within each Brigade.

#### **Embedded MFLCs**

1 BCT-270-881-6248 2 BCT-270-881-6176 3 BCT-270-997-0103 4 BCT-270-881-6376 101 CAB-270-484-2486 159 CAB-270-205-9171 5<sup>th</sup> Group/160<sup>th</sup> SOAR 270-498-4862

#### **ACS FAMILY ADVOCACY PROGRAM (FAP)**

Phone: (270) 412-5500

Location: 1501 William C. Lee Road (Family Resource Center)

Hours of Operation: 0730-1630 Mon-Fri Website: <a href="https://www.fortcampbellmwr.com/acs/fap">www.fortcampbellmwr.com/acs/fap</a>

**Services Provided:** The objective of the ACS Family Advocacy Prevention and Education Program is to assist Soldiers and Families in recognizing and meeting the challenges of Military lifestyles. This is accomplished through various programs, classes and workshops.

#### **Family Programs**

**1,2,3,4 Parents!:** This three session workshop is designed for parents of children 1-4 years of age. Learn Ages & Stages, Building the Bond, Discipline Skills and much more.

**Active Parenting Now:** Typically, a three session workshop geared toward equipping parents with the knowledge base and skills for effective parenting that leads to well-adjusted children and adults in today's society. This workshop is for parents with children 5-12 years of age.

**Active Parenting of Teens:** A comprehensive parenting class for parenting teenagers. This workshop will give parents confidence and courage to meet the challenges of their children's teen years.

**Strengthening Your Stepfamily:** This information is provided to those in a blended family to assist in obtaining information on predictable stages of stepfamilies, communication, resolving conflict and the couple relationship.

**Couples' Communication:** Designed to teach/enhance communication skills through learning communication blockers, relationship "stoppers", difference in gender communication and the different degrees of issues in intimate relationships.

#### The 5 Love Languages & The 5 Love Languages of Children:

Fun and engaging workshops that will help participants discover how to speak their loved one's primary love language which will meet their deepest emotional needs. Stop speaking gibberish and bring joy back into your relationships.

**Quick Tips for Families:** Amini-workshop ideal for small groups such as Family Readiness Groups or company level audiences. This mini-workshop serves as a teaser for selected Family Advocacy Program workshops by providing an overview and demonstrations of positive parenting techniques, coping with stress and simple techniques to build healthy, happy relationships. Duration: 30-60 minutes.

#### New Parent Support Program (NPSP)

Phone: (270) 412-5500

Website: www.fortcampbellmwr.com/acs/npsp

The New Parent Support Program (NPSP) encourages healthy family functioning by providing education and support to parents during pregnancy, birth and up through the first three years of childhood.

#### **NPSP** provides:

Home visits - Voluntary and arranged at your convenience.

**Play Morning** - An interactive playgroup for parents and their children up to age three. This playgroup meets weekly.

**New Parent Workshop** - A 2.5 hour workshop that provides parents with information needed to go through this challenging time of changing Family roles. Topics include: community resources, basic infant care, parenting skills, tips for toddlers and safety. Classes for the New Parent Workshop are the third Wednesday of every month.

Infant Massage Classes - Learn massage techniques to calm and

bond with your baby. (Reservations required and classes are limited.)

#### **Victim Advocate Program**

Website: www.fortcampbellmwr.com/acs/vap

The ACS Family Advocacy Victim Advocate Program provides advocacy services, support, information, resources and referrals for adult victims of domestic abuse. A restricted reporting option may be available to those who meet eligibility criteria. If you are experiencing violence within your relationship or planning on leaving an abusive one, developing a safety plan tailored to meet your needs will increase your Family's safety. For more information please contact the ACS Family Advocacy Victim Advocate Program.

Advocacy services include but are not limited to:

- Information on reporting options
- Safety planning
- Needs assessment
- Coordination of emergency services (i.e. housing, transportation, food, etc.)
- Assistance with obtaining Protective Orders
- Court Advocacy
- Communication with Command
- 24/7 emergency domestic abuse on call response

(Duty Hours) Phone: (270) 412-5500 After Hours Emergency Domestic Abuse Advocacy: (931) 980-5787

Another component of the Family Advocacy Program is Blanchfield Army Community Hospital Family Advocacy Program. (BACH FAP) BACH FAP is the treatment side designed to break the cycle of abuse as early as possible and to provide treatment for affected Soldiers and their Families. BACH FAP is the Reporting Point of Contact (RPOC) for all allegations of Child Abuse/Neglect and Adult Abuse. For more information and a full description of services available, please refer to the BACH Family Advocacy Program section of this guide.

(Duty Hours) Phone: (270) 798-8601 For After Hours Emergency Domestic Abuse Reporting: (270) 798-8400

### SEXUAL HARASSMENT/ASSAULT RESPONSE AND PREVENTION (SHARP)

Phone: (270) 412-5500 24/7 Hotline (270) 498-4319 Location: 1501 William C. Lee Rd Hours of Operation: 0730-1630 Mon-Fri

**Services Provided:** Sexual harassment and sexual assault violate everything the U.S. Army stands for including our Army Values and Warriors Ethos. The Army is aggressively addressing sexual assaults by first focusing on prevention through education and training. Army leaders encourage reporting and work hard to reduce the stigma associated with sexual violence. Once reported, the Army focuses on care for victims and thorough investigations and prosecutions to hold offenders accountable. The Army continually assesses the effectiveness of its sexual harassment/assault response and prevention efforts to ensure the Army is meeting the needs of the Soldiers, Department of the Army Civilians, Family Members and the nation.

#### **SOLDIER FAMILY ASSISTANCE CENTER (SFAC)**

**Phone:** (270) 412-6000 **Location:** 2433 Indiana Ave

Hours of Operation: 0730-1630 Mon-Fri Closed Sat, Sun and Federal Holidays Website: www.fortcampbellmwr.com/acs/sfac

Services Provided: The SFAC is part of the Army's continuum of care for Recovering Soldiers in Transition (wounded, injured and seriously ill Soldiers) assigned to the Ft Campbell Warrior Transition Battalion (WTB) and other DES Soldiers (MED/PEB) being transitioned out of the Army here at Fort Campbell, their Family Members and Caregivers. The SFAC mission is to enrich, equip and empower Recovering Soldiers in Transition and DES Soldiers and their Family Members to ensure a successful transition back to military duty or as civilian veterans. The Center serves as the focal point of the Warrior Transition Battalion complex and is the "heart and soul" of its community life as a gathering place, a safe haven, where Soldiers, Family Members and Caregivers can find healing, respite, transitional support and care in the relaxed environment. The facility includes a beautiful 30ft atrium lobby, nourishment center,

TV viewing area, public access computers, on-site Wi-Fi, tranquility room, outdoor relaxing courtyard garden, and CYSS playground all designed to foster healing and recovery. The SFAC operates a one-stop shop providing over 30 services and programs, some of these include: Information, and Referral, AER, Education, HR, VA, ACAP, MFLC, OWF Support, Caregiver assessment, training and support, Social Service Assistance and Coordination, Child Care, Respite Care, AW2, HOOAH and REBOOT programs, Support Groups and more all designed to assist in the recovery of wounded, injured and seriously ill Soldiers and their Families to ensure their transitional success. The SFAC serves as a portal and crossroads for WT Soldier and their Families to interact and receive support from a caring nation that provides great volunteer opportunities for individuals and organizations. We look forward to serving you.

#### MASTER RESILIENCE TRAINING PROGRAM

Phone: 270-798-0609/956-2934

**Location**: Resilience Trainers are located in all ACS Facilities

Hours of Operation: Call to schedule Resilience Training

Services Provided: ACS Master Resilience Training provides the participants the opportunity to learn about resilience and the competencies that contribute to it: Self-awareness, Self-regulation, Optimism, Mental Agility, Strengths of Character, and connection. Learn to grow and thrive in the face of challenges and bounce back from adversity by building core resilience competencies that enable mental toughness, optimal performance, strong leadership and goal achievement. Are you deploying or re-deploying? Schedule your 2 hour Pre-Post Resilience Training for Spouse/Couples. This is a fun and interactive training that makes couples aware of what to expect in terms of the kinds of experiences that they may have before, during and after deployment. Training provides valuable life skills that are effective.

### SSG G. ENGLISH ARMY EDUCATION CENTER (AEC)

Phone: (270) 798-3201/461-1469

Location: 202 Bastogne Avenue

**Website:** www.campbell.army.mil/services/Education/ **Hours of Operation:** 0730-1530 Mon, Tue, Wed, Fri

1000-1530 Thu

**Services Provided:** The AEC is conveniently located at the intersection of Screaming Eagle Boulevard and Bastogne Avenue, across the street from Intercontinental Hotels Group (IHG). The mission of the AEC is to provide education services to Soldiers. A variety of programs are available at the AEC to include counseling services, testing, and professional development opportunities such as college and university courses/degree programs, with both traditional classroom and distant learning/online courses. On-duty performance enhancement programs, such as Basic Skills Education Program (BSEP) are also available.

#### **Counseling Services**

The Army Education Division provides a variety of guidance and counseling services. Professional education counselors provide assistance relating to all Army Continuing Education System (ACES) programs including college/career-related decision making, guidance concerning enrollment in the BSEP program and VA education benefits counseling and referral. Counselors provide professional assistance in interpreting college admission criteria, registration procedures, obtaining required official records and unofficial transcript evaluation. Assistance is also provided with test scheduling and interpretation of results. For current operating hours, or to speak to an Army Education Counselor, call (270) 798-3201.

#### **Testing Services**

The Testing Center provides monitored testing for military-related tests for skill assessment and placement as well as for college credit, evaluation and placement including some nationally administered standardized tests. Education Counselors also use many of these tests for advisory counseling on academic and military goals. For information on the testing programs offered contact an Education Counselor at (270) 798-3201 or the Testing Office at (270) 798-3402.

#### **National Testing Center (NTC)**

The NTC is operated by Hopkinsville Community College and offers a variety of exams to both civilians and Soldiers. Compass assessments, proctored exams, CLEP and DSST exams are all offered at the center. Active duty Soldiers are exempt from fees for the CLEP and DSST exams which are no longer offered by Army testing services. For information on fees, registration for exams or other information, please call the center at (270) 707-3970.

#### **Learning Resource Center (LRC)**

The LRC is a state-of-the-art computer lab with 60 workstations available for Internet usage that is available to Soldiers, DoD civilians, adult Family Members and students enrolled in courses at the Army Education Center. A variety of self-paced computer-based training is available in personal computer software and hardware in a variety of subjects. Soldiers desiring to enroll in the Army Correspondence Course Program (ACCP) or request additional sub courses can accomplish this in the LRC. No fees are assessed for using the LRC, which is open five days a week (except for holidays). For more information or for current operating days/hours call the LRC at (270) 798-2918.

#### **Basic Skills Education Program (BSEP)**

BSEP is a dual option, on-duty program designed to help Soldiers master the functional reading, writing, and math skills required of their Army jobs. The program is offered in a two-week traditional classroom program that utilizes the Peterson's On-line Academic Skills Course, a two-week class that is facilitated by the BSEP Instructor. The goals of the program are to: improve job proficiency, hone math skills in preparation for BNCOC and raise GT scores for career advancement and reenlistment purposes. For enrollment information, Soldiers should contact the BSEP Coordinator at (270) 798-2401.

#### **On-Post Colleges and Universities**

Schools at the AEC offer courses and degrees at various levels of postsecondary education – Associates through Masters. Undergraduate college terms are conducted five times a year with a new term starting the beginning of each fiscal quarter. Graduate terms vary in length and meeting times. For specific term dates, registration procedures and courses scheduled, contact an Army Education Counselor or the particular college's office – all conveniently located in the AEC.

#### Fort Campbell Schools:

Embry Riddle Aeronautical University (Room 126)....(270) 798-2775 Hopkinsville Community College (Room 135)......(270) 707-3950 Murray State University (Room 115)......(270) 798-2660 Austin Peay State University (Bldg 202/203)......(931) 221-1400

#### **Tuition Assistance for Soldiers**

Tuition Assistance (TA) is available through the GoArmyEd.com portal. The TA program assists eligible Soldiers enrolling in off-duty college classes by paying all or part of the cost of tuition. Soldiers

request TA via the GoArmyEd website portal. The Army currently will pay 100% of tuition up to the semester hour cap of \$250 (\$166.67 per quarter hour) for a maximum of 16 semester hours per year. TA may also be authorized for certain licenses and certifications. Considerable changes were made to TA policy in 2013-2014, for information on these changes see an Army Education Counselor or go to www.GoArmyEd.com and click on the "More about CTAM/ ACES" link.

# Department of Veterans Affairs (VA-MGIB) Programs

Three general categories of VA Education Benefits are available with eligibility depending upon the individual's enlistment and separation status. VA programs include: the Montgomery GI Bill (MGIB), Veterans Education Assistance Program (VEAP) and the VA Vocational Rehabilitation Program. The post 9/11 Veteran Education Assistance Act is the most recent benefit option that took effect 1 August 09. Soldiers should contact their education counselor or VA representative to determine eligibility and level of funding.

# The Equal Opportunity Center (EOC) has Information on Loans, Grants and Scholarship Programs

The Federal Government offers a variety of loans and grant programs to help Soldiers and Family Members fund their education. See the EOC Counselor at the Education Center by appointment for more information and application forms. Call (931) 221-7481 for more information or to make an appointment. The Federal Aid website for information is www.ed.gov.

#### English-as-a- Second-Language (ESL)

English as a Second Language (ESL) is offered at the Education Center and is supported through the Clarksville-Montgomery County Adult Education Program at the Greenwood Complex at Clarksville. Call (931) 542-5045 or (931) 542-5063 for more information.

# ASSOCIATION OF THE UNITED STATES ARMY (AUSA)

Phone: (270) 605-1234 Location: 7103A Hedgerow Ct, Hours of Operation: 0800-1600 Mon-Fri

Website: www.ausa.org

**Services Provided**: AUSA represents every American Soldier by: being the voice for all components of America's Army; Fostering public support of the Army's role in national security; Providing professional education and information programs. AUSA Fort Campbell Chapter.

#### **AUTO CRAFT SHOP**

North Automotive Self-Service Shop

**Phone:** (270) 798-5612

Location: 6548 58th and Tennessee Ave

Hours of Operation: Open Mon-Fri 1330-2130

Sat-Sun 0930-1730; Closed holidays

**Services Provided:** Instruction on how to repair POVs, and any mechanical items to include boats, lawn mowers. Tools and equipment will be provided. A fee will be charged to use the facility. Please contact 270.798.5612 to get specifics.

#### **BANK OF AMERICA**

Location: 92 Michigan Ave

Hours of Operation: 0630-1800 Mon-Sat; 0800-1700 Sun

**Phone:** (931) 431-4280 **Location:** 201 Bastogne Ave.

Lobby Hours: Mon-Thu 0900-1600 Fri 0900-1700

Drive Up Hours: Mon-Thu 0900-1600

Fri: 0900-1700

ATM Locations: Aviation Brigade Barracks Parking Lot

Blanchfield Army Hospital

Commissary

Main PX Mall and Food Court

Airfield Troop Mall

201 Bastogne (main Location Bank of America)

**KY Shoppette** 

South Troop Mini Mall

#### **BETTER BUSINESS BUREAU**

#### **OFF POST**

Clarksville, Hopkinsville and Middle Tennessee

Phone: (931) 503-2222 (inquiries) or (931) 503-2210

Fax: 931-503-2324

Location: 214 W. Main St, Clarksville TN 37041

Mailing address: P.O Box 1456, Clarksville TN 37041

Website: www.gobbb.org
Email: bbbclarks@gobbb.org

# BLANCHFIELD ARMY COMMUNITY HOSPITAL (BACH)

#### **HOSPITAL INFORMATION**

**24** Hour Staff Duty Phone: (270) 798-8388 **Appointments/Cancellations Phone:** (270) 798-4677 or

(931) 431-4677

Appointment Line Hours: Mon-Fri 0630-1630
Cancellation after hours: (270) 798-VOID
TRICARE: 1-800-444-5445 www.tricareonline.com

Website: www.campbell.amedd.army.mil

Facebook: www.facebook.com/BACH.Fort.Campbell

#### **Appointments and Cancellations**

There are three ways to schedule primary care appointment. Patients may schedule appointments 24 hours a day, seven days a week at www. TricareOnline.com after registering. Patients may also send a secure message to their care team through www.RelayHealth.com to request an appointment. Finally, patients may call the Appointment Line Call Center at 270-798-4677 (HOSP) or 931-431-HOSP.

#### **Non-Primary Care Appointments**

To schedule a non-primary care appointment, please contact the clinic directly. Non-primary care clinics that schedule their own appointments are listed to the left. To cancel one of these appointments, please contact the clinic directly at least two hours prior to your appointment time.

#### **Cancellations**

If you will not be able to make it to a scheduled primary care appointment,

please cancel at least two hours in advance. There are always patients who would be happy to make use of an available appointment time. To ensure someone else can get the care they need, please cancel your appointment at www.TRICAREonline.com or by calling the Appointment Line during business hours.

To cancel an appointment after hours and on weekends, please call 270-798-VOID (8643). Please leave a message with the patient's first and last name and their social security number.

To cancel a specialty appointment, please contact the specialty clinic directly prior to your appointment time within the cancellation time provided by the clinic.

#### Allergy/Asthma/Pulmonary Clinic

Phone: (270) 956-0750

Location: BACH "C" Building, 3rd Floor

**Hours of Operation:** Allergy Injections offered Mon-Wed & Thurs 0800-1100 and 1300-1530; Fri 0800-1100

The Allergy Clinic provides expert subspecialty care in the evaluation and management of hay fever (allergic rhinitis), asthma, food allergy, chronic hives (urticaria), severe allergic reaction (anaphylaxis), drug allergy, eczema, bee sting allergy, and immune deficiency. Services provided include skin testing for environmental, food, and bee sting allergens, pulmonary function testing, patch testing, and allergy shots (allergen immunotherapy). Patients require a consult from their primary care provider to be seen in the Allergy/Asthma/Pulmonary Clinics. Please see your assigned primary care manager (PCM) or care team for all routine immunizations.

Immunizations: Routine immunizations are provided for all BACH enrolled patients within their patient-centered medical homes on a walk-in basis during normal clinic hours. Please contact the call center for the hours that immunizations are provided in your medical home. For beneficiaries who are assigned to a TRICARE network PCM, routine immunizations are also available in most network primary care clinics. If your clinic does not offer immunizations, please contact the TRICARE at 1-800-444-5445 to obtain a list of off-post network options.

School Immunizations: Children in TN and KY are required to have certain vaccines in order to attend childcare, school or college. An Official Immunization Certificate must also be completed and signed

by a physician or health care provider in order to enroll your child in school. To obtain this certificate, you will need to visit your child's assigned medical home or clinic. Most primary care clinics provide this service on a walk-in basis. Please check with your primary care clinic for walk-in hours and remember to bring any copies of vaccine records you have on your child with you.

# <u>Army Substance Abuse Program (ASAP)</u> (Counseling Program)

**Phone:** (270) 412-6883 / 956-4116

Location: Building. 2526, 22nd and Kentucky

Hours of Operation: Mon-Tue 0730-1600 Closed Mon-Thurs

1130-1230

Referral Walk-ins: Mon-Fri 0730

The Army Substance Abuse Program provides education, prevention, and awareness support for Soldiers, Families, Civilians, and Retirees.

Risk Reduction - Building 2553 - (270) 412-0084/0085

Prevention Education - Building 2553 - (270) 412-0080/0082

Suicide Prevention - Building 2553 - (270) 412-6825/0078

Drug Testing - Building 2551 - (270) 798-7270/412-0072/0073/0074

Employee Assistance - Building 2553- (270) 798-5253

#### **Asthma Education Center**

Phone: (270) 956-0750

Location: BACH "C" Building, 3rd Floor Hours of Operation: Mon-Fri 0730–1600

The Asthma Education Center provides Family oriented, age appropriate education to asthmatic patients and their Families. The center employs a multidisciplinary team of professionals whose goal is to educate and promote asthma self-management. Patients require a consult from their primary care provider to be seen in the Asthma Education Center.

#### **NUTRITION CARE DIVISION**

Dining Facility-Flo's Place

Renovated Dining Facility Location: BACH "B" Building, 1st Floor Hours of Operation: Mon-Fri

**Breakfast:** 0600 - 0930 ~ Self-Serve from 0830 - 0930.

Lunch: 1100-1500 ~ Self-Serve from 1300 - 1500.

Dinner: 1600–1730, Sat, Sun, & Holidays Breakfast: 0600 – 0800

Lunch: 1100 – 1300 Dinner: 1600 – 1730

Flo's Place, named after COL Florence Blanchfield, is an à la carte dining facility that features a wide variety of menu options. Flo's is open to all patients, staff, guests, Retirees and their Family members. Hospitalized patients may order room service meals from a restaurant-style menu, which is kept in the patient's room. Guests of inpatients may purchase a meal from the dining facility; take-out is available.

#### **Nutrition Clinic**

All Nutrition appointments (BACH or LaPointe)

Phone: (270) 798-8600

Location: "B" Building, 1st Floor

Hours of Operation: Mon-Fri 0730-1600

The Nutrition Care Division at BACH provides a variety of services to support active duty service members, patients and Families. The NCD Clinical Dietetics Branch offers the following nutrition classes:

- Army Body Composition Program
- · Dependent/Retiree Weight Management
- Pre-Operative Gastric Bypass Nutrition
- Gestational Diabetes Nutrition
- Pre-Diabetes & Diabetes
- Heart Healthy Nutrition

Individual nutrition appointments are available for patients who have already attended classes or who have more specific nutritional needs. For questions or additional information regarding BACH Nutrition Services, please call 270-798-8600.

#### BEHAVIORAL HEALTH DEPARTMENT

Adult Behavioral Health Clinic

Phone: (270) 798-4097/4269

Location: Building 25156, 22<sup>nd</sup> & Indiana

Hours of Operation: Mon, Tue, Wed & Fri 0730-1630

Thurs 0900-1630

**Sick Call:** Until 1100, Wed 1300-1500

Adult Behavioral Health provides behavioral health services to active

duty Soldiers assigned to non-divisional tenant units at Fort Campbell and all Family members. Retirees and their Family members are eligible for services on a space available basis. Assistance is available for crisis intervention, anger control, stress management, anxiety and depression. Command consultation and evaluation is provided for non-divisional Soldiers.

#### Bastogne Embedded Behavioral Health Clinic

Phone: (270)-461-4018

Location: 3929, 53rd and Indiana

Hours of Operation: Mon, Tue, Wed & Fri 0730-1600, Thurs

0900-1630

Walk-ins: 0900-1000

Bastogne Embedded Behavioral Health provides services to active duty Soldiers of the 1<sup>st</sup> Brigade. Assistance is available for crisis intervention, anger control, stress management, anxiety and depression.

#### Rakkasan Embedded Behavioral Health Clinic

**Phone:** (270) 798-5179

**Location:** Building 6988, 30<sup>th</sup> St. and Desert Storm Blvd. **Hours of Operation:** Mon, Tue, Wed & Fri 0730-1600, Thurs 0900-1630

Walk-ins: 0900-1000

Rakkasan Embedded Behavioral Health provides services to active duty Soldiers of the 3rd Brigade. Assistance is available for crisis intervention, anger control, stress management, anxiety and depression.

#### Strike Embedded Behavioral Health Clinic

Phone: (270) 798-5931

Location: Building 70344 Toccoa Rd

Hours of Operation: Mon, Tue, Wed & Fri 0730-1600, Thurs

0900-1630

Walk-ins: 0900-1000

Strike Embedded Behavioral Health provides services to active duty Soldiers of the 2nd Brigade. Assistance is available for crisis intervention, anger control, stress management, anxiety and depression.

#### Sustainment Embedded Behavioral Health Clinic

**Phone:** (270) 798-8967

**Location:** Building 6747 Airborne, A Shau Valley Rd. **Hours of Operation:** Mon, Tue, Wed & Fri 0730-1600, Thurs

0900-1630

Walk-ins: Mon, Tue, Wed, Fri 0800-1100

Sustainment Embedded Behavioral Health provides services to active duty Soldiers assigned to the Sustainment Brigade. Assistance is available for crisis intervention, anger control, stress management, anxiety and depression.

#### Child and Family Behavioral Health Services

**Phone:** (270) 798-8437 **Location:** Building 2437 21st St

Hours of Operation: Mon-Fri 0730-1630, Thurs 0900-1630 The Child and Family Behavioral Health Services (CAFBHS) offers a Family-based approach to behavioral health care. CAFAC provides screening, early intervention, evaluation, and treatment for emotional and behavioral concerns of dependent Family members. Services offered include individual, group therapy, Family therapy, parent education, school consultation, psychological testing, and medication management for Family members from ages 3 through 17. Referrals are not required.

Additionally, CAFAC provides in-school services on post through School Behavioral Health as well as marital and Family therapy through our Marriage and Family Therapists.

#### School Behavioral Health

Phone: (270) 956-0755

Location: Building 2530, 23rd and Indiana

Offered at all on-post schools

Hours of Operation: Mon-Fri 0730-1630

School Behavioral Health provides treatment for children and adolescents attending school on Fort Campbell. Independently licensed behavioral health providers are embedded within each on-post school to provide ease of access to care. The providers assist children and Families with school-related concerns, behavior modification, mood management, improving self-esteem, coping strategies and problem solving, decision-making skills, stress management, communication skill, social skills and peer relationship

building, dealing with change or loss, deployment/re-unification support and strengthening Family relationships. Services offered at the schools include assessments, consultation with school staff, medication evaluation and management, and individual, group, and Family therapy.

#### **Brace Shop**

Phone: (270) 798-8101

Location: BACH "B" Building, 1st Floor next to Pharmacy Hours of Operation: (Walk-In) Mon-Fri 0730-1500

Services offered in the Brace Shop include: upper extremity bracing; lower extremity bracing; spinal bracing; foot orthoses (over-thecounter & custom made); compression garments; and custom fabrication, fitting, repair and adjustment of orthopedic appliances and orthotics

#### **Cardiology Clinic**

Phone: (270) 412-8599

Location: BACH "C" Building, 3rd Floor Hours of Operation: Mon-Fri, 0730-1600

The Cardiology Clinic provides expert subspecialty evaluation and management for patients with known or suspected cardiac disease. Services include cardiology evaluations by the cardiologist, Stress Testing, EKG's, and Echocardiograms. Patients require a consult from their primary care provider to be seen in the Cardiology clinic and are asked to schedule appointments in person at the clinic or by calling the clinic office number. It is co-located with the Allergy/ Specialty Clinic.

#### **Dermatology**

Phone: (270) 798-8345

Location: BACH "C" Building 3rd floor Hours of Operation: Mon-Fri, 0730-1600

The Dermatology Clinic sees active duty patients who have been referred by their primary care manager for a variety of skin rashes, benign and malignant growths, moles, skin checks, pigmentary abnormalities, cutaneous infections or infestations, and disorders of the hair and nails. The Dermatology Clinic may also see Family members and retirees on a space available basis.

Educational and Developmental Intervention Services (EDIS)
Phone: (270) 798-8997

**Location:** 2439 21st Street and Indiana **Hours of Operation:** Mon-Fri, 0700-1600

Educational and Developmental Intervention Services (EDIS) offers children who have special needs and may require help to reach their developmental milestones. EDIS is located across the parking lot from TRICARE in building 2439 on 21st Street. EDIS provides early intervention services to eligible children and their Families. Any military Family who has a child birth through 36 months of age and is concerned about their child's development, should contact EDIS. Participation is voluntary, however, it is important for Families of infants and toddlers with developmental delays to become involved in programs that will assist their child in achieving important developmental milestones. Contact EDIS and become a partner in planning services to meet your child's needs.

#### Employee Health Clinic (Civilian)

Phone: (270) 956-0202

Location: Building 2576, 23rd Street & Indiana Avenue

Hours of Operation: Mon-Fri, 0730-1630

Walk-ins: 0800-1100; Call for Same Day Appointment

The Employee Health Clinic is an outpatient clinic for all government employees working at Fort Campbell, including the tenant activities. Services available include: sick call, blood pressure checks, and wound care. On the job injury treatment is our priority mission. Contract employees may call the clinic for a list of services available to them.

#### Ear, Nose and Throat (ENT) Clinic – Otolaryngology Services

Phone: (270) 798-8131

Location: BACH "C" Building, 3rd Floor Hours of Operation: Mon-Fri, 0730-1600

Closed every 2nd Friday of each month 0700-1100

The Ear, Nose and Throat Clinic (Otolaryngology services) treats Soldiers, Retirees and their Family members for diverse problems involving the head and neck. ENT treats as ear infections, hearing loss, sinus disease, surgical thyroid disorders, snoring and sleep apnea, difficulty breathing through the nose, recurrent tonsillitis and lumps in the neck. Patients with these concerns or other problems with the head and neck should see their primary care provider for ENT referrals. After receiving a referral from a health care provider,

the patient will be contacted by the clinic to schedule an appointment. If the clinic redirects the referral to a TRICARE network provider, the patient will receive a letter in the mail within 7-10 business days. If no contact has occurred within that time, contact the clinic to verify the status of the referral.

#### **Emergency Center**

**Phone:** (270) 798-8000

Location: BACH "B" Building, 2nd Floor

Hours of Operation: 24 hours a day, seven days a week

The Department of Emergency Medicine offers emergency care seven days a week, 365 days a year at Fort Campbell. The Emergency Department provides top-quality, comprehensive medical care for all ages for life threatening, emergent, urgent and acute conditions in a safe, clean and professional environment. Emergency Center Behavioral Health support services are provided on-site. A new 10,000 square-foot Emergency Center facility is now under construction with a projected opening in spring 2015. Patients and visitors may be impacted by altered entrance routes and minor parking inconveniences during the construction period.

#### **Environmental Health**

Phone: (270) 412-3979/3984

**Location:** Building 6903 Desert Storm Ave. **Hours of Operation:** Mon-Fri, 0730-1600

The Environmental Health Section offers the following services to Fort Campbell organizations: Drinking Water Surveillance Program; Recreational Water Surveillance Program; Wastewater Surveillance program; Pest and Disease Vector Prevention and Control Program; Food Service Sanitation Program (proponent for approving fundraising events involving food); Climatic Injury Prevention and Control Program, Solid/Hazardous/Regulated Medical Waste Control Program; Child Development Service Sanitary Inspection Program; and other general sanitation inspection programs. Environmental Health is also the proponent for the DoD Human Tick Test Kit Program which includes the testing of tick(s) for regional tick-borne illnesses. Specimens should be delivered (alive if possible) to Building 6903 Desert Storm Ave. during business hours for testing. Results generally take two to four weeks. For current heat categories, call (270) 798-4382 or (270) 798-HEAT.

#### **Exceptional Family Member Program**

Phone: (270) 956-0614

Location: BACH "C" Building, 3rd Floor

Hours of Operation: Mon-Fri 0730-1115 and 1230-1600

Closed holidays and DONSAs.

The military's Exceptional Family Member Program (EFMP) is designed to identify Family members with special needs and make sure that the Soldier is assigned to a location where the Family member's needs will be met. An exceptional Family member is defined as an authorized Family member who may require special services based on a diagnosed physical, intellectual, or emotional condition. An authorized Family member may be a spouse, child, stepchild, adopted child, foster child, or a dependent parent. Considered needs include any special medical, psychological, developmental or educational requirement. architectural considerations, adaptive equipment, or assistive technology devices and services. If someone in your Family qualifies for the program, you are required to enroll in the EFMP. All active duty Soldiers with OCONUS assignments must schedule a medical records screening appointment for each Family member. This screening must be completed before the Family travel application can be processed. Appointments are scheduled following the Soldier's levy briefing or by calling (2700 798-8830.

#### Family Advocacy Program

Phone: (270) 798-8601

After duty hours, weekends and holidays: (270) 798-8400 or

8500

Prevention and Education Services (ACS): (270) 412-5500 Victim Advocacy Services (ACS): (270) 412-5500

**Emergencies:** 911

Location: Building 2523, 22nd St. Hours of Operation: Mon-Fri, 0730-1630

The Family Advocacy Program is designed to break the cycle of abuse as early as possible and to provide treatment for affected Soldiers and their Families. FAP provides assessment and counseling services for victims, offenders and Families where child abuse/neglect or adult abuse has occurred. Services are also offered to Families "at risk" for incidents of domestic abuse. The FAP is the Reporting Point of Contact (RPOC) for all allegations of child abuse/neglect and adult abuse. All installation Law Enforcement

Personnel, Physicians, Nurses, Social Workers, School Personnel, childcare, Youth Services Personnel, Psychologists and other medical personnel are mandated reporters and are required to report suspected cases of abuse/neglect to the RPOC. All Commanders will report allegations of abuse involving their Soldiers to the RPOC. Individuals may walk in or call for an appointment. Referrals are also taken from friends, Family members, command, physicians, military police, and various other civilian and military agencies. All allegations of abuse will be screened immediately and scheduled for an assessment at that time. Services include: individual, marital, Family and group therapy to address anger control, communication skills, relationship enhancement and parenting skills. FAP offers Domestic Abuse, Anger Management, Parenting and Victim's Support groups. Treatment services are offered to all eligible beneficiaries. There is a FAP Social Worker on call after normal duty hours and on weekends to address child abuse/neglect and adult abuse emergency cases. Call the hospital operator at (270) 798-8400 and ask to have the domestic abuse social worker who is on call to be paged.

#### Fort Campbell Fisher House

Phone: (270) 798-8330

Office Hours: Mon–Fri 0900-1600, closed federal holidays Fort Campbell Fisher House provides a "home-away-from home" at no charge to service members (active duty, National Guard and Reserve Components or retirees) and/or their Families while the service member is receiving medical care at Blanchfield Army Community Hospital (BACH) and other local hospitals. For more information on the Fort Campbell Fisher House, please visit our website at <a href="https://www.fortcampbellfisherhouse.org">www.fortcampbellfisherhouse.org</a> or visit us on Facebook at www.facebook.com/KYFisherHouse.

#### **Gastroenterology**

**Phone:** (270) 956-0259/8407

**Location:** BACH "B" Building, 2nd Floor **Hours of Operation:** Mon-Fri 0730-1600

The Gastroenterology Clinic sees patients who have been referred by their Primary Care Manager for intestinal disorders that include diarrhea, abdominal pain, constipation, liver disease, digestive and swallowing difficulties. The Gastroenterology Clinic also offers screening for colon cancer and polyps.

#### **General Surgery Clinic**

Phone: (270) 798-8407/0259

**Location:** BACH "B" Building, 2nd Floor **Hours of Operation:** Mon-Fri 0730-1600

New patient appointments are referred by a Primary Care Manager while follow-up appointments are arranged by calling the General Surgery Clinic. The scope of services include, but are not limited to: Gallbladder surgery (laparoscopic and open); hernia repair (ventral, inguinal, laparoscopic, etc.); breast biopsy and mastectomy; fundoplication for GERD; pilonidal cyst procedures; hemorrhoidectomy; gastric sleeve and gastric bypass and lap-bands for morbid obesity (on a limited basis); colon and bowel surgery; thyroid procedures; splenectomy; and procedures on the stomach.

#### **Industrial Hygiene Section**

**Phone:** (270) 412-8737/0335 **Location:** 6903 Desert Storm Ave. **Hours of Operation:** Mon-Fri 0800-1600

The Industrial Hygiene Section (IH) provides health hazard surveys for both military and civilian employees working at Fort Campbell. Worksite surveys include assessments of ventilation, lighting, noise, chemicals, biological hazards, personal protective equipment, ergonomics and indoor air quality. IH also performs personnel monitoring and recommends work practice, equipment and engineering controls and participates in design review for new construction in accordance with Occupational Safety and Health Administration (OSHA), Department of Defense (DoD), Army and other industry and medical standards. Routine annual surveys and inspections, and special survey requests will be scheduled by the IH section.

#### Infection, Prevention and Control Program

**Phone:** (270) 798-8309, messages will be returned **Location:** BACH "A" Building, 4th Floor, Room 4AA05

Hours of Operation: Mon-Fri 0700-1630

Infection, Prevention and Control program staff offer education to Blanchfield Army Community Hospital personnel and patients. Education includes counseling on regulatory guidelines and clinical prevention and treatment of infectious and communicable diseases (i.e., Occupational Safety and Health Administration (OSHA). The

Infection, Prevention and Control program educates patients about blood-borne pathogens, like Human Immunodeficiency Virus (HIV), Tuberculosis (TB) control, and multi–drug resistant organisms like MRSA. The team offers consultation to medical and dental practitioners and clinics regarding infection, prevention and control practices and principles in the health care setting.

# INPATIENT WARDS 4AB Medical-Surgical Unit

**Phone: (**270) 798-8266

Location: BACH "A" Building, 4th Floor

**Visiting Hours:** 24 hours a day based on patient preference/condition 4AB is an adult and pediatric general medicine and pre-op-post-op surgical care unit. We provide continuity of care for warrior transition unit patients as well as many other services. It is recommended that no one under 14 years of age stay overnight with a patient due to space limitations and the comfort of other patients receiving care.

#### Intensive Care Unit

Phone: (270) 798-8254

Location: BACH "B" Building, 2nd Floor

Visiting Hours: 24 hours a day based on patient preference/condition Intensive Care Unit provides care for pediatric/adult patients with diverse medical and surgical conditions. Family members and loved ones are important for a patient's recovery. We strive to make you a part of the healing process while providing our patients necessary time to rest. To provide a balance between Family contact and rest time, please follow these guidelines: only two (2) visitors are allowed in the patient's room at one time; children under the age of 14 visiting the ICU must be accompanied by an adult at all times; all minors admitted to the ICU will have a parent or legal guardian present at all times; no food or drink is allowed in the patient care area; please keep cell phone usage in the unit to a minimum; please help us keep a quiet environment by not waking patients, as rest is an important part of healing. If it is necessary to provide care to the patient during visiting hours, you will be asked to wait outside the room to protect your loved one's privacy and dignity. We will do our best to make sure you are able to visit with your loved one as his or her condition allows during visiting hours.

#### Labor, Delivery & Recovery Unit

Phone: (270) 798-8219

Location: BACH "A" Building, 2nd Floor

**Visiting Hours:** 24 hours a day based on patient preference/condition.

The Labor, Delivery and Recovery team is committed to providing comprehensive Family centered care to all active duty Soldiers and their dependents. The team's goal is to partner with the patient and Family to ensure a safe delivery in the manner most suitable to the needs of the patient and baby. For the safety of the patient, it is recommended that only three to four guests be in the room at one time during labor. During the actual delivery, it is recommended only two guests be present. During a C-section only one guest may be present. All other guests are welcome to remain in the waiting area. Siblings under 12 years old must be accompanied by an adult. Visitors who are not siblings and are under 12 years old are not allowed on the Labor and Delivery Unit. For the safety of the baby, guests with cold or flu-like symptoms are encouraged not to visit the newborns. The Labor, Delivery and Recovery Unit is open 24 hours a day, seven days a week. In addition, telephone consultation or triage is available on Labor and Delivery. Any emergent issues less than 20 weeks pregnant will be seen in the Emergency Center. For non-emergent issues, 20 weeks and above, Monday through Friday during normal business hours, please call the OB clinic at 270-798-8151. For any emergent issues, 20 weeks and above during weekends and after hours, please call or come to Labor and Delivery triage.

#### Mother-Baby Unit

Phone: (270) 798-8090

Location: BACH "A" Building, 2nd Floor

Quiet Hours are from 2200-0700 to allow newly postpartum patients adequate quiet for recuperation.

The Mother-Baby Unit is located near the Labor, Delivery and Recovery Unit to provide patient and Family-centered maternity and newborn care with minimum disruption and separation following birth. The unit has a Level I Special Care Nursery to provide advanced care for infants requiring further post-delivery transition needs. Healthy infants who do not require advanced care will share their mothers' room during their post-partum period. The mother and Family are welcome to invite adults and siblings to the room. Siblings under 12

years old must be accompanied by an adult other than the patient's primary support person. For the safety of the baby, guests with cold or flu-like symptoms are encouraged not to visit the newborns. It is recommended that no one other than the deemed support person stay overnight due to space limitations and the comfort of other patients receiving care.

#### **Laboratory (Pathology)**

Phone: (270) 798-8114

Location: BACH "B" Building, 2nd Floor

**Hours of Operation:** Mon-Fri 0730–1600, 2<sup>nd</sup> Thursday each month 0730-1200

The Department of Pathology staff members help ensure Soldier deployment readiness and improve the health and wellness of Family members and Retirees by providing accurate and timely test results from their full-service clinical laboratory, transfusion service, anatomical pathology, and forensic pathology consultative services. The Pathology staff is committed to providing patients and professional medical staff with state-of-the-art laboratory medicine through exceptional customer service while ensuring patient confidentiality and privacy.

#### **Lactation Services**

Phone: (270) 8151, Option 1

**Location:** BACH "A" Building, 3<sup>rd</sup> Floor in Women's Health/OBGYN, **Hours of Operation:** Mon-Fri 0730-1630

Reasons to see a consultant before you deliver: You want to learn as much as you can about breastfeeding; if you had breastfeeding or lactation difficulty in the past; expecting more than one baby or a baby who may be sick or early; you have a history of breast surgery and wonder if it will affect your breastfeeding; you think your breasts or nipples look odd to you or are very different from each other; or you worry that something about your health might make it hard to breastfeed.

Reasons to see a Lactation Consultant after you deliver: If you are concerned about your baby's weight; you have questions and concerns about how your infant is acting during or after feeding; you feel you may have too much or too little milk; your provider or your baby's provider sends you for help or you or your baby is hospitalized during the time you are a nursing couple.

A Lactation Consultant can help you identify the cause of a problem affecting breastfeeding for milk production; make suggestions about how to correct a problem; work with you to decide on a plan of care; suggest supplies or tools you can use to improve your breastfeeding experience (some supplies are provided during consultations if the Lactation Consultant confirms there is a need); provide you with written education and/or instructions; share information about other breastfeeding support and resources in the community; and provide follow-up consultations as needed.

#### Breastfeeding Classes and Peer Support at BACH

Third Trimester Breastfeeding Class: Covers position and latch techniques, how to assess for milk transfer from mother to infant, how human milk production occurs, and reviews common breastfeeding concerns.

The MOM and ME Group: A place and time breastfeeding mothers can gather together with their breastfeeding infant and develop relationships with other breastfeeding mothers in the community. This is a place to share information and experiences with other mothers. A registered nurse International Board Certified Lactation Consultant will be present during this group session to offer support, address questions, recommend follow-up if needed. An infant scale is available for use by the mothers.

#### **Pump Programs**

Inpatient Breast Pumps Program is for patients admitted to the hospital who need the use of a breast pump while they stay at Blanchfield Army Community Hospital. The breast pump currently available to inpatients is the Medela Symphony hospital grade breast pump (kit for the pump is provided).

Active Duty Breast Pump Program is for active duty mothers who plan to continue providing breast milk for their infant after returning to work. This pump is issued to the Soldier after her infant's two week follow-up well baby visit. Request to see a Lactation Consultant the same day of your baby's visit with a provider. The pump currently used for this program is the Double Electric Ameda Purely Yours personal electric breast pump with car adaptor.

#### Marriage and Family Therapists

Phone: (270) 798-8601

Location: 2523 22nd St.

Hours of Operation: Mon-Fri 0730-1630

The Marriage and Family Therapists are specially trained counselors in relationship issues, dedicated to helping individuals, couples, and Families handle problems in a healthy way. Individuals may walkin or call for an appointment. Referrals are not required. Scope of services includes individual, couple, Family, and group counseling. The therapists practice a short-term, solution-focused therapy, with a focus on improving communication and problem solving.

#### **Ministry & Pastoral Care**

NCOIC Phone: (270) 798-8464 Chaplain Phone: (270) 798-8777

Chaplain Phone: (270) 798-8777 Location: BACH "A" Building, "0" Level, next to the Chapel

Hours of Operation: Mon-Fri 0730-1630

The On Call Duty Chaplain is available after normal duty hours for emergencies.

The BACH Department of Ministry and Pastoral Care (DMPC) provides pastoral care to patients, their Family members, retirees and staff. We understand that people are not merely physical bodies requiring care. Healthcare professionals know that patients need care for their whole-self, spiritually as well as physically, as they seek healing. The DMPC endeavors to be intricately partnered as a member of the treatment team to deliver quality healthcare by providing Spiritual care in order to promote Spiritual wellness and resiliency for our Soldiers, Staff, Family members and Retirees.

#### **Ombudsman/Wounded Warrior Hotline**

Phone: (270) 798-8827(Office) (931) 216-3402 (Cell) (270) 798-7411 (Office) (931) 249-4897 (Cell) National Wounded Soldier and Family Hotline 1-800-984-8523

Hours of Operation: Mon-Fri 0730-1630

BACH offers a local Soldier and Family Advocate for wounded, injured, and ill Soldiers and their Family members. The Ombudsman provides a neutral and informal process to assist Warriors in Transition and their Family members. The Ombudsman representatives work closely and collaborate with the Military Treatment Facility (MTF). The Ombudsman will attempt to link the Soldier or Family member with the appropriate subject matter expert or agency to get the best possible resolution for their issue. The National Wounded Soldier

and Family Hotline is <u>1-800-984-8523</u> and the email is <u>wsfsupport@conus.army.mil</u>. The national hotline number offers Soldiers and Family members a way to resolve medical issues when the Chain-of-Command route has been exhausted.

#### Ophthalmology Clinic Phone: (270) 798-8900

**Location:** BACH "C" Building, 3rd floor **Hours of Operation:** Mon-Fri 0700-1600

Beneficiaries are referred to the Ophthalmology Service by their primary care manager. Ophthalmologists work to prevent and treat conditions concerning the eye such as glaucoma, cataracts, strabismus, and diabetes. After a referral is made by the primary care manager, the Ophthalmology staff will call to schedule the appointment. Follow-up appointments are arranged by calling the clinic. For emergencies, report to the emergency room or your assigned clinic or medical home for initial evaluation. Referrals can be made to the Ophthalmology Clinic as necessary for further care. Please call the clinic at (270) 798-8900 to schedule a follow-up appointment.

#### Oral & Maxillofacial Surgery

Phone: (270) 798-8240

**Location:** BACH "B" Building, 2nd Floor **Hours of Operation:** Mon-Fri 0730-1630

Scope of services for active duty patients: The surgical removal of complicated and impacted teeth (using intravenous sedation or general anesthesia as necessary); biopsy and removal of soft tissue and bony pathological lesions within the oral and perioral area; placement of intra-osseous dental implants and any necessary preprosthetic procedures to include bone grafts from the mandible, or hip; the treatment of maxillofacial fractures and soft tissue injuries to the face; management of severe odontogenic infections; orthognathic procedures (corrective jaw surgery) to treat developmental dentofacial deformities of the maxilla and/or mandible; surgical closure of alveolar clefts, surgical evaluation of temporomandibular joint dysfunction (non-surgical care cases should be referred to the patient's general dentist); and inpatient dental consultations.

Scope of services of referrals for military Family members/ retired patients: The treatment of maxillofacial fractures and soft tissue injuries to the face; management of severe odontogenic infections; orthognathic procedures (corrective jaw surgery) to treat developmental dento-facial deformities of the maxilla and/ or mandible; and surgical closure of alveolar clefts. Surgeons determine on a case-by-case basis whether biopsy and removal of soft tissue and bony pathological lesions in the oral and perioral area are performed. Surgical treatment for TMJ for Family members is currently not available.

#### **Orthopedic Clinic**

Phone: (270) 798-8426/8375

Appointments: (270) 798-8375/8426/8325

Front Desk: (270) 798-8426

Surgery Scheduling Line: (270) 798-8621 **Location:** BACH "C" Building, 2nd Floor **Hours of Operation:** Mon-Fri 0730-1600

Orthopedics appointments are made on a referral basis only. Clinic appointments are scheduled on a priority basis. Emergencies and urgent consults are prioritized. Scope of services: Sports medicine injuries to include shoulder, elbow, hip, knee, foot and ankle surgery; hand surgery; orthopedic trauma; pediatric orthopedic surgery; general orthopedic surgery; and total joint replacement. **Services not offered:** Spine surgery, complex pediatric orthopedic surgery and severe multiple trauma orthopedic surgery.

#### Other Resources

Website: www.militaryonesource.mil, Phone: 1-800-342-9647

Fort Campbell:

**Military Police:** (270) 798-7111/7112/7113 **Chaplain Care Line:** (270) 798-2273

**Montgomery County, TN:** 

Clarksville Crisis Call Line: (931) 648-1000 Safe House (Spouse Abuse): (931) 552-6900 Dept. of Children's Services: 1-877-237-0004

Clarksville police Dept.: (931) 648-0656 Montgomery County Sheriff: (931) 648-0611 Adult Protective Services: 1-888-277-8366

**Christian County, KY:** 

Parent Help Line: 1-800-432-9251 Abuse Hotline: 1-800-752-6200 Sanctuary, Inc. (Spouse Abuse & Rape): (270) 886-8174 Dept. for Community Based Services: (270) 889-6503 (duty

hours); (270) 890-1300 (after duty hours)

Hopkinsville Police Dept.: (270) 890-1300/1500 Hopkinsville Sheriff Department (270) 887-4141

Oak Grove Police Dept.: (270) 439-4602

#### PATIENT ADMINISTRATION DIVISION

**Chief:** (270) 798-8491 **NCOIC:** (270) 798-8492

Location: BACH "A" Building, 1st Floor

Patient Administration Department (PAD) provides the highest quality, customer focused, patient administration support to our beneficiaries at BACH and its outlying clinics (LaPointe Health Clinic, Aviation Health Clinic (TMC-5), Specialist Byrd Combined Troop/Family Medical Clinic, and the Screaming Eagle Medical Home).

#### **Admissions & Dispositions**

Phone: (270) 798-8287/8289

Location: BACH "B" Building, Room 2BK04

Admissions and Dispositions office verifies eligibility of all patients through the Defense Enrollment Eligibility Reporting System (DEERS); performs admissions, dispositions, and transfer of patients within the hospital's database; maintains accountability of all inpatients; accounts for and secures patient valuables; registers new patients in the hospital's database; pre-registers patients and prepares packets for ambulatory procedure visits and same day surgeries; generates admission reports and third party collection status reports daily.

#### Patient Movement & Air Evacuations

Phone: (270) 956-0328

Location: BACH "A" Building, Room 1AA17

The Patient Movement and Air Evacuations office tracks and coordinates transportation and support for military members traveling from, through and to Fort Campbell for medical evacuation purposes.

#### Vital Statistics (Birth and Death Certificates)

Phone: (270) 798-8297

Location: BACH "B" Building, Room 2BK04B

The Vital Statistics office counsels and assists new parents in obtaining birth certificates for their newborn babies; initiates Line of Duty paperwork for wounded and injured service members treated at

BACH; serves as decedent affairs liaison—obtaining and notarizing death certificates; performs duties as casualty affairs in tracking and reporting seriously ill (SI) and very seriously ill (VSI) patients.

#### Medical Records

Phone: (270) 798-8874

Medical Correspondence Phone: (270) 798-8380/8677

Location: BACH "A" Building, Room 1BD35F

The medical records section manages inpatient, outpatient and Ambulatory Procedure Visit medical records for BACH and outlying clinics. Patients can request copies of records from their clinic's records room or from the medical correspondence office.

#### **Uniform Business Office**

Phone: (270) 798-8286

Location: BACH "B" Building, Room 2BK04B

The Uniform Business Office manages and processes all medial service account functions to include billing and third party collections. They investigate fraud cases and are responsible for billing of Medial Affirmative Claims Program.

#### Legal Correspondence

**Phone:** (270) 798-8383/956-0338

Location: BACH "A" Building, Room 1AA17

The Legal Correspondence Office reviews and processes all requests for health information and medical records from patients and third parties such insurance companies, attorneys and law firms, judge subpoenas, or other authorities dealing with Motor Vehicle Accidents (MVAs), Social Security Administrative (SSA) hearings, risk management, investigations or other legal issues.

#### **Patient Advocacy**

Phone: (270) 798-8718/8091

Fax: (270) 798-8822

Location: BACH "A" Building 4th Floor, Rooms 4AA19/4AA21

Hours of Operation: Mon-Fri 0730-1530

BACH Patient Advocates can assist with providing positive feedback and dealing with unresolved concerns. If you encounter any problems while receiving care at BACH, please let us know. Please allow clinic staff such as the NCOIC, OIC, or Head Nurse to help you resolve your concerns before you leave the clinic. If you find that you still require additional assistance, please contact BACH's Patient

Advocates who can address your concerns and elevate them to the appropriate level.

#### **Pain Management**

Phone: (270) 798-8166

Location: BACH "C" Building, 3rd Floor Hours of Operation: Mon-Fri 0730-1600

The Pain Management Clinic sees patients who have been referred by their Primary Care Manager. Conditions that are treated in the pain clinic include: back, neck, and joint pain, Reflex Sympathetic Dystrophy, Myofascial Pain Syndrome, Occipital Neuralgia, sacroiliac joint pain, and peripheral nerve injuries.

#### DEPARTMENT OF PHARMACY

Main Outpatient Pharmacy

Phone: (270) 798-8075/8074

Location: BACH "B" Building, 1st Floor

**Hours of Operation:** 

Mon, Tue, Wed, Fri 0800-1600 Thurs 0900-1600

Closed Suns, federal holidays, Training holidays (DONSA)

The Main Outpatient Pharmacy fills new and renewed prescriptions from military and civilian providers. Refilled medications should be requested by dialing 798-DRUG (3784) and picked up two working days later at the Town Center Pharmacy, located adjacent to Military Clothing and Sales on Michigan Avenue.

You can also request Pharmacy Refills online at <u>www.campbell.</u> <u>amedd.army.mil</u>.

TRICARE Online (TOL) Pharmacy Refill allows authorized beneficiaries to securely request prescription refills at <a href="https://www.tricareonline.com">www.tricareonline.com</a>.

#### Town Center Pharmacy

Phone: (270) 798-8887

**Location:** Next to Military Clothing Sales, Michigan Avenue (PXTRA)

Hours of Operation: Mon-Wed & Fri 0800-1800

Thurs 0900-1800, Sat 0800-1600 Training holidays (DONSA) 0800-1700 The Town Center Pharmacy is a full-service operation for prescriptions from military or civilian providers as well as the pick-up location for ALL refill requests. To pick-up/fill a prescription at any of Fort Campbell's pharmacies, the patient's military identification card is needed. Please call the information line at (270) 798-8075 for updated hours or staff assistance. Patients unable to use the automated call-in service at (270) 798-DRUG (3784) may mail in their request for refills using a mail-in card which is available at pharmacy windows and has space for patients to designate desired pick-up date. Questions about which medications are stocked at the pharmacy should be referred to the "BACH Pharmacy Formulary for Beneficiaries" at <a href="https://www.campbell.amedd.army.mil">www.campbell.amedd.army.mil</a>. For those unable to access the website, please call the information line. Refills should be requested two working days prior to the desired pick up date. Refills not picked up within seven duty days will be returned to stock.

NOTE: To ensure all prescriptions may be filled, the last new prescription ticket will be given 15 minutes prior to closing.

Family Self Care & Over-the-Counter Medication Classes Phone: (270) 798-8055/8158

**Location:** BACH "B" Building, Room 2BL01, Patient and Family Medical Resource Center

Hours of Operation: Mon-Fri 0730-1600

Family Self Care and Over-the-Counter (OTC) medication classes are offered to all TRICARE eligible beneficiaries. These classes offer education to participants on managing minor illness and injury in the home setting, including the appropriate use of over-the-counter medicines. All attendees receive enrollment in BACH Pharmacy's Self Care OTC Program, which allows Families to receive selected OTC medications directly from the pharmacy at no cost to the patient.

#### **Physical Therapy**

Phone: (270) 798-8102

Location: BACH "B" Building, 2nd Floor, Hours of Operation: Mon-Fri 0700-1600 LaPointe Physical Therapy: Open 0630-1530

**Phone:** (270) 412-8686

Byrd Physical Therapy: Open 0700-1600

Phone: (270) 461-1134

Physical Therapy focuses on evaluating, treating, and managing

patients with orthopedic, sports, and neurological injury and dysfunction using exercise, spinal and joint mobilization/manipulation, and advanced therapeutic interventions to maximize a functional performance. Patients are referred to the PT Clinic from their physician, PA, or nurse practitioner.

Unit Classes: The Physical Therapy staff educates and promotes health, fitness and injury prevention among the Fort Campbell population. Unit level classes include: Alternative Physical Training - to include dynamic warm-up, mobility drills, plyometrics, core strengthening, speed/agility drills; Unit Leadership Training on Injury Prevention, and Special Population Physical Training and program design. Unit representatives should call (270) 412-8686 or (270) 798-8102 to schedule classes.

#### **Podiatry Clinic**

Phone: Appointment Line: (270) 798-8375/8426 or (270) 956-0403

Surgery Scheduling Line: (270) 798-8621

Location: BACH "B" Building, 2nd Floor; Located inside the Orthopedic Clinic.

Hours of Operation: Mon-Fri 0730-1600

During duty hours, the referring physician will contact the podiatrist for a same day, emergency or 72-hour consult. Other consults will be scheduled as routine. If you have an emergency after duty hours, go to the emergency room. Scope of services: Sports medicine injuries of the foot and ankle; trauma of the foot and ankle; limited pediatric foot and ankle surgery; and general foot and ankle surgery.

#### **Pre-Admissions Unit**

Phone: (270) 798-8947

Location: BACH "B" Building, 2nd Floor, Room 2BE04, next to the General Surgery Clinic

Hours of Operation: Mon-Fri 0730-1600

In the Pre-Admissions Unit, your chart will be created so when you arrive the day of surgery all the necessary documentation will be in Same Day Surgery. You may receive a preoperative assessment depending on Surgeon requirements. Education materials will be provided by the staff. All necessary preoperative tests will be initiated at this time. You may be asked to visit the lab, Radiology (X-ray), brace shop, physical therapy or the pharmacy. This is an important part of preparation for your surgery. You will receive information on

what medications to stop before your surgery. The nurses will collect your medical information and provide you information about your surgery.

#### **Preventive Medicine Department**

Phone: (270) 956-0100

Location (Main Office): Building 2576, 23rd St. Hours of Operation: Mon-Fri 0730-1600

In & Out Processing Hours: Mon-Fri 0730-1130 & 1300-1600

(same day service)

Preventive Medicine offers a variety of public health related services to include: Employee Health Clinic (for civilians), Environmental Health Section, Industrial Hygiene Section, Infection Control & Prevention Program, Occupational Health Clinic, Public Health Nursing, Respiratory Protection Program, Tobacco Use Cessation Program, Travel Medicine Clinic, Tuberculosis Screening Clinic, and Radiation Safety Program.

#### **PRIMARY CARE**

Blanchfield Army Medical Homes are based on the Patient-Centered Medical Home (PCMH) model that has been adopting across Army Medicine and many civilian healthcare systems. The patient-centered, team-based and holistic PCMH concept allows us to provide you and your Family more personalized care with multiple ways to access your care team. From office visits and walk-in services to telephone consults (TCON) and secure messaging, you and your Family have even more ways to get the care you need.

This model is based on the belief that your well-being should always be at the center of every decision about your health. With this new approach, YOU, the patient will receive more personalized and coordinated care, supported by an entire team to maximize overall wellness. You no longer have just a primary care provider but an entire primary care team!

<u>Patient and Family-Centered Medical Homes</u> **Appointments:** To schedule primary care appointments, Family members should contact the Appointment Line at (931) 431-4677 or (270) 798-4677, visit <u>www.tricareonline.com</u> or send a secure email to their care team using RelayHealth, the Army's secure messaging system.

### Air Assault Family Medical Home (formerly Blue Clinic) Teams Apache, Blackhawk, Comanche and Huey

Location: BACH "C" Building, 2nd Floor Hours of Operation: Mon-Fri 0730-1600 Walk-ins: Mon-Fri 0800-1500

Closed for Training: Wed 0730-0830

The Air Assault Family Medical Home (AAFMH) is a Family practice-based clinic which provides care to active duty Soldiers, Retirees, and Family members enrolled in TRICARE Prime. AAFMH serves patients of all ages, from newborn to adults, in an outpatient setting. Services include health maintenance, diagnosis and management of acute and chronic illnesses.

#### Byrd Family Medical Home

Location: 7973 Thunder Blvd. (near Fort Campbell's Gate 10)

Hours of Operation: Mon-Fri 0730-1600 Walk-ins: Mon-Fri 0800-1500 Closed for Training: Wed 0730-0830

The Byrd Family Medical Home is a Family practice-based clinic which provides care to Family members enrolled in TRICARE prime. Byrd Family Medical Home serves patients of all ages, from newborn child to adults, in an outpatient setting. Services include health maintenance, well baby exams, school and sports physicals, diagnosis and management of acute and chronic illnesses.

#### Gold Army Medical Home (Internal Medicine Clinic)

Location: BACH "C" Building, 3rd Floor Hours of Operation: Mon-Fri, 0730-1600 Walk-ins: Mon-Fri 0800-1500 Closed for Training: Wed 0730-0830

The Gold Army Medical Home (GAMH) is an internal medicine-based patient-centered medical home whose mission is to efficiently provide patient-centered, team-based, and holistic care for adult patients (age 18 and up) with chronic and complex medical conditions. Adult patients not enrolled to the GAMH may also be seen on a referral basis.

#### Screaming Eagle Medical Home

**Location:** Medical Office Building One, 647 Dunlop Lane, Suite 301 (next to Gateway Medical Center, Clarksville)

Hours of Operation: Mon-Fri, 0800-1700 Walk-ins: Mon-Fri 0800-1500, Wed 1300-1500

#### Closed for Training: Wed 0730-0830

The Screaming Eagle Medical Home is a Family practice-based clinic which provides care to active duty Family members enrolled in TRICARE Prime. This community-based medical home operates on the patient-centered medical home model, a healthcare approach that provides care more effectively. This model will enable better access, high quality primary care and help reduce the cost of purchased care.

#### Young Eagle Medical Home Teams Soar and Flight

Location: BACH "C" Building, 2nd Floor Hours of Operation: Mon-Fri, 0730-1600 Walk-ins: Mon-Fri 0800-1500

Closed for Training: Wed 0730-0830

The Young Eagle Medical Home is a pediatric based clinic that provides the full spectrum of pediatric care to active duty Soldiers and Retiree Family members who are 17 years of age and younger. The Young Eagle Medical Home provides primary outpatient care to pediatric patients assigned to the clinic to include well baby exams, school and sports physicals, diagnosis and management of acute and chronic illnesses and developmental or behavioral problems.

#### **Soldier-Centered Medical Homes**

**Appointments:** To schedule primary care appointments, Soldiers should contact the Appointment Line at (931) 431-4677 or (270) 798-4677, visit <a href="www.tricareonline.com">www.tricareonline.com</a> or send a secure email to their care team using RelayHealth, the Army's secure messaging system. Soldier Health Services Medical Homes provide quality health care based on the Soldier Centered Medical Home Model to active duty Soldiers assigned to Fort Campbell.

**Sick Call:** Sick Call services are offered from 0615-0800 within the unit's assigned clinic. Soldiers should report to their assigned medical personnel in accordance with their unit standard operating procedures (SOP).

#### **Byrd Soldier Medical Home**

**Location:** Byrd Combined Troop Medical Clinic 7973 Thunder Blvd. (near Fort Campbell's Gate 10)

Appointments: 270-798-HOSP (4677) or 931-431-HOSP

Hours of Operation: Mon-Fri 0630-1530

Sick Call: 0615-0800 (times may vary by unit)

The Byrd Soldier Medical Home delivers patient-centered, teambased, comprehensive care to Soldiers assigned to 159<sup>th</sup> Combat Aviation Brigade, 101<sup>st</sup> Sustainment Brigade, 86<sup>th</sup> Combat Support Hospital and other units as assigned. For your convenience, the Byrd Soldier Medical Home offers Optometry, Radiology, Laboratory, Physical Therapy, limited Audiology and limited Pharmacy services onsite. The Byrd Soldier Medical Home is unique in that is it housed within a combined medical and dental Soldier and Family medical facility.

# Bastogne Soldier Medical Home

**Location:** LaPointe Health Clinic, 5979 Desert Storm Avenue **Appointments:** 270-798-HOSP (4677) or 931-431-HOSP

Hours of Operation: Mon-Fri 0630-1530 Sick Call: 0615-0800 (times may vary by unit)

The Bastogne Soldier Medical Home delivers patient-centered, team-based, comprehensive care to Soldiers assigned to 1st Brigade Combat Team, Headquarters and Headquarters Battalion, U.S. Army Garrison and 20th Replacement Company. For your convenience, the Bastogne Soldier Medical Home offers Optometry, Radiology, Laboratory, Physical Therapy, Pharmacy and limited Audiology services onsite.

### Rakkasan Soldier Medical Home

**Location:** LaPointe Health Clinic, 5979 Desert Storm Avenue **Appointments:** 270-798-HOSP (4677) or 931-431-HOSP

Hours of Operation: Mon-Fri 0630-1530 Sick Call: 0615-0800 (times may vary by unit)

The Rakkasan Soldier Medical Home delivers patient-centered, team-based, comprehensive care to Soldiers assigned to **3**<sup>rd</sup> **Brigade Combat Team**. For your convenience, the Rakkasan Soldier Medical Home offers Optometry, Radiology, Laboratory, Physical Therapy, Pharmacy and limited Audiology services onsite.

# Strike Soldier Medical Home

**Location:** LaPointe Health Clinic, 5979 Desert Storm Avenue **Appointments:** 270-798-HOSP (4677) or 931-431-HOSP

Hours of Operation: Mon-Fri 0630-1530 Sick Call: 0615-0800 (times may vary by unit)

The Strike Soldier Medical Home delivers patient-centered, team-

based, comprehensive care to Soldiers assigned to **2**<sup>nd</sup> **Brigade Combat Team**. For your convenience, the Strike Soldier Medical Home offers Optometry, Radiology, Laboratory, Physical Therapy, Pharmacy and limited Audiology services onsite.

### **Troop Medical Clinic 5**

Soon to become Destiny Soldier Medical Home!

**Location:** Aviation Health Clinic, 7149 Blacksheep Run (near Fort Campbell's Gate 7)

Appointments: 270-798-HOSP (4677) or 931-431-HOSP

Hours of Operation: Mon-Fri 0630-1530 Sick Call: 0615-0800 (times may vary by unit)

Troop Medical Clinic 5 is undergoing a transformation to become the Destiny Soldier Medical Home, which will deliver patient-centered, team-based, comprehensive care to Soldiers assigned to 101<sup>st</sup> Combat Aviation Brigade, 5th Special Forces Group (Airborne) and Air Force units on Fort Campbell.

# **Public Health Nursing**

**Phone:** (270) 956-0100 **Location:** Building 2576 23<sup>rd</sup> St.

**Hours of Operation**: Mon, Tue, Wed, Fri 0730-1200 & 1300-1630 Closed for Administration and Training Thurs, 0730-1630

Public Health Nursing is a specialty care service that implements the Ten Essential Public Health Services for the Fort Campbell community. Public Health Nursing provides public health services in support of Department of Preventive Medicine's Epidemiology and Disease Control; Child Youth and Services (CYSS) Health Consultation; and Health Promotion programs. Areas of emphasis include: communicable disease prevention and health education; CYSS inspections, health consultation, and training; and community health promotion.

# **Radiation Safety Program**

**Phone:** (270) 956-0125/0114 **Location:** BACH "A" Building, 4th Floor

The health physicist is the Radiation Safety Officer and Laser Safety Officer for MEDDAC and VETCOM, and technical consultant for DENTAC. The mission of the Radiation Safety Program is to ensure the safe use, storage, licensing, disposal, transportation, safety design, and inventory control of ionizing and non-ionizing radiation sources.

#### **DEPARTMENT OF RADIOLOGY**

# Main Radiology

Phone: (270) 798-8333

**Location:** BACH "B" Building, 2nd Floor **Hours of Operation:** Mon-Fri 0730-1630

24/7 coverage for emergencies

The Radiology Department provides medical imaging services. Routine radiographs are obtained on a first-come, first-served basis. Other imaging procedures are scheduled by having the patient come to the radiology department/section at Blanchfield Army Community Hospital. The Radiology Department requests that appointments be scheduled in person to receive preparation sheets, procedure prep, and/or to fill-out questionnaires.

Mammography guidelines: Baseline mammogram is recommended at age 40, followed by annual exam thereafter. For self-referral, the patient must be enrolled in TRICARE Prime, over 40 years of age, and have no current breast health issues. Otherwise, the patient's provider should place a consult request for a mammogram and the patient will schedule the appointment in the Mammography Department.

**Scope of services:** Radiographs, Fluoroscopy, Computed Tomography (CT), Magnetic Resonance Imaging (MRI), Ultrasound, Mammography, Bone Density, and Nuclear Medicine.

# LaPointe and Byrd Radiology: see Soldier Health Services

# **Referrals for Specialty Care**

Phone: (270) 798-8421/956-0613 Location: "A" Building 1st Floor Hours of Operation: Mon-Fri 0730-1600

A referral is the process by which a primary care manager (PCM) or other health care provider refers beneficiaries to another professional or ancillary provider for specialized medical services. If a TRICARE Prime beneficiary enrolled to BACH needs an outside specialty care referral, the PCM or specialty provider must submit a referral to Humana Military Health Systems. When the PCM or specialty provider submits a referral to Humana Military Health Systems, a letter is mailed to the beneficiary, the requesting provider, and the specialty provider to whom the beneficiary is being referred. The letter will indicate what service(s) have been authorized, the authorization

number, and the name and phone number of the specialty provider the beneficiary should contact to schedule the appointment. If a beneficiary needs to check on a status of a referral, please call 1-800-444-5445. If specialty services are received from a military treatment facility or network provider, the beneficiary will not need to file a claim for the specialty care. Individuals should contact the 1-800-444-5445 or the BACH Referral office at (270) 798-8421 or 956-0613 for information on claims submissions.

# Respiratory Protection Program

Phone: (270) 956-0110/0113 Location: Building 2576, 23<sup>rd</sup> St. Hours of Operation: Mon-Fri 0730-1600

The Respiratory Protection Program monitors compliance with AR 11-34 The Army Respiratory Protection Program and OSHA 29 CFR 1910.134 Respiratory Protection Standard. This program provides medical screening evaluations of Soldiers required to wear respirators. The Respiratory Protection Program conducts initial and annual respirator training and qualitative or quantitative respirator fit testing for military and DA Civilian personnel who require or voluntarily use a respirator. The team assists units/sections in development of a standard operating procedure governing the use of respiratory protection, trains workers on proper use of respirators in both routine and emergency situations and conducts workplace assessments to determine/select appropriate respiratory protection for hazards in question. The team also performs air quality testing of breathing air compressors to insure supplied air meets minimum requirements for grade D breathing air.

#### Same Day Surgery

Phone: (270) 798-8143

**Location:** BACH "B" Building, beside the Intensive Care Unit.

Same Day Surgery is on the right.

Hours of Operation: Mon-Fri 0615-1800

BACH offers many surgical services that can be completed within one workday that do not require the patient to stay overnight. All same day surgery procedures are scheduled through the specialty clinics. Patients should call Same Day Surgery the day prior to surgery, from 1400–1600 to receive their arrival time for surgery. The staff members in Same Day Surgery are there to facilitate a smooth

and safe experience for the patient and their Family members. Your procedure will be verified by the nursing staff, anesthesia staff and the surgeon. You will go into the operating room from your Same Day Surgery Room. Depending on the type of anesthesia you may come straight back to this room. Some patients go to the recovery room and then return to Same Day Surgery to prepare for discharge.

# Post-Anesthesia Care Unit (Recovery Room)

The Post-Anesthesia Care Unit is where you begin the first phase of your surgical recovery. The Post Anesthesia Care unit staff members take great pride in caring for you. Nurses will monitor you until you are awake and comfortable.

# Social Work

**Phone:** (270)798-8601 **Location:** 2523 22nd St.

Hours of Operation: Mon-Fri 0730-1630

Hospital social workers provide a wide range of services for patients and BACH staff. They provide psychosocial needs assessments, continuity of care advocacy, stress/crisis management and support groups for patients. The hospital social worker also provides sexual assault treatment and case management for the sexual assault program. For the BACH staff, the hospital social worker provides consultation and education, support groups, stress/crisis management and clinic in-services.

#### **SOLDIER HEALTH SERVICES (non-primary care)**

#### Adkins Dental Clinic

Phone: (270) 412-6027/6028 Location: Building 7973 Thunder Blvd. (near Fort Campbell's Gate 10)

Hours of Operation: Mon-Fri 0730-1130 and 1230-1630 Sick Call & Walk-in Exams (Dental Category 4):

Mon-Fri 0730-1000 and 1230-1500

Soldiers with a Dental Category 4 Classification in MEDPROS do not require an appointment, as they can walk-in to be seen for their dental examination. All Soldiers with after-hours dental emergencies are directed to report to the BACH Emergency Center.

# Kuhn Dental Clinic

Phone: (270) 412-2787

Location: LaPointe Health Clinic, 5979 Desert Storm Avenue

Hours of Operation: Mon-Fri 0730-1630

#### Sick Call: 0730-0930

# Hearing Program Office

**Phone:** (270) 412-9110The Hearing Program Office provides hearing readiness testing, hearing health education briefings, earplug fittings, hearing aid fittings, and diagnostic audiology evaluations. Please call the number above to schedule unit-level hearing testing.

#### Walk-in Hearing Screening Service

Occupational Medicine

Location: Building 2576, 23rd Street

Hours of Operation: Mon-Fri 0730-1045 & Mon-Wed 1300-1445

#### **Byrd Soldier Medical Home**

Location: Building 7973, Thunder Boulevard

Hours of Operation: Mon-Fri 0730-1045 & Mon-Thurs 1230-1445

#### **LaPointe Health Clinic**

(Priority service for SRP Soldiers and unit testing)

Location: Building 5969 Desert Storm Avenue, 23rd Street

Hours of Operation: Mon-Fri, 0630-1045 and 1230-1445

\*unavailable for wallk-in Thurs afternoons

#### LaPointe Laboratory

Phone: (270) 412-8991/8925

Hours of Operation: Mon-Fri 0630-1500

The Department of Pathology staff members help ensure Soldier deployment readiness and improve the health and wellness of Family Members and Retirees by providing accurate and timely test results from their full-service clinical laboratory, transfusion service, anatomical pathology, and forensic pathology consultative services. The Pathology staff is committed to providing patients and professional medical staff with state-of-the-art laboratory medicine through exceptional customer service while ensuring patient confidentiality and privacy.

# LaPointe Optometry Clinic

**Phone:** (270) 412-9113

Hours of Operation: Mon-Fri 0630-1530

LaPointe's Optometry Clinic provides care for active duty Soldiers. Call for a routine eye exam appointment. Soldiers do not require an appointment and will be seen on a walk-in basis for all acute eye injuries, eye infections, eye problems of sudden onset, and

filling out the eye portion of physicals. Patients requiring driver's license renewal forms completed are required to schedule a routine eye exam and must bring the appropriate forms to be completed. Patients should always bring all their glasses/spectacles and contact lenses to each appointment. Contact lenses should not be worn for at least two hours prior to any full eye exam. Active duty Soldiers who wear glasses are required to have two pairs of clear glasses and one pair of inserts in good condition at all times. One of the pairs of glasses can be civilian glasses. Industrial safety glasses can be ordered with appropriate unit funding documents. Walk-in ordering of glasses/inserts is available on any duty day.

# LaPointe Pharmacy

Phone: (270) 412-7455

Hours of Operation: Mon-Fri 0700-1600

The LaPointe Pharmacy fills new prescriptions for Soldiers who are seen at LaPointe's Soldier-centered medical homes and from the Warrior Transition Unit.

# Byrd Radiology

Phone: (270) 461-1132

Location: Embedded within Specialist Byrd Troop Medical Clinic,

Gate 10, 7973 Thunder Blvd.

Hours of Operation: Mon-Fri, 0700-1600

Byrd Radiology serves active duty and Family member patients for most radiographs. The following procedures: Fluoroscopy, CT, and Ultrasound can be scheduled by having the patient come to the Main Radiology Section at BACH. Appointments must be scheduled in person due to some requiring patients to receive preparation sheets, procedure prep, and/or fill out questionnaires.

# LaPointe Radiology

Location: 5979 Desert Storm Avenue

Phone: (270) 412-8931

Hours of Operation: Mon-Fri, 0630-1500

LaPointe Radiology serves active duty patients for radiographs. The following procedures: Fluoroscopy, CT, MRI, and Ultrasound can be scheduled by having the patient come to the Radiology Section at LaPointe Health Clinic. Appointments must be scheduled in person due to some requiring patients to receive prep sheets and/or fill out questionnaires.

LaPointe Reception and Medical Records

Phone: (270) 412-9191/9192

Hours of Operation: Mon-Fri 0630-1530 In/Out-Processing: 0900-1115 & 1230-1500

(orders, clearing papers)

Patients can request copies of records from their clinic's records room or from the medical correspondence office.

# Soldier Readiness Processing Site (SRP)

Phone: (270) 412-0422

Location: 2702 Michigan Ave (across from the PX)

Hours of Operation: Mon-Fri 0730-1500 Weekends and holidays as required Immunization Walk-Ins: Mon-Fri 1230-1500

The Soldier Readiness Processing Site (SRP) provides care for active duty Soldiers and DoD/DAC and Civilian Contract Employees for Deployment, Reintegration, Post-Deployment Health Reassessment and Readiness SRPs. The SRP Site is also a stop for installation clearance. DD Form 2900 (PDHRA) must be completed for the last deployment. Units desiring to go through the SRP process must schedule SRP by calling (270) 798-6384 and signing a memorandum of instruction to ensure proper understanding of what is expected of the unit for the SRP Process. Scope of Services: All Deployment related Health Assessments, related vaccinations, and lab work.

# **Neurology**

Phone: (270) 798-8880 Location: BACH "C" Building, 3rd Floor Hours of Operation: Mon-Fri 0730-1600

The Neurology Clinic currently sees adult patients (18 years or older) who have been referred by their Primary Care Manager for EMG nerve conduction studies. Adult EEGs are performed at the TBI Clinic. For EEG scheduling please call (270) 412-5232.

# **OB/GYN Clinic**

Phone: (270) 798-8151

Location: BACH "A" Building, 3rd floor Hours of Operation: Mon-Fri 0730-1630:

Closed the third Wed of each month from 1200-1630

The Department of Women's Health is dedicated to providing patients with a full spectrum of Obstetric and Gynecologic health care through an integrated team consisting of OB/GYN physicians,

Certified Nurse Midwives and Nurse Practitioners. These providers are supported by a caring group of nurses, nursing assistants and administrative staff. Our mission is to provide compassionate care in a Family centered model, empowering the patient and her Family to participate in her care. This philosophy is embedded in our Familycentered model of care - the first of its kind in a DoD Women's Health Clinic and our Centering in Pregnancy program which allows patients to undergo prenatal care in a group setting. In order to maximize your time with your provider, we ask that you arrive 15 minutes before your appointment. Although we are Family centered, we do recognize that sometimes young children can be a distraction during your appointment. Please arrange child care when you have an appointment in the Women's Health/OBGYN Clinic. If this is not possible, please bring another adult who will be responsible for your child during the visit. Gynecology patients are seen by appointment Because there is a great demand for these appointments, please call and cancel an appointment you are not able to keep at least 24 hours in advance. This will allow another patient to use the appointment time. For general information, appointment changes or cancellations, to speak to an advice nurse, or to schedule classes please call (270) 798-8151.

# Occupational Medicine

**Phone:** (270) 956-0202 **Location:** Building 2576, 23rd St.

Hours of Operation: Mon-Fri 0730-1630

In order to be seen in the Occupational Medicine service, patients must be employed or assigned to Fort Campbell as civil service, NAF, active duty or work as a volunteer. Patients are seen by appointment for pre-placement examinations, periodic medical surveillance, and termination and fitness-for-duty examinations. Services include vision screening, audiometric testing, spirometric testing, laboratory/radiological screening, electrocardiograms and immunizations. Work related immunizations and Red Cross Volunteer screening and Reproductive Hazards surveillance is also offered. Provides appointments to all active duty Soldiers in-processing to MEDDAC, DENTAC and VETCOM as well as DoD/NAF civilians assigned to Fort Campbell in accordance with AR 40-5, DoD 6055.1, and 29 series of CFR sections 1910, 1926.1.

# Occupational Therapy

**Phone:** (270) 798-8085

Location: BACH "A" Building, 4th Floor, Check-in at Room 4AA32

Hours of Operation: Mon-Fri 0730-1630

Occupational Therapy focuses on evaluating, treating and managing patients with upper-extremity neurological and orthopedic injuries. Occupational Therapy provides evidence-based, function-oriented post-operative rehabilitation services following hand/elbow/finger surgery; provides custom fabricated upper extremity orthosis; provides function-based rehab programs for those with various kinds of physical dysfunction; and provides adaptive equipment prescribed to overcome disabilities resulting from injury or surgery. Occupational Therapy uses various thermal and electrical modalities to enable quick return to full function and maximum performance. Patients are typically referred from their physician, PA or nurse practitioner.

# TBI, Traumatic Brain Injury Care National Intrepid Center of Excellence (NICoE), Army Intrepid Spirit Fort Campbell

Phone: NICoE, TBI: (270) 412-5114/6115 Location: Building. 2403, 22nd and Indiana Ave. TBI Clinic Building. 2543, 23rd and Indiana Ave.

Hours of Operation: Mon-Wed, Fri 0730-1630

(by appointment only)

**ANAM Testing:** Building 2435, 21st and Indiana Ave. **Phone**:

(270) 412-0237/7800

Hours of Operation: Mon-Fri 0730-1630

The Intrepid Spirit primary mission is clinical care. It function as a portal for the most complex patients to access interdisciplinary assessment and intensive outpatient rehabilitation, with PH and mTBI as dual centers of gravity. This care covers any combination of post-concussive, PH, comorbid self-medications, chronic pain, musculoskeletal, and other related disorders. The Intrepid Spirit serve as the MTF's interdisciplinary, integrated, holistic and collaborative assessment, treatment, and rehabilitation program for patients with complex, co-morbid medical conditions, particularly those with PTSD and/or post-concussive symptoms. Intrepid Spirit operationally supports existing programs, including those for mTBI, PH, IPMCs, addictions medicine, musculoskeletal rehabilitation, and Warrior Transition Units (WTUs). Additionally, the Intrepid Spirit partners with

the VA to ensure continuity of long-term care. The center integrate existing MTF TBI and PH programs, facilitating enhanced capability, collaboration, and synchronization across multiple service lines, with the goal of enhancing existing programs. The Intrepid Spirit and Traumatic Brain Injury Clinic provide intensive TBI therapy. It is important for patients to attend all appointments for the best results. Providers see patients on a referral basis only.

# **Tobacco Cessation Program**

Phone: (270) 956-0100

Location: Building 2576, 23rd St.

Hours of Operation: Mon-Fri 0730-1600

Classes Offered by Appointment Only

The clinic accepts provider and self-referrals for active duty, Family member, and retiree beneficiaries who want to pursue a Tobacco Cessation Program. The program is based on the VA/DoD Clinical Practice Guidelines for the Management of Tobacco cessation. Motivated individuals receive group education and individual counseling sessions. Strategies to assist in the cessation process include goal setting, behavior modification, social support networking and use of free on-line resources. Some individuals may benefit from the use of over-the-counter and/or prescribed medications, prescribed by your BACH or TRICARE network provider. Specific medications may be associated with limited eligibility benefits in accordance with pharmacy guidelines that may change at any time.

# Travel Medicine Clinic

**Phone**: (270) 956-0100

Location: Building 2576, 23rd St.

Hours of Operation: Wed, 1300-1500 (by appointment only) The Travel Medicine Clinic provides individualized advice for minimizing the risk of illness when traveling internationally for vacations, business, or permanent change of station for military beneficiaries. Services include: advice on required and recommended immunizations; prevention of malaria and other insect-borne diseases; avoiding food and water-borne illness; and management of traveler's diarrhea, altitude sickness, motion sickness, and jet lag. If possible, appointments should be made 30 to 60 days prior to travel to allow maximum effectiveness of immunizations; however, later appointments can still provide most

services. Active duty personnel traveling on orders will receive all services through the Soldier Readiness Processing (SRP) site but those traveling for other reasons may seek care in the Travel Clinic.

#### **TRICARE**

**Phone:** 1-800-444-5445 Humana Military Health System (HMHS) TRICARE beneficiaries can go to the Humana website at <a href="https://www.humana-military.com">www.humana-military.com</a> to get information on enrollments, referrals and authorizations, claims, behavioral health, TRICARE benefits, network provider information, and TRICARE forms and program materials. Services available at the TRICARE Service Center include enrollment, PCM changes, claims assistance, benefit counseling, assistance in finding a network provider, and referral and authorization assistance. Individuals wanting to enroll in TRICARE Prime may call 1-800-444-5445 or visit the Humana web site for information on the enrollment application process. Active duty service members are automatically covered under TRICARE Prime but are still required to complete an enrollment form.

# **Tuberculosis Screening**

**Phone:** (270) 956-0100

**Location:** Building 2576, 23<sup>rd</sup> St. **Hours of Operation:** Mon-Fri 0730-1600

For tuberculin skin testing, contact the immunization clinic or your primary care clinic. The TB screening clinic provides surveillance, prevention and treatment interventions related to tuberculosis infection and disease. Tuberculosis screening is staffed by Army Public Health nurses with medical supervision provided by a Preventive Medicine physician. Provides follow-up on all positive tuberculin skin tests to rule-out active tuberculosis; evaluates for and initiates preventive treatment for Latent Tuberculosis Infections, monitors treatment therapy and conducts TB surveillance. Only DEERS-enrolled service members, Family members and Retirees are eligible to receive services through this clinic. Please call for further information.

# **Urology Clinic**

Phone: (270) 798-8403

**Location:** BACH "B" Building, 2nd Floor **Hours of Operation:** Mon-Fri 0730-1600

The Urology Clinic is a specialty clinic that generally receives referrals from the beneficiary's primary care manager. Clinic appointments

are scheduled on a priority basis. Emergencies and urgent consults are prioritized first as to need. **Scope of services:** Provide diagnosis and treatment for all aspects of urology to include prevention and screening. These services include urinary incontinence, prostate disease, infertility, pediatrics, kidney stones, impotence, and other disorders of the genitourinary system.

# **Warfighter Refractive Eye Surgery Center**

Phone: (270) 956-0775

**Location:** BACH "C" Building, 3rd Floor **Hours of Operations:** Mon-Fri 0700-1600

The Warfighter Refractive Eye Surgery Center (WRESC) provides services to active duty service members who are stationed at Fort Campbell and have at least 18 months remaining on active duty from the day of surgery. Combat Arms Soldiers receive first priority. The WRESC performs two types of surgeries, LASIK and PRK (photorefractive keratectomy). Both of these procedures use the same laser to reshape the cornea on the front surface of the eye. If you are interested in receiving refractive eye surgery, you may pick up packets anytime during business hours.

#### **Warrior Care Clinic**

Phone: (270) 412-3696

Location: Carentan Clinic Building, 5977 Desert Storm Ave.

Hours of Operation: Mon-Fri 0730-1600

The Warrior Care Clinic provides care to all Soldiers (active duty, National Guard and Reserve Components) who have become ill and/or injured in theater and return to Fort Campbell through the air evacuation system and are attached or assigned to the Warrior Transition Unit. Deployment Health Case Managers will help manage Soldiers' healthcare needs until they are found fit-for-duty, end their tour of service, change their duty station, and/or complete the medical board process.

#### **Warrior Transition Battalion**

Phone: S-1 & Finance: (270) 412-8657; Finance (270) 412-0360

Operations: (270) 412-8261 FRSA: (270) 461-1489

Ombudsman: (270) 798-7411

Social Work Services: (270) 412-3725

HHC: (270) 798-4134 A Co.: (270) 461-1828 B Co.: (270) 956-1809 C Co.: (270) 412-9044

Location: 2443 Kentucky Ave.

Hours of Operation: Mon-Fri 0730-1700

The Warrior Transition Battalion provides command and control, primary care, case management, risk mitigation, and comprehensive transition planning in order to facilitate physical, emotional, spiritual, social, career, and Family rehabilitation of Soldiers going back to the force or into the civilian environment as productive veterans.

### **BUS SERVICE**

#### **GREYHOUND**

Phone: (931) 647-3336

**Location:** 11 Jefferson St, Clarksville TN 37040. (No bus station in Hopkinsville, Oak Grove area)

Website: www.greyhound.com

Services Provided: Call to get bus schedules and fares. Operated

by the American Intercity Bus Company.

# **CLARKSVILLE TRANSIT SYSTEM (Bus Service)**

Phone: (931) 553-2430

**Services Provided:** Bus service stops at five major locations on Fort Campbell, once every hour. Buses will enter Gate 4 and make stops at the Education Center, between Library and Hospital, PX and Commissary. Bus Service stops at several key locations in Clarksville, including all Wal-Mart department stores, mall and downtown. To ride, passengers are required to pay \$1.50 must have the exact fare, good for the entire length of the ride, and must have a valid military identification. The Fort Campbell buses runs every hour from 0700 to 2000 Mon-Fri and Sat. No bus service on Sundays. Must call 931-553-2430 for bus schedule.

# **C.A.R.E (Emergency Crisis Hotline)**

### (270) 798-2273

Located in the Staff Chaplain's Office as an emergency crisis hotline. It is staffed on a 24-hour basis. After hours contact is 270-798-9793. This number should be used for emergency calls only.

#### **CAR WASH**

#### Mark I Auto Wash

Phone: (270) 887-4810

**Location:** 2906 Indiana Ave & 35th Street **Hours of Operation:** 24 hrs/7 days a week

**Service Provided:** Self Service and automatic car wash. Self Service \$1.00. Automatic car wash is between \$5-\$10.00. Vacuum, carpet shampoo and car care products available.

# **CENTRAL ISSUE FACILITY (CIF)**

Phone: (270) 798-6245 Customer Service Number) Location: 5214 8th and Oregon

**Hours of Operation:** 0730-1530 Mon-Fri Closed Weekend and Federal Holidays

Authorized Patrons: Military, Civil Service, and

Contractor Personnel

Services Provided: 20th Replacement Issue: Monday to Friday; 0900-1030 & 1030-1200.

**New Soldiers** - Appointments are made through 20th Replacement (except Air Force)

Partial Issue: Monday to Friday 1230-1500.

**ETS & PCS Turn In**: Monday to Friday 1230-1330 & 1330-1430 & 1430-1530. All ETS & PCS turn in appointments are scheduled through In & Out Processing Center Bldg 2577 Screaming Eagle Blvd. Appointment times are annotated on installation clearing papers.

Partial Turn In: Monday to Friday; 0900-1100

Direct Exchange (DX): Monday to Friday; 0900-1100

Statement of Charges: Monday to Friday; 0900-1130 and 1230-1500.

FLIPL: Monday to Friday; 0900-1130 and 1230-1500 Clothing Records: Monday to Friday; 0900-1500

Accountable Officer: Ms. Cynthia Bass Phone 270-798-3797

CIF Manager: Kevin Speaks Phone 270-798-3712

Military Personnel must be in uniform while conducting

# business at this Central Issue Facility. Must have a valid ID card.

# CHILD, YOUTH & SCHOOL SERVICES (CYSS)

#### CYSS REGISTRATION

Phone: (270) 798-0674; Fax: (270) 798-2962 Location: 5384 5th Street & Tennessee Ave Admin Office Hours: 0800-1700 Mon-Fri Parent Central Services (PCS) Office Hours: Hours of Operation: Appointments and Walk-ins;

> Monday-Thursday 0800-1800 Appointments Only Fridays; 0800-1700

**Website:** www.fortcampbellmwr.com/cys For registration the child's immunization record, proof of eligibility, (i.e DEERS enrollment form, I.D card, birth certificate), total Family income verification (LES or pay stub) and the names and phone numbers of at least one local emergency contact is required. A waiting list for full and part day programs is maintained through PCS as well as referral information for off-post childcare programs.

#### **Parent Outreach Services (POS)**

Administration Office Phone: (270) 798-0674
Pre-registration can be completed on-line at
www.fortcampbellmwr.com/cys

**Services Provided:** Parent Outreach Services offers assistance to patrons in locating childcare for their specific needs. Registration and enrollment of children in all CYSS programs is done at the Parent Central Services office.

# Kids On Site (KOS)

Phone: (270) 956-4381

**Services Provided:** On-site hourly care for groups within the same building where parents are attending a function or immediately adjacent to the parent's function. Coordination of event must be made with the KOS office at least 2 weeks prior to the event. To discuss procedures, submission of names, CYSS registration, and fees if applicable.

# **Volunteer Child Care in a Unit Setting (VCCUS)**

(270) 798-4643

Services Provided: Units can provide free childcare for their functions

by using volunteers trained by CYSS within the unit. Contact the POS Director for information and to schedule volunteer training.

#### **Co-Op Daycare YMCA**

(See Armed Services YMCA information)

Family Child Care (FCC) Home Program Phone: (270) 798-4959; Fax: (270) 798-2962

Location: 5384 5th Street & Tennessee Avenue
Hours of Operation: 0800-1700 Mon-Fri

**Services Provided:** The Family childcare program is designed to meet the needs of parents who prefer childcare in a home environment. Each home is inspected and monitored regularly by CYSS personnel for safety, sanitation, and fire prevention. Fees are reasonable and locations are convenient. Benefits include developmental activities and balanced meals, as well as benefits for those who become home care providers. Providers receive the same training as center caregivers, and have the use of our professional resource library. Providers on post are covered by RIMP insurance. The FCC program also offers extended home care on weeknights and weekends.

# Childcare Centers & Services (On-Post)

Watters Child Development Center #1

Phone: (270) 439-7993

Location: 3071 Bastogne Avenue Hours of Operation: 0600-1800 Mon-Fri Services Provided: Full-day Care

Watters Child Development Center #2

Phone: (270) 439-7996 Location: 3069 Bastogne Avenue: Hours of Operation: 0530-1730 Mon-Fri Services Provided: Full-day Care

**Eagles Child Development Center** 

Phone: (270) 412-3303/3304 Location: 205 Bastogne Avenue Hours of Operation: 0530-1800 Mon-Fri Services Provided: Full-day Care

Bastogne Child Development Center

Phone: (270) 412-4485

Location: 3068 Bastogne Avenue

Hours of Operation: 0600-1800 Mon-Fri

Strong Beginnings Full Day Pre-Kindergarten Program Hours of Operation: 0530-1800 Mon-Fri

Services Provided: Full day and Part Day Pre-Kindergarten

Program

**Tennessee Child Development Center** 

Phone: (270) 412-4477

Location: 5382 Tennessee Avenue Hours of Operation: 0800-1700 Service Provided: Hourly Care ages 0-K

Part Day Pre-School (CYSS Organization)

**Phone:** (270) 412-2315 **Location: 3301 Indiana Ave** 

**Hours of Operation:** M-W-F or Tues – Thu, (am and pm sessions)

Services Provided: Part day preschool program.

#### **Respite Care**

**Phone:** (270) 412-0173 (Infant – School Age) (270) 412-0174

Two Saturdays a month www.fortcampbellmwr.com

**Services Provided:** Child, Youth & School Services provide hourly care for all active duty military Families who need respite care due to deployment issues. Families must be registered with Child, Youth & School Services in order to utilize respite care. MUST CALL TO VERIFY HOURS AND SCHEDULE RESERVATIONS.

#### **SKIES Unlimited**

Phone: (270) 412-5455

Location: 3411 Bastogne Avenue

Hours of Operation: 0900-1900 Mon, Wed, Thurs, Fri & Sat

Tues 0900-1730

**Services Provided:** Instructional Programs: Classes in gymnastics, dance, martial arts, sewing, cooking, drama, Spanish and German, guitar, piano, tennis, golf and more.

# **YOUTH SERVICES**

Middle School/ Teen and Sports/Teen Club 24/7
Taylor Youth Center

Information Desk: (270) 798-3643 Location: 80 Texas Avenue

Hours of Operation: 0630-1830 Mon – Fri Administrative Office: (270) 798-3648

# **Youth Sports**

**Phone:** (270) 798-6355/3168/6217 **Location:** 80 Texas Avenue

Hours of Operation: 0900-1800 Mon-Fri

**Services Provided:** A wide range of recreational and developmental activities for youth, grades K-12. Eligible youth are Family Members of active duty, retired military and civilian employees at Fort Campbell. Some special instructional activities are available to four and five year olds. Summer Instructional Clinics are also available for children ages 4-18 years of age.

**Middle School/Teen Programs:** Open recreation options are free and some special events with nominal fees are offered weekly/monthly. A comprehensive program that offers a diverse array of clubs, activities and experiences to include: Youth Sponsorship Program, Mentoring, Intervention and Support Services, Life Skills and Leadership Opportunities, Leisure and Recreation Activities, Hire-A-Teen Program, 4-H Program, Technology Club, and Keystone Club; which provides community service opportunities on post and in surrounding communities.

# Youth Sports & Fitness

Phone: (270) 798-6355/3168/6217

Location:80 Texas Ave

Hours of Operation: 0900-1800 Mon-Fri

Services Provided: Fort Campbell's Youth Sports and Fitness (YSF) program provides Individual and Team Sports for youth ages 4 through 18. Year round team activities are provided including Flag Football, Tackle Football, Cheerleading, Tee Ball, Baseball, Softball, Soccer, Volleyball and Basketball. Individual sports include Running Club, Triathlons, Bowling, Golf, Tennis and Wrestling. Volunteer coaches are trained and certified through the National Alliance for Youth Sports and undergo background checks. YSF also offers instructional clinics as a part of the Youth Services and School Age Services Camp programs. YSF trains staff to implement the Start Smart skill development program in Child Development Centers,

Strong Beginnings, School Age Services, Family Child Care and Part Day Pre-School.

#### School Age Services (SAS)

Billy C. Colwell Building 3301 Indiana Ave: (270) 412-2315 Gate 10 SAS Building 7402 MCAuliffe Loop: (270) 461-0641 1231 Airborne St./1232 Bastogne Ave: (931) 237-8486/3140/7146

Hours of Operation: 0530 – 0800 (Before School Care)

1500-1800 (After School Care)

0530-1800 (School closures i.e. fall break and summer camp) **Services Provided:** Before and after school care with full day care offered on school closing days and the summer program. SAS is closed on all Federal Holidays. All users must have a current enrollment in CYSS.

# **CIVILIAN PERSONNEL ADVISORY CENTER (CPAC)**

Phone: (270) 412-8481 Fax: (270) 798-9580

Location: 6901 Desert Storm

Hours of Operation: 0730-1600 Mon, Tue, Wed, Fri

1130-1600Thu

**Services Provided:** Recruitment for appropriated and non-appropriated fund positions, classification, reduction in force (RIF), labor and employee relations, performance, benefits, leave, DOD priority placement program registration, office of workers compensation program (OWCP).

# **CREDIT UNION**

#### FORT CAMPBELL FEDERAL CREDIT UNION

**Phone:** (931) 431-6800/800-821-5891 Contact Hours: 0815-1630 Mon-Fri

Location: 2050 Lowes Drive, downtown Clarksville (Main Branch)

Website: www.fcfcu.org

**Other Location:** 88 Michigan Ave (On Post) See website for additional locations in Clarksville and Hopkinsville area.

**Hours of Operation:** 

**Lobby:** 0830-1630 Mon-Fri; 0900-1300 Sat; 0800-1700 End of Month Military Pay Days

Hours of Drive-Thru: 0800-1700 Mon-Fri, 0900-1300 Sat

# **COMMERCIAL SOLICITATION**

Phone: (270) 798-9953

Location: 5663 Screaming Eagle Blvd (DFMWR)

**Services Provided:** The commercial solicitations coordinator approves civilian companies to solicit and sell products and services on Fort Campbell.

# **COMMISSARY**

Phone: (270) 640-4008

Location: 2606 Indiana Ave, across the Eagle Conference Room

Hours of Operation: 0900-1900 Sun

0800-2000 Mon-Sat

**Early Bird Shopping Hours:** 0700-0800 Mon-Sat (15 items or less thru self check-out express lane)

Website: www.commissaries.com

**Authorized patrons/patrons served:** All authorized service members; Spouses and children with authorized ID. card; retired service members and Spouses with authorized ID card. Reservists and Guard Members are authorized unlimited shopping with authorized/valid ID card.

**Services Provided:** The Fort Campbell Commissary offers low cost shopping on a complete line of groceries, including fresh and processed meats, fish, delicatessen & bakery, custom photo cakes, hot food dept, rotisserie chicken, sushi, plants, fresh produce and antipasto bar, ATM in entrance. Visit us at www.commissaries.com for sales info, special events and to create your personal shopping list.

# **CONGRESSIONAL INQUIRIES**

Phone: (270) 798-9280

**Location:** 2700 Indiana Ave (Division HQ G1) **Hours of Operation:** 0800-1600 Mon-Fri

**Services Provided:** The Assistance Chief of Staff (G1) Office processes and controls Congressional inquiry communications received at Fort Campbell.

# **DENTAL HQ & DENTAL CLINICS**

#### DENTAL ACTIVITY HEADQUARTERS

Phone: (270) 798-8751; Fax: (270) 798-8633

Location: 2441 21st St & Kentucky



Phone: (270) 798-3544/3675; Fax: (270) 798-2469 Location: 3603 Indiana Ave & 49th Street

#### **BACH DENTAL CLINIC (DC #2)**

Phone: (270) 798-8240; Fax: (270) 956-0179 After Hours Dental Emergency: (270) 798-8000 Location: Blanchfield Army Community Hospital

#### LAPOINTE/KUHN DENTAL CLINIC (DC#3)

**Phone:** (270) 412-2787 **Fax:** (270) 412-8562 **Location:** 5979 35th & Desert Storm

#### SGT DUSTIN ADKINS DENTAL CLINIC (DC#4)

Phone: (270) 412-6027/6028 Fax: (270) 461-1362

Location: 7973 Thunder Blvd

### **TAYLOR DENTAL CLINIC (DC #5)**

**Phone:** (270) 798-6362/5429; **Fax:** (270) 798-4730 **Location:** 5580 Desert Storm & Air Assault

# In & Out Processing Center Dental Clinic—(DC#6)

**Phone:** (270) 798-3353/3357: Fax: (270) 798-4682

Location: 2577 A Screaming Eagle Blvd.

**Active Duty Family Members:** Soldiers with Families are encouraged to sign up for the Tricare Active Duty Family Member Dental Plan. The Tri-Care Dental Program (TDP) is a voluntary dental plan available to Family Members of all active duty and active guard/reserve (AGR) personnel.

**Types of Enrollment:** There are two enrollment options - single and Family. A sponsor with only one eligible Family Member must select the single option. The Family option pertains to sponsors enrolling more than one Family Member.

**How to enroll:** Enrollment, which is for a minimum of 12 months, can be completed by calling 1-855-MET-TDP1 (1-855-638-8373)

to request an enrollment form. Forms are also available online at <a href="https://employeedental.metlife.com/dental/public/EmpEntry.do">https://employeedental.metlife.com/dental/public/EmpEntry.do</a> or at your local Uniformed Service personnel office, or your local dental treatment facility.

# **DIAL INFO**

Phone: (270) 798-2151 Automated System

For other information referencing Fort Campbell contact ACS Information and Referral at 270-798-9322 Operates Mon-Fri 0730-1630 closed on weekends and Federal Holidays.

#### **DRIVER'S LICENSE OFFICE**

#### Clarksville, TN Office

Phone: (931) 648-5596; Fax: (931) 572-1693

Location: 220 West Dunbar Cave Rd, Clarksville TN 37040

**Hours of Operation:** 0830-1700Mon-Fri; Closed on Weekends and all official state holidays.

Call for more information or visit website

Website: www.tn.gov/safety

**Services Provided:** Full Driver License Service Station, and Driving Records (MVR). You can also go online at http://apps.tn.gov/dlappts/ to make an appointment to take your driver license road test at the above location.

# Hopkinsville, KY Office

Phone: (270) 889-6540

Location: 100 Justice Way, Christian County Justice Center

**Hours of Operation:** 0800-1630 Mon-Fri **Website:** http://courts.ky.gov/counties/christian/

**Services Provided:** Issues licenses and learner's permits required to operate motor vehicles.

- An individual must be at least 16 years of age to apply for a permit/ license.
- All new applicants must complete the required written, vision and skills tests administered by the Kentucky State Police before obtaining a permit/license
- · If the applicant is under the age of 18, a parent or legal guardian must sign the Driver License/Identification Card application form.

If the applicant is under the age of 18, a School Compliance Verification form from the student's school district must be presented.

# DIRECTORATE OF FAMILY AND MORALE, WELFARE & RECREATION (DFMWR)

MWR 24 Hour Info Line: (270) 798-3172

Location: 2577 A Screaming Eagle Blvd ROOM 109

(In & Out Processing Center)

**Hours of Operation:** 0900-1130 & 1230-1530

Monday through Friday

Website: www.fortcampbellmwr.com

Facebook: www.facebook.com/fortcampbellmwr

**Text Club:** text MWR to 68683 to join **Video**: www.youtube.com/fortcampbell101

**Services Provided:** MWR Marketing has the overall responsibility for the coordination and integration of all MWR publicity efforts. The Public Relations Office provides information to MWR patrons about programs, facilities and services offered within Family and Morale, Welfare and Recreation at Fort Campbell.

**Additional Services**: In addition to the regular programs, activities, and services offered, Family and Morale, Welfare and Recreation (MWR) provides a wide variety of special activities and events, including sports tournaments, concerts, and much more.

# MWR programs and activities include: GUENETTE ARTS & CRAFT CENTER

Phone: (270) 798-3625/6693

Location: 89 Screaming Eagle Blvd

Hours of Operation: Tuesday and Thursday 1100-1900

Wednesday 1230-2030

Friday and Saturday 0900-1700

Closed Sunday, Monday and Holidays.

Get in touch with your creative side at Guenette Arts & Crafts Center. We offer workshops, classes and services for all artistic skill levels. The Arts & Crafts Center is a do-it-yourself paradise that offers a custom framing and multi-craft shop to really take your project to the next level. The multi-craft shop includes areas for ceramics, pottery, leather and stained glass, while the framing shop has everything you need to give your photo, painting or drawing a custom look. For those

with an interest in woodworking, Arts & Crafts has a woodshop for patrons to create anything from a wooden birdhouse to hand crafted furniture, in addition to offering pen turning classes. Equipment such as a table saw and lathe are all available at the woodshop. There is a \$5 per day wood shop fee. Classes are available for both children and adults to help you explore your creative side. We are a great place for a child's birthday party! Eligible patrons include active and retired military, reserve components, their Family members, guests, DoD and contractor Civilians. There is a \$4 per day shop fee for the multicraft area. Shop fees are waived when patrons are participating in a class. Check out www.fortcampbellmwr.com/Recreation/ArtsCrafts for the latest class schedule.

# **Do-It-Yourself Matting and Framing Shop Hours of Operation:** see above hours.

**Services Provided:** The Do-It-Yourself framing area is equipped with glass and mat cutters, frame choppers and v-nailers. Our resale store stocks a variety of mat board colors and frame styles.

# **Matting and Framing Class**

Offered weekly: Saturday 1230-1600

Cost for the class is \$10.00 plus materials. Please bring an item to frame.

# **Multi Craft Shop**

Hours of Operation: see above hours.

**Services provided:** Shop opportunities include such areas as ceramics, pottery, leather and upholstery. The resale store carries such items as slip clay, cleaning tools, porcelain doll supplies and a wide variety of ceramic paints and glazes and stained glass supplies.

# **Ceramic Pouring Class Available by appointment**

Cost for the class is \$7.00 plus materials.

You will be instructed on how to pour a mold, clean your greenware and glaze your piece. Must be age 10 or older to handle the molds.

#### **Children's Workshops**

Offered weekly: Saturday 1000-1100

Additional classes are available during times that school is not in session. Cost for the class: \$7 - \$15. Must pre-register for class. Other Classes Offered. Times, days, cost and age restrictions

# vary by class. Please call for more information.

Wheel throwing, various ceramic hand building classes, clay jewelry, painting and drawing, stepping stone creations, handmade folded books, stained glass sun catchers and more. Check website or call for times. Also available on a walk-in basis are Paint Your Own Ceramics and clay works.

# Woodcraft Shop Hours of Operation: see above hours.

**Services provided**: The spacious woodcraft shop is equipped with a table saw, planer, joiner, radial arm saw, band saws, belt sanders, drill press, lathe and more.

**Resale Area:** We operate a resale area which stocks woods such as pine, oak, cherry and walnut.

Safety Class: Available during regular business hours, cost is \$10.

# **Custom Framing Shop**

Phone: (270) 798-3625/6693

Custom Framing services are available during regular business hours. We frame certificates, photos, prints, needlework, flags and more. Archival materials are available.

#### **ENGRAVING ETC**

**Phone:** (270) 798-0171 **Fax:** (931) 431-9734 **Location:** 89 Screaming Eagle Blvd **Hours of Operation:** Monday-Friday 0830-1630

**Services Provided**: Awards, plaques, gifts and custom items are just a few of the products Engraving, Etc. has to offer. Special orders can be placed for custom items not in stock. To make things even easier, all engraving is included in the price of the product and there is no limit on the number of words, unit crests, or graphics placed on your order. Most orders can be completed in just 48 hours! The next time your unit is looking for reenlistment incentives or having a special ceremony, Engraving Etc. is the hassle-free way to meet all your engraving needs!

#### **AIR ASSAULT AUTO**

**Phone:** (270) 956-1100 Parts; (270) 956-1101 Service (270) 956-1611 Towing, Storage, Auction & Resale Lot; (270) 980-3226/3262 After Hours Towing (24 hours)

**Location:** 5300 Airborne St **Hours of Operation:** 

Service: 0700-1600 Mon – Fri Parts: 0700-1700 Mon – Fri Wrecker Service: 24/7

Services Provided: Are you in need of a professional to fix your car? Air Assault Auto is here to serve all your vehicle's needs. The ASE certified staff offer full service auto repair which includes computerized tune-ups and engine screening, shocks and struts, brakes and engine work, just to name a few. There is a complete parts department located on-site and if a part is not available, Air Assault Auto can assist customers in locating hard to find, special order parts. Air Assault Auto also offers a wrecker service to tow your vehicle when it needs service. If it's time for you to purchase a new car, but you are looking to sell your old one first, visit the POV Resale Lot. Air Assault Auto has a storage lot available if you need to store your POV, RV or boat. Air Assault Auto also hosts abandoned vehicle auctions several times a year, so don't miss your chance to attend the next "open bid" auction.

#### R.F. SINK MEMORIAL LIBRARY

Phone: (270) 798-7466

Location: 38 Screaming Eagle Blvd

Hours of Operation: 0900-2000 Tue - Thu, 0900-1700 Fri - Mon Services Provided: It doesn't matter if reading is your hobby, passion, or simply for study, R.F. Sink Library is here to support your information needs. The library has a collection of over 74,000 volumes, a magazine collection in excess of 275 subscriptions and newspapers from major U.S. cities all at their patrons' fingertips. Also available for check out are compact discs, DVDs, Blu-Ray discs, language tapes, and books on tape. The reference room is a great resource for those looking for research or source citations. The reference room also houses the free internet services provided to all library patrons. Computers have internet connections for research and recreation and also come equipped with word processing programs. If for some reason you find a book or reference material unavailable onsite, the library staff will work with you to make it available through the interlibrary loan service. If you have a little bookworm in your Family who can't seem to get enough reading, R.F. Sink has more than 7,700 volumes to entertain, delight and inform children from toddlers to 12 year olds. Every Thursday at 10:30 a.m. and 1:30 p.m., preschoolers are invited to enjoy a story followed by Craft Time where little ones get a chance to explore their creative side. Every Wednesday at 10 a.m. they have Baby and Me Lapsit.

Throughout the year, special programs are held for children and include the Summer Reading Club, National Library Week and much more. For adults looking to get involved and meet new people, Brunch and a Book is held the third Tuesday of every month. For information on the book selection or the group's next meeting, please contact the library.

#### **HOOPER BOWLING CENTER**

**Phone:** (270) 798-5887 **Location:** 5380 Tennessee Ave

Services Provided: Hooper Bowling Center is a professionally managed bowling facility offering a fully modern 32 lane Brunswick facility with new GSX Pinsetters and Vector Scoring which is displayed on 32" flat screen monitors. Patrons can play Bonanza Bingo anytime we are open; one dollar could win you \$1000! On Friday and Saturday nights, escape to a different environment as Hooper is transformed into an out of this world experience with neon and black lights for Cosmic Bowling. Call us about our Family Day specials! For those with a more competitive style, leagues are available for people of all ages and skill levels; Adult leagues, Senior Leagues, and USBC Sanctioned Youth Leagues are offered. No matter what time you bowl, Hooper's snack bar has something that is sure to satisfy any craving. The snack bar serves breakfast, lunch and dinner and offers favorites such as pizza, chicken fingers, taco salad, biscuits and gravy, hamburgers and much more! Want to make your child's next birthday party unforgettable? Hooper Bowling offers 8 lanes of cosmic bowling for the best birthday parties anywhere. A wide variety of party packages are available from which to choose. Call us for current prices and package options.

# **Bowling Hours of Operation:**

Monday: 1000-2100 Tuesday: 1000-2100 Wednesday: 1000-2200 Thursday: 1000-2200 Friday: 1000-2400

Saturday: Noon until Midnight (Saturday hours subject to change

depending on Youth League Bowling)
Sunday: 1000-2100
Holiday hours will vary.

#### **Snack Bar Hours of Operation:**

Monday: 0700-2030 Tuesday: 0700-2030 Wednesday: 0700-2100 Thursday: 0700-2100 Friday: 0700-2300 Saturday: 1200-2300 Sunday: 1000-2000 Holiday hours will vary.

#### **Cosmic Bowling Hours of Operation:**

1900 until Midnight on Fri & Sat
During league season Cosmic Bowling will start after league play
on Friday nights (around 2100).

#### Full Service Pro Shop Call (270) 798-5887

Featuring the best selection of balls, bags, shoes and accessories in the US Army. New Innovative Vac-Jig Drill Press, Storm Surface Factory ball refinisher and Ball reviver oven to bring your old ball back to life. Qualified ball driller, professional fitting and drilling available while you wait.

**Services Provided:** Automatic scoring, shoe rental, ball cleaning machines, rental lockers, winter and summer leagues, and a variety of amusement machines. Hooper is the only smoke free bowling facility in the area.

# **COLE PARK GOLF COURSE AND PRO SHOP**

Phone: (270) 798-4906 Fax: (270) 956-2483

**Location:** 1610 101st Airborne Division Rd **Hours of Operation:** 0715-1800, 7 days a week

**Services Provided:** Open to all ranks, Retirees, DoD Civilians, Veterans, and the general public. It's time to hit the links and work on your swing at Cole Park Golf Course! If you are just starting out, perfect your swing on the driving range before even hitting the course. The driving range comes equipped with a practice bunker for those who are still learning to hit the perfect shot. If you have your

swing under control, but need to work on your short game, a putting and chipping green is also available. Our PGA Master Professional is more than willing to help you with your game by scheduling a oneon-one lesson. Now that you have gotten some practice, it's time to hit the 18-hole championship golf course. While driving the course in your golf cart, take a moment to notice the beautiful Bent grass greens and Bermuda fairways, which make year round golf a reality. The first eleven holes challenge golfers with dramatic elevation changes, but then revert back to flat terrain to round out the 18 holes. Tournaments are scheduled year round and annual memberships are available. After a long day on the course grab a snack from the 19th Hole, and relax in our newly constructed 6,000 sq. ft. patio equipped with covered tables and a great view of the #1 Tee and the #9 Green. Let Cole Park Golf Course equip you with the gear to improve your game and take strokes off your score. Visit the Golf Shop located in the Sam Johnson Clubhouse for all the latest golf equipment.

#### **GEAR TO GO**

Phone: (270) 798-3919/6806; Fax: (270) 956-1002 Location: 5658 Tennessee Ave, Fort Campbell KY 42223 Hours of Operation: Monday thru Friday – 0830-1600; Saturday – 0730-1600; Sunday & Holidays – closed

Services Provided: Rent and relax as Gear-To-Go provides hassle free equipment rental. If you have a rental need, chances are Gear-To-Go has just the thing. Gear-To-Go offers recreational equipment, campers, pick-up trucks, SUVs, multi-passenger vans, ski boats, canoes, pontoon boats, fishing boats, moving equipment, cargo trailers, wedding tents, inflatables (wet and dry), climbing wall, dunking booth, fundraising equipment such as cotton candy, sno-cone machines, and popcorn machines in addition to home, lawn and car maintenance items and much more. Also, check out our new handicap accessible camping trailer or one of our three R-Pod campers, perfect for those intimate weekend camping trips. Remember to get your moving vehicles right here at Fort Campbell. With options ranging from an 18' moving truck with a lift to one of our 16' trucks, local moves are easy and worry free (100 miles or less).

# **BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)**

Phone: (270) 798-7858/7391

**Location:** 6145 Desert Storm Avenue (inside DW Rec) **Hours of Operation:** 0930-1630 Mon-Fri

**Services Provided:** Get active in Fort Campbell with the Better Opportunities for Single Soldiers (BOSS) Program. Consistently voted the best BOSS program in the Army, Fort Campbell's BOSS program is open to all single and unaccompanied Soldiers. The program is based on three main pillars:

Leisure and Recreation, Quality of Life, and Community Service. The BOSS program participates and leads many events to support and give back to the local community through recreational events and volunteer opportunities. However, BOSS is not all work and no play. Throughout the year, members can participate in many different events such as talent competitions, movies and comedy shows, trips and more. The BOSS program helps Soldiers with many issues and concerns. We communicate with many organizations on Fort Campbell and the surrounding communities, acting as the voice for the single Soldiers. We are always looking to improve the lives of the Soldiers at Fort Campbell. All interested parties are encouraged to attend BOSS meetings which are held the first and third Wednesdays of every month at 2:30 p.m.

# **DALE WAYRYNEN COMMUNITY RECREATION CENTER**

Phone: (270) 798-7446/7391

Location: 6145 Desert Storm Avenue

Hours of Operation: 800-2100 Mon-Fri; 1200-2100 Sat;

1100-2000 Sundays and Holidays DONSAs 0900-1800

**Services Provided:** Dale Wayrynen Community Recreation Center, better known as D.W. Rec., has all the comforts of home just waiting for you to enjoy. D.W. Rec. is a home away from home for Fort Campbell Soldiers and their Families. Offering music rooms, a game room, an auditorium with a seating capacity of 250, and two computer labs with interent access for all authorized users. Recreational activities include chess, billiards, table tennis, cards, wide screen television, musical equipment, TVs with DVD's (variety of movies to be watched in the building) and video gaming systems including Xbox 360's and PS3's. On weekends, special activities take place such as post-wide contests in spades, pool, table tennis, chess and dominoes. Talent shows, children's carnivals, cookouts, and a variety of entertainment

are available for your enjoyment throughout the year. Additionally, the recreation center offers units and other Fort Campbell organizations rooms for training, ceremonies, support group meetings, holiday parties and other functions. Use of the facilities for holiday parties is based on a drawing held in September. Reservations must be made in advance through the director. Whether you want to relax and play a game of pool or host your next unit meeting at our facility, D.W. Rec. is here to serve you and all of your recreational needs.

# FRYAR STADIUM SPORTS & FITNESS OFFICE

Phone: (270) 956-1006 Fax: (270) 798-2319 Location: 5666 Wickham Ave

Hours Of Operation: Mon-Fri 0800-1700

**Services Provided**: Anything and everything sports related is at your fingertips at Fryar Stadium Sports and Fitness Office. If you're interested in forming an intramural team to have fun with friends, or looking to get competitive with the All Army Sports Teams, Fryar Stadium has all the sports information you'll need. Intramurals seasons vary, but include basketball, racquetball, volleyball, softball and more. To find out what sports are in season or for more information on the All Army Sports Teams, please contact the Sports Office.

#### **Physical Fitness Facilities**

**Services Provided:** Physical Fitness Centers are free of charge to all valid military ID cardholders and their guests. Family members age 16 and above have full access. Ages 13-15 must be escorted by parent/guardian. Age 12 and below are not allowed in weight rooms, cardio rooms, sauna/steam rooms, and should be escorted into restrooms or locker room.

Clarksville Base Physical Fitness Center, (270) 412-5285, 7540 Headquarters Loop Rd.

**Olive Physical Fitness Center**, 6990 Ashau Valley Rd. (270) 798-4101

**Freedom Fighters Physical Fitness Center**, 7037 Toccoa Rd. (270) 798-7355/7354

Gertsch Physical Fitness Center, 3610 Indiana Ave.

(270) 798-2753

**Fratellenico Physical Fitness Center**, 3932 Indiana Ave. (270) 798-9418

**Lozada Physical Fitness Center**, 6992 Desert Storm Ave. (270) 798-4306,

**New Gate 10 PFC**, Bldg. 7979 California Ave. (270) 461-2293/461-2294

All Physical Fitness Centers are complete with state of the art aerobic equipment and weight rooms. Each facility also provides a certified fitness trainer and can provide comprehensive fitness evaluations. Olive, Gertsch, Fratellenico, Freedom Fighters and Lozada offer patrons the opportunity to kick back and relax in their saunas. Operational hours are subject to change during deployments, DONSAs, and holidays.

# **Estep Wellness Center**

**Phone**: (270) 798-4023/4664 **Location**: 2270 Kentucky Avenue

Hours of Operation: 0500-2100 Mon-Fri; 0700-1800 Sat;

1000-1800 Sun; 0700-1800 Holiday/DONSA

(Closed Thanksgiving, Christmas, and New Year's Day)

Services Provided: Estep encompasses various aspects of wellness - including physical, emotional, social, intellectual, spiritual, occupational and environmental. Estep believes in strength and wellness inside and out. The staff, certified instructors and personal trainers provide the total experience to challenge and inspire your body and mind. Estep is the driving force for your best lifestyle - we help you design a plan to achieve your best you! Estep Wellness Center is a state of the art, ever improving facility which features equipment for all skill and intensity levels. Estep offers a comprehensive Personal Training program where your personal goals will be combined with a personalized assessment to take your fitness to the next level. We combine the knowledge of our certified trainers with the technology of MicroFit Computerized Fitness Evaluation System to tailor a program just for you. Individual Packages and Small Group Personal Training is available. The facility houses a wide variety of cardio equipment, strength and resistance training machines, free weights, spa area and more. Group Fitness classes provide a more structured and social environment for fun fitness. Group Fitness classes in Studio A may include: Zumba(R) Fitness, Cardio Crunk, Total Pump, Yoga, Pilates, Tabata, PiYo(R) Strength, INSANITY(R), Cardio Kickboxing, Yoga, Love your Bump-Prenatal/Postpartum and more. Studio B offers a revolution designed to build a better body with Cycle and TRX(R) classes. Private Group Fitness Classes are available for Unit PT, FRG Meetings, Team Connections, Community Unity, etc. Kids on Site Child Care is available for parents who wish to use the wellness facility, Monday – Friday, 0830-1330. Reservations may be made on the CYSS Webtrac website. The cost is \$4 per hour per child. Call (270) 798-0674 for child care information.

#### **RECREATION AREAS**

Clarksville Base Park

**Reservation Phone**: (270) 798-2175

**Location:** Headquarters Loop Rd (on Old Clarksville Base)

Services Provided: Clarksville Base Park is approximately 15 acres in size. This is a beautiful wooded park ideal for large unit functions, company parties, Family get togethers, Hail and Farewells, and organizational days. Two pavilions with picnic tables and grills, two playgrounds, port-o-potties, as well as picnic tables are placed throughout the park.

#### Cole Park

Reservation Phone: (270) 798-2175
Location: William C. Lee Road (across from Cole Park Commons) Services Provided: Cole Park is approximately five acres in size. This park is good for small company parties, Hail and Farewells, Family get together, and birthday parties. One pavilion with picnic tables and grill, ADA playground, port-o-potties, and picnic tables are placed throughout the park.

# **Eagle Park**

**Reservation Phone:** (270) 798-2175

Location: Polk and Indiana Avenue (behind Gertsch PFC)

Services Provided: Eagle Park is approximately 10 acres in size. Eagle Park is ideal for company parties, Hail and Farewells, Family get together, and birthday parties. One pavilion with picnic tables and a grill, playground, port-o-potties, as well as picnic tables are placed throughout the park.

#### Wilkes Park

**Reservation Phone:** (270) 798-2175 Location: Morgan Rd (inside Gate 6)

Services Provided: Wilkes Park is a beautiful wooded park, approximately 15 acres in size. It is ideal for birthday parties, scout functions, and school functions. One large pavilion with picnic tables and a grill, an ADA accessible playground, and port-o-potties are all available.

# **OUTDOOR RECREATION** Campgrounds/Cabins and Pavilions

**Phone:** (270) 798-2175

Location: 6645 101st Airborne Div Rd
Office Hours of Operation: 0730-1630 Mon - Fri

Campgrounds, cabins and cottages encompass several different types of sites for your camping enjoyment. A dump station is centrally located for access to all campsites.

**Eagles Rest RV Park** offers both 110 20 amp and 220 50 amp electrical hook-ups. Each site has water, sewer access, and electrical service (20 and 50 amp, 30 amp service will require use of a converter.) Concrete slabs with picnic tables are located at each site. There is a restroom/shower facility and on-site laundry facility available for patron use.

Fletchers Fork RV Park offers RV sites, with 110 20 amp and 220 50 amp electrical hook-ups. This campground has 20 pull-thru and 2 back in-sites, all of which are paved. Each site has water, sewer access, and electrical service (20 and 50 amp, 30 amp service will require use of a converter.) Concrete slabs with picnic tables are located at each pull-thru site. Fletchers Fork also offers a restroom/shower facility for patron use. Cabins and Cottages are available for rent and are located in the Fletchers Fork RV Park. There are 4 rustic cabins, 4 modern cottages, and 3 deluxe cabins. Cabins, cottages and deluxe cabins all offer bunk beds, one double bed, a table and two chairs, a microwave, and a small refrigerator. All of the cabins and cottages offer heat and air as well. The deluxe cabins offer a full bathroom with a shower.

There are a total of **4 pavilions** that vary in size and can be rented out to accommodate different group or unit functions. Rates vary, please call for additional information.

Hunting and Fishing Office Phone: (270) 798-2175

Location: 6645 11th Airborne Div & 101st Airborne Div Ave Hours of Operation: Store 0730-1630 Mon – Sun

Closed daily 1300-1330

**Area Assignment Section:** hours are extended during big game hunting seasons.

**Services Provided:** Our store sells hunting and fishing licenses for the states of Tennessee and Kentucky, as well as post permits to hunt and fish on the installation. The store also offers limited merchandise and snack items for purchase. A key process in this activity includes

the assignment of areas to hunters and a game check-in station for both big and small game hunts on Fort Campbell. A cold storage shed is provided for a fee for hunters to store game.

# Paintball Field Phone: (270) 956-3118

Location: 6644 Jordan Springs Road

Hours of Operation: Open Sat and Sun, Hours will vary

seasonally; Mon-Fri by appointment

Services Provided: Duck, dodge and roll, it's time for paintball! Whether you are looking to hone your skills or just playing for fun, Fort Campbell Paintball has something for people of all skill levels. We offer weekend play or paintball workshops for all to improve their tactical and shooting skills. Do your Soldiers need practice moving under direct fire or with individual movement techniques? Sergeant's Time offers units the chance to get out and have a little fun with their training. All military personnel wishing to participate in Sergeant's Time Paintball will need to make a reservation in advance. Start time for the game will be at the unit's discretion and can be scheduled anytime during the week based on availability. Each participant will be equipped with a Tippman 98 semiautomatic marker, mask, and one 12oz tank of CO2. All unit games are field paint only and the paintballs can be purchased the day of the activity. Looking for an interesting way to celebrate your next birthday? Why not play paintball? Please call for reservations and a list of current prices.

#### **Skeet Range**

Phone: (270) 412-4015

Location: 6657 11th Airborne Division Rd

Hours of Operation: 1200-2000 Wed, Thu, Sat, and Sun Services Provided: Come on over and enjoy the newly renovated Skeet Range facilities. The Skeet Range has a brand new club house offering Skeet, Trap, and 5-stand. The Outdoor Recreation Skeet and Trap Range is open to military ID card holders and the public. There are shotguns available for use by active duty Soldiers and retired military for a small fee. The staff is more than happy to assist with any questions you may have on various shooting sports. Several events will be held throughout the year. Unit or organizational training days can also be scheduled for groups of 10 or more. Reservations for organizational days are required at least one week in advance. Call for more information about the Eagle

## Privately Owned Firearm (POF) Range

Phone: (270) 412-7939

**Location:** 16 Market Garden Rd, Bldg R016B **Hours of Operation:** Weekends and DONSAs Winter Hours 0900-1600 (Sep – Apr)

Summer Hours 1100-1800 (May – Aug)

**Services Provided:** POF Range offers a variety of services such as weapon rentals, ammunition sales, targets, snacks and various other convenience items. ALL privately owned weapons must be registered with the Provost Marshalls Office Law Enforcement Command (PMOLEC) at Gate 4. Please address all questions regarding weapon registration to PMOLEC at (270) 798-5047.

## Challenge Course Complex Phone: (270) 412-7855

Location: 6621 E 11th Airborne Division Rd

**Services Provided:** Try your hand at this high flying adventure course complete with a 50 ft. vertical climbing wall, ropes course, and more! The complex consists of several elements including the Team Development Course, Carolina T-Wall, Odyssey, and Alpine Tower. This brand new, adrenaline pumping course is a great exercise in team building, self awareness, and self confidence. Outdoor Recreation's highly trained staff will walk you through this exciting experience. This new activity offers the perfect opportunity to experience some high adventure fun and a taste of extreme sports. Available for Unit P.T. All other groups need to call for availability.

## Dog Parks

Phone: (270) 412-4017

**Location:** North Dog Park - Morgan Rd. (across from LaPointe Village Housing)

South Dog Park - Bastogne Ave. (across from Bldg. 868)

**Services Provided:** Fort Campbell Outdoor Recreation now offers two dog parks on post! Both parks offer a space for smaller dogs to play and both are open from dawn to dusk.

Owners are responsible for their dog and any injuries caused by their dog. Dogs must be at least 4 months of age to enter, must wear current rabies and ID tags at all times, must be leashed before entering and leaving the fenced area.

**Prohibited:** Aggressive or potentially aggressive breeds, dogs in heat, dogs without supervision, food of any kind (dog or human), glass containers, any dog that exhibits unprovoked barking, growling, snarling, biting, scratching and/or escaping confinement or restriction in order to chase people.

Children younger than 10 are not allowed in the park. Children age 10-18 must be supervised by an adult or guardian. Always dispose of your dog's waste in the trash receptacles as an accumulation of dog waste on the ground may prompt closure of the park.

Puppy playtime (4 months and under) is offered in the small dog area at the South Dog Park from 8 a.m. - 10 a.m. on Saturday and Sunday. It is recommended that puppies are current on vaccinations. If your dog is not accustomed to interacting with other dogs, start out by visiting the park during non-peak hours. Also, maintain awareness of the activity going on around you as distracted dogs may not look where they are going. In the event of an emergency or animal control issue, please call the Military Police Desk at (270) 798-7111. Bring your four-legged friend out to play!

## **Indoor Climbing Wall**

Phone: (270) 412-7855/7854

Location: 6621K 11th Airborne Division Road

The wall is 40' wide and roughly 30' tall at the highest point. It has three distinct wall sections ranging from beginner to advanced and has something for all levels of experience.

**Services Provided:** The wall is currently available through scheduled events such as the Climbing 101 classes. It is also available for group reservations and is perfect for scout groups and birthday parties.

## **Riding Stables**

**Trail and Pony Rides:** (270)798-2629 **Horse Boarding:** (270) 798-2487

Location: 6603 11th Airborne Division & 101st Airborne Division Rd

Hours of Operation: 0800-1600 Wed - Sun Closed Mon, Tues and Federal Holidays (Closed 1200-1230 for lunch)

(Closed 1100-1230 on Wednesday for staff meeting)

Animal Caretaker Hours: 0800-1600 Mon - Sun

Authorized Patrons/Patrons Served: Each holder of a valid military

identification card (active duty and Retiree) and their Family Members, National Guard, Reservists on active duty, and DoD Civilians. Also serves the local communities through different programs and activities.

**Services Provided:** Saddle up and ride off into the sunset at Fort Campbell Riding Stables. Come out and experience the sights and sounds of nature as you hit the open trail for a guided trail ride. Before your riding adventure, the Stables offer a few friendly tips:

- 1. Dress appropriately. Each rider must wear long pants, a shirt with sleeves (no halters, tank tops
- or spaghetti strap shirts) and closed toe shoes for their safety.
- 2. Safety first. All first time riders will be required to watch a brief video covering safety while riding.

Helmets will be required for all riders under 18 and are optional for riders 18 and over.

3. Riders must be at least 10 years old and all riders under 18 must be accompanied by an adult or quardian.

\*Due to busy seasons and limited mounts we suggest you call ahead to make reservations.

Little ones not old enough to participate in the guided trail rides can jump on a pony for a ride all their own. The Stables asks that one parent be present for each pony rented. Parent or guardian will lead the pony. Helmets are mandatory for all pony rides and the clothing requirements are the same. The Stables offers several different options for party packages that include ponies or horses and a pavilion.

Fort Campbell Riding Stables offers both stall and pasture boarding for all eligible patrons. Our facilities consist of 2 barns with 27 stalls. Stalled horses can be turned out on dry lots for exercise. We also offer 35 acres with 25 pasture slots. Full and partial board services are available at an additional cost for stalled horses. For more information and current boarding prices, please call the Stables office. If riding a horse doesn't appeal to you, but you'd still like to enjoy nature's beauty, sit back and relax on the seasonal hay wagon rides. The Fort Campbell Riding Stable also offers a variety of riding disciplines at our new Equestrian Center, covered riding arena, 16 jump cross country course, stadium jumps, western trail props, western and English horse shows, hay wagon rides, trail rides, pony

rides, trail parties, pony parties and 75 miles of trails. Please check the website or call the facility for more information.

## **Dog Kennels**

Phone: (270) 798-5590

**Location:** 6603 11<sup>th</sup> Airborne Division Rd **Hours of Operation**: 0800-1600 Wed - Sun Closed Mon, Tues and Federal Holidays (Closed 1200-1230 for lunch)

Animal Caretaker Hours: 0800-1600 Mon - Sun

**Services Provided:** Pets are like Family members to many pet owners which makes it hard to leave them, even for a short period of time. Let the Fort Campbell Kennels take your anxiety away and put your mind at ease at the kennel facility. We offer indoor, climate controlled kennels, which can accommodate any size dog for both long and short term periods. Sorry, we do not board feline friends. Before boarding, proof of current vaccinations is required.

Dog Pick up is on Mon and Tue between 1000-1100 and 1400-1500. Authorized Patrons/Patrons Served: Each holder of a valid military identification card (active duty and Retiree) and their Family Members, National Guard, Reservists on active duty, and DoD Civilians.

#### **OUTDOOR SWIMMING POOLS**

#### **Baldonado Pool**

Phone: (270) 798-5207
Location: 2570 Indiana Avenue
Open: May 25 – August 11, 2013
Hours of Operation: (Summer) Mon-Sun
1100-1200 Lap Swim
1200-1800 Recreation Swim

#### **Dolan Pool**

**Phone**: (270) 798-5350

Location: 1566 William C. Lee Road Open: May 28 – August 4, 2013 Hours of Operation: (Summer) Mon-Sun 0900-1200 Swim Lessons (Mon-Fri)

1200-1900 Recreation Swim

## **Single Pool**

Phone: (270) 798-6310

**Location:** 6145 Desert Storm Ave. **Hours of Operation:** Call for availability.

\*Subject to change. Please call for more information.

## **INDOOR SWIMMING POOL**

(Hours are subject to change. Please call to confirm)

Gardner Indoor Pool Phone: (270) 798-6310

Location: 2191 Tennessee Ave Summer Hours of Operation: Mon-Fri

0530-0800 Military Lap Swim Only 0800-1100 Military Training 1000-1100 Water Aerobics 1100-1300 Lap Swimming

#### Winter Hours of Operation: Mon-Fri

0530-0800 Military Lap Swim Only 0800-1100 Military Training/WTU 1000-1100 Water Aerobics 1100-1300 Lap Swimming 1300-2000 Recreation Swimming

Sat-Sun 1100-1300 Lap Swimming 1300-1800 Recreation Swimming

## **LEISURE TRAVEL SERVICES**

Phone: (270) 798-7436 Fax: (270) 412-0602 Location: 2840 Bastogne (inside the Exchange mall) Hours of Operation: 1000-1700 Mon – Fri; 0900-1400 Sat

(hours vary by season)

Services Provided: Wouldn't it be great to have your hotel reservations, attraction tickets and vacation itinerary done at one location with a knowledgeable travel professional? Leisure Travel Services can do just that by assisting you in planning your next vacation. They have knowledge of great travel deals! Visit them inside the Exchange Mall to find discount tickets to local and regional attractions such as Disney World, Universal Orlando, Six Flags Amusement Parks, Island Resorts, as well as sporting and special event tickets. They can also assist you in booking your next cruise, reserving a hotel room and so much more. Save yourself time and money by making MWR Leisure Travel Services the one stop shop for your next vacation.

#### **COLE PARK COMMONS**

Phone: (270) 798-4610 ext 319 Location: 1610 101st Airborne Division Rd

Authorized Patrons: All eligible Army, DoD, and Civilian Personnel may arrange the use of the Cole Park Commons for events. In order to comply with DoD and DA Directives, no political activities or events may be conducted within CPC.

Services Provided: Make your next special event or meeting unforgettable! Cole Park Commons offers five banquet and meeting rooms which can accommodate small meetings to large military formals. Each event, no matter the size, is handled with the utmost care. A Cole Park staff member is available to assist you with the planning of your event including menu design and customizing room layouts to meet your needs. Audio/visual packages, dance floors, and stages are all available to enhance your special event. Military functions such as welcome homes, Hails and Farewells and formals, as well as non-military functions to include weddings, rehearsal dinners, anniversary parties, promotions, meeting conferences, reunions and tradeshows are all planned and orchestrated in a professional and attentive manner. Eagle Catering is available for all of your catering needs with our world class Executive Chef who is available to help design that special menu for your occasion. Outside food and beverages are not permitted.

## **COLE PARK SOUTHERN BUFFET**

Phone: (270) 798-4610x312 Fax: (270) 798-4401

Location: 1610 101st Airborne Division Rd Hours of Operation: 1100-1330 Mon-Fri (Lunch)

Services Provided: They don't call southern cooking "comfort food" for nothing. Take the hassle and mess out of cooking your southern favorites by partaking in Southern Buffet's all-you-can-eat buffet restaurant. Daily specials with favorites like collard greens, fried okra, fried chicken, catfish, mashed potatoes, hush puppies and much more adorn the southern style buffet. Beverages, soup and salad bars are included with the buffet. An ala carte menu is also available. Southern Buffet is open for lunch Monday through Friday from 11 a.m. - 1:30 p.m. This smoke free restaurant with a full service bar is available nights and weekends for private parties with advance reservations.

#### 19th HOLE SNACK BAR

Phone: (270) 798-4610 ext 306

Location: Lower level of Cole Park Commons (CPC)

**Hours of Operation:** Hours vary depending on season & weather **Services Provided:** Hunger pains throwing you off of your game? Lucky for you, the 19th Hole is conveniently located on the lower level of Cole Park Commons and provides a quick and simple meal for those on the go. Menu items include hot dogs, BBQ sandwiches, chicken salad sandwiches, bratwurst, nachos, an assortment of snacks, candy, beverages and much more.

#### JOE SWING RECREATION FACILITY

**Phone**: (270)798-4610 ext 319 **Location**: 1500 Spillway Court

**Services Provided:** Joe Swing Recreation Facility is a facility that opened in summer 2010 which can be rented with or without catering for special events and occasions. This facility has a beautiful view with a deck overlooking the water and will accommodate up to 199 guests inside and an additional 50 guests outside. Eagle Catering will provide all catering services if required. For more information, contact the Eagle Catering Office Monday - Friday 9 a.m. - 4 p.m.

#### **DAWG HAUS**

Phone: (270) 798-0766

Location: 7121 6th St. (near Campbell Army Airfield)

Hours of Operation: 1030-1330 Mon-Fri

**Services Provided:** The Dawg Haus offers a variety of foods including five different foot-long hot Dawgs. There's the Coney Dawg topped with cheese sauce, chili and onions, or for the more adventurous eater, there's the Macho Dawg topped with cheese sauce, chili, cole slaw, onions, bell peppers, tomatoes, and jalapenos. Other Dawgs include the Cheese Dawg, Carolina Dawg and the Chicago Dawg. Also serving nachos, chicken tenders and burgers.

## THE SMOKEHAUS AT SPORTSMAN'S LODGE

**Location:** 6633 Sportsman's Lane (Outside Gate 10) 270-798-4993

270-790-4993

**Hours of Operation:** 

Tue-Fri: Lunch 1100-1300, Fri-Sat: Dinner 1700-2000

Sun: Lunch 1200-1500

Closed on Monday, Federal holidays and DONSAs.

**Services Provided:** Sportsman's Lodge offers patrons great down home BBQ and fixins'. Rooms are available to rent for your private party, unit function, wedding reception, hail and farewell, or baby or bridal shower. A BBQ buffet is offered as well as ala carte menus at lunch and dinner.

#### **THE ZONE**

**Phone:** (270) 461-0603 **Location:** 3910 Indiana Ave

**Hours of Operation:** 1100-2300 Mon-Thu; 1100-2400 Fri-Sat **Services Provided:** The Zone is a high-tech entertainment center including computer gaming stations, free WIFI internet service and movie theaters. Hang out and play pool with your friends, play the latest video games for free on Xbox 360 and Playstation 3. The café area has a menu that is loaded with a variety of quick bites or full meals. Or grab an adult beverage at our full-service bar and watch your favorite team on one of our 55" LED HD TVs or one of the 7 HD Projectors. You must be 18 years or older to enter the Zone and you must be 21 to consume alcoholic beverages. We are open for lunch, too!

#### **FRC COFFEE NOOK**

Location: 1501 William C Lee Road (inside the Family Resource Center)

Hours of Operation: vary

**Services Provided:** Whether you prefer to pile up the foam or just a plain cup of Joe, you will find your flavor at the FRC Coffee Nook.

## **EAGLE MART**

Phone: (931) 431-4311 Fax: (931) 431-6989 Location: 5210 8th Street & Desert Storm Hours of Operation: 0800-1600 Mon-Fri

**Services Provided:** RLCB Eagle Mart was established by the Raleigh Lions Clinic. It's purpose is to allow units to make bulk and single purchases of office supplies, kitchen supplies, computer supplies, cleaning materials and other items necessary to the military and civilian personnel at Fort Campbell.

## **EDUCATIONS/SCHOOLS**

#### SCHOOL SUPPORT SERVICES/SCHOOL LIAISON

Phone: (270) 798-9874/9219/0783 Location: 5384 Tennessee Ave Hours of Operation: 0800-1700 Mon-Fri

Website: www.fortcampbellmwr.com/CYS/SchoolLiason/

**Services Provided:** The School Liaison Officers (SLO) assist parents with information about both on and off post schools and other school related issues for grades K-12. College scholarship opportunities, along with home school information and support are also available.

## Fort Campbell DDESS - (on-post) Central Office and Superintendent

Phone: (270) 439-1927

Website: www.am.dodea.edu/campbell

Location: 77 Texas Avenue, Fort Campbell, KY 42223

Hours of Operation: 0730-1600 Mon-Fri

**Overview:** The Fort Campbell Schools serve those students residing in government quarters, and averages an annual enrollment of 4,600 students. The school district has one 1 High School, 2 Middle Schools, and 6 Elementary Schools located on the installation. Pre-school programs are voluntary, and available in each of the elementary schools. Kindergarten is full day. Children must be age five by September 1st to enter kindergarten. Pre-school program is also available on post. Children must be age four by September 1st. All students must be in compliance with dress code throughout the school day. Contact the School System or district website for specific information on dress code.

## Fort Campbell Area Schools (K-12)

School-age children of Fort Campbell are educated in predominantly three school districts. Specifically, students who live on the installation attend Fort Campbell Domestic Dependent Elementary & Secondary Schools (DDESS) located on-post. Other military-sponsored students are educated in one of off-post school districts depending on location of residence. The school districts are Clarksville/Montgomery County School System located in Clarksville, Tennessee, and Christian County Public Schools located in Hopkinsville, Kentucky. A small

percentage of military students are supported by rural school districts, Trigg and Todd Counties of Kentucky and Stewart and Cheatham Counties of Tennessee.

**Special Education:** Each school district in the Fort Campbell area offers a Special Education Program that provides students with special needs, a variety of options in classroom collaboration, inclusion classes, resource rooms, and self-contained classes. Special needs students, receive services from Speech/Language Pathologists, Occupational Therapists, Physical Therapists, and Psychologists. Each district also offers special classes to the intellectually gifted and/or talented. For additional information, call the central office of each school district.

## **Schools (On-Post)**

Barkley Elementary School, 4720 Polk Road, (270) 640-1205 Jackson Elementary School, 675 Mississippi Ave, (931) 431-6211 Lincoln Elementary School, 4718 Polk Road, (270) 640-1212 Lucas Elementary School, 2115 Airborne St, (931) 640-1208 Marshall Elementary School, 75 Texas Ave, (270) 640-1214 Barsanti Elementary School, 7409 McAuliffe Loop, (270) 640-1213

Mahaffey Middle School, 585 South Carolina Ave, (270) 640-1215 Wassom Middle School, 3066 Forrest Ave, (270) 640-1218 Fort Campbell High School, 1101 Bastogne Ave, (931) 640-1219

Clarksville/Montgomery County Public Schools (CMCSS) (Off-post - TN)

**Central Office and Superintendent** 

Phone: (931) 648-5600

Location & Mailing Address: 621 Gracey Avenues

Clarksville, TN 37040

Hours of Operation: 0730-1630 Mon-Fri

Website: www.cmcss.net

**Overview:** Clarksville/Montgomery County School District consists of 21 elementary, 7 middle, 7 high schools and 1 middle college. The district has an annual enrollment of about 30,353 students of which approximately 7127 are military-sponsored. Kindergarten is full day. Children have to be five before August 15<sup>th</sup> to attend kindergarten. All seven high schools and seven middle schools offer vocational classes. Graduation Rate: 94% (2014) For Information: Call 931 648-

5600. The Clarksville/Montgomery County School System is fully accredited by the Southern Association of Colleges and Schools.

Clarksville/Montgomery County Elementary Schools Barksdale Elementary - 1920 Madison Street, Clarksville, TN 37043 (931) 648-5685 Website: www.cmcss.net/go/BES

**Barkers Mill Elementary** - 1230 Little Bobcat Road, Clarksville, TN 37042 (931) 906-7235 Website: www.cmcss.net/go/BMES

**Burt Elementary** - 110 Bailey Street, Clarksville, TN 37040 (931) 648-5630 Website: www.cmcss.net/go/BURT

**Byrns Darden Elementary** - 609 E. Street, Clarksville, TN 37042 (931) 648-5615 Website: www.cmcss.net/go/BDES

**Carmel Elementary**—4925 Sango Road, Clarksville, TN 37043 (931) 802-5025, Fax: (931) 802-5028

**Cumberland Heights Elementary School** - 2093 Ussery Road South, Clarksville, TN 37040 – (931) 648-5695 Website: www.cmcss.net/go/CHES

**East Montgomery Elementary** - 230 McAdoo Creek Road, Clarksville, TN 37043 – (931) 358-2868 Website: www.cmcss.net/EMES

**Glenellen Elementary** - 825 Needmore Road, Clarksville, TN 37040, (931) 920-6158 Website: www.cmcss.net/go/GES

**Hazelwood Elementary** - 2623 Tiny Town Road, Clarksville, TN 37042, (931)553-2075 Website: www.cmcss.net/go/HES

**Kenwood Elementary** - 1101 Peachers Mill Road, Clarksville, TN 37042, (931) 553-2059 Website: www.cmcss.net/go/KES

**Liberty Elementary** - 849 S. Liberty Church Road, Clarksville, TN 37042, (931) 905-5729 Website: www.cmcss.net/go/LES

Montgomery Central Elementary - 4011 Highway 48, Cunningham, TN 37052, (931) 387-3208 Website: www.cmcss.net/go/MCES

**Minglewood Elementary** - 215 Cunningham Lane, Clarksville, TN 37042, (931) 648-5646 Website: www.cmcss.net/go/MES

**Moore Magnet** - 1350 Madison Street Clarksville, TN 37040 (931) 648-5635 Website: www.cmcss.net/go/MMS

**Northeast Elementary -** 3705 Trenton Road, Clarksville, TN 37040 (931) 648-5662 Website: www.cmcss.net/go/NEES

**Ringgold Elementary** - 240 Ringgold Road, Clarksville, TN 37042 (931) 648-5625 Website: www.cmcss.net/go/RES

Rossview Elementary - 2235 Cardinal Lane, Clarksville TN 37043

(931) 645-1403 Website: www.cmcss.net/go/ROES

**Sango Elementary** - 3585 Sango Road, Clarksville, TN 37043 (931) 358-4093 Website: www.cmcss.net/go/SES

**Norman Smith Elementary** - 740 Greenwood Ave, Clarksville, TN 37040, (931) 648-5660 Website: www.cmcss.net/go/NSES

**St. Bethlehem Elementary** - 2450 Old Russellville Pike, Clarksville, TN 37040, (931) 648-5670 Website: www.cmcss.net/go/SBES

**Woodlawn Elementary -** 2250 Woodlawn Road, Woodlawn, TN 37191, (931) 648-5680 Website: www.cmcss.net/go/WES

**West Creek Elementary** –1201 West Creek Coyote Trail, Clarksville TN 37042, (931) 802-8637 Website: www.cmcss.net/go/WCES

**Pisgah Elementary School** – 1770 Hazelwood Road, Clarksville TN 37040, (931) 802-6790

Website: www.cmss.net/Schools/schoolwebsites/frontpage.aspx?locid=PES

Clarksville /Montgomery County Middle Schools Kenwood Middle - 241 East Pine Mountain Road, Clarksville, TN 37042, (931) 553-2080 Website: www.cmcss.net/go/KMS

**Montgomery Central Middle** - 3941 Highway 48t, Cunningham, TN 37052, (931) 387-2575 Website: www.cmcss.net/go/MCMS

**Northeast Middle** - 3703 Trenton Road, Clarksville, TN 37040 (931) 648-5665 Website: www.cmcss.net/go/NEMS

**New Providence Middle** - 146 Cunningham Lane, Clarksville, TN 37042, (931) 648-5655 Website: www.cmcss.net/go/NPMS

**Richview Middle** - 2350 Memorial Drive, Clarksville, TN 37043 (931) 648-5620 Website: www.cmcss.net/go/RMS

**Rossview Middle** - 2265 Cardinal Lane, Clarksville, TN 37043 (931) 920-6150 Website: www.cmcss.net/go/RVMS

West Creek Middle – 1200 West Creek Coyote Trail, Clarksville, TN 37042, (931) 503-3288 Website: www.cmcss.net/go/WCMS

Clarksville/Montgomery County High Schools Clarksville High - 151 Richview Road, Clarksville, TN 37043 (931) 648-5690 Website: www.cmcss.net/go/CHS **Kenwood High** - 251 East Pine Mountain Road, Clarksville, TN 37042, (931) 905-7900 Website: www.cmcss.net/go/KHS

**Montgomery Central High** - 3955 Highway 48, Cunningham, TN 37052, (931) 387-3201 Website: www.cmcss.net/go/MCHS

**Northeast High** - 3701 Trenton Road, Clarksville, TN 37040 (931) 648-5640 Website: www.cmcss.net/go/NEHS

**Northwest High** - 800 Lafayette Road, Clarksville, TN 37042 (931) 648-5675 Website: www.cmcss.net/go/NWHS

**Rossview High** - 1237 Rossview Road, Clarksville TN 37043 (931) 553-2070 Website: www.cmcss.net/go/RHS

Middle College at APSU - Austin Peay State University, 601 College St., Clarksville, TN 37044, (931) 221-1350 Website: www.cmcss.net/go/middlecollege

**West Creek High** -1210 West Creek Coyote Trail, Clarksville, TN 37402, (931) 503-1788 Website: www.cmcss.net/go/WCHS

**Alternative School -** 430 Greenwood Avenue, Clarksville TN 37040, (931) 542-5057 Website: www.cmcss.net/go/ALT

# Christian County Public Schools System (off-post) Central Office and Superintendent

**Phone:** (270) 887-1300

Location: 200 Glass Avenue, Hopkinsville, KY 42241

Mailing Address: P.O. Box 609, Hopkinsville, KY 42241

Hours of Operation: 0700-1700 Mon-Fri

Website: www.christian.k12.ky.us

**Overview:** The Christian County Public Schools System consists of sixteen schools and four alternative learning centers in Christian County, Kentucky. Christian County is located in Southern Kentucky on the Kentucky/Tennessee border. It is located 15 miles from Fort Campbell and an hour from Nashville, TN. The current enrollment is 9,400 students in preschool through grade twelve. The system is composed of ten elementary schools (preschool – 5th grade), three middle school (6th – 8th grades) and two high schools (9th – 12th grades). Starting 2015-2016 all elementary schools will have 6<sup>th</sup> grade and middle school will be 7<sup>th</sup> and 8<sup>th</sup> grade only. **For information:** Call (270) 887-7000. Each school in Kentucky is under the direction of a Site Based Decision Making Council (comprised of elected

teachers and parents from that school) and the Christian County Board of Education (comprised of elected community members). The Christian County Public School System is fully accredited by the Southern Association of Colleges and Schools.

## **Christian County Elementary Schools**

**Belmont Elementary** - 814 Belmont St., Hopkinsville, KY 42240 (270) 887-7170 (Closing in 2015-2016 school year)

Crofton Elementary - 12145 S. Madisonville Rd., Crofton KY 42217, (270) 887-7190

Holiday Elementary - 3910 Nassau Circle, Hopkinsville, KY 42240 (270) 887-7210 (Closing in 2015-2016 school year)

**Indian Hills Elementary** - 313 Blane Dr., Hopkinsville, KY 42240 (270) 887-7230

**Lacy Elementary** - 12015 Greenville Rd., Hopkinsville, KY 42240 (270) 887-7250 (Closing in 2015-2016 school year)

Martin Luther King Jr. Elementary School–14405 Martin Luther King Jr. Way, Hopkinsville, KY 42240, (270) 887-7310

**Millbrooke Elementary** - 415 Millbrooke Dr., Hopkinsville, KY 42240, (270) 887-7270

**Pembroke Elementary**-1600 Pembroke Oak Grove Rd., Pembroke, KY 42266, (270) 887-7290

**Sinking Fork Elementary** - 5005 Princeton Rd., Hopkinsville, KY 42240, (270) 887-7330

**South Christian Elementary**-12340 Herndon-Oak Grove. Rd., Herndon, KY 42236, (270) 887-7350

## **Christian County Middle Schools**

Christian County Middle - 210 Ğlass Ave., Hopkinsville, KY 42240 (270) 887-7070

**Hopkinsville Middle** - 434 Koffman Dr., Hopkinsville, KY 42240 (270) 887-7130

North Drive Middle - 831 North Dr., Hopkinsville, KY 42240 (270) 887-7150 (Closing in 2015-2016 school year and North Drive elementary school will open)

Christian County High Schools - 220 Glass Ave., Hopkinsville, KY 42240, (270) 887-7050

Hopkinsville High - 430 Koffman Dr., Hopkinsville, KY 42240 (270) 887-7110

Christian County Career & Technical Center - 705 North Elm Street, Hopkinsville, KY 42240, (270) 887-7030

#### Trigg County School District (Rural District) Central Office and Superintendent Phone: (270) 522-6075

Location: 202 Main Street, Cadiz, KY 42211

Overview: The school district consists of one elementary, middle and high school. The total enrollment of the school district averages approximately 2000 students.

## **Stewart County Public Schools (Rural District)** Central Office and Superintendent

**Phone:** (931) 232-5176 **Mailing Address:** P.O. Box 433, Dover, Tennessee 37058-0433 Overview: The school district consists of two elementary schools, one middle school and one high school. The total enrollment of the school district averages approximately 2000 students.

## **Cheatham County School District (Rural District) Central Office and Superintendent**

**Phone**: (615) 798-5664

Mailing Address: 102 Elizabeth St., Ashland City, Tennessee Overview: The school district consists of six elementary, three middle and three high schools. The total enrollment of the school district averages approximately 2000 students.

## **Todd County School District (Rural District)** Central Office and Superintendent

Phone: (270) 265-2436

Mailing Address: 205 Airport Road, Elkton, Kentucky 42220 Overview: The school district consists of two elementary, one middle school, and one high school. The total enrollment of the school district averages approximately 2000 students.

#### Private Schools Clarksville, Tennessee

Immaculate Conception: Phone (931) 645-1865 1901 Madison St, Clarksville TN

Clarksville Academy: Phone (931) 647-6311 710 N 2nd Street, Clarksville TN

Tabernacle Christian School: Phone (931) 552-9148

303 Market St, Clarksville TN

Clarksville Christian School: Phone (931) 647-8180 501 Highway 76, Clarksville TN

Unity Christian Academy: Phone (931) 645-600

256 Uffelman Dr. Clarksville TN

#### **Private Schools**

Hopkinsville, Kentucky

St. Peter and Paul Catholic: Phone (270) 886-0172

902 E 9th St, Hopkinsville, KY

University Height: Phone (270) 886-0254

1300 Academy Dr, Hopkinsville, KY

Heritage Christian Academy: Phone (270) 885-2417

8349 Eagle Way, Hopkinsville, KY

## **ENLISTED SPOUSE CLUB (ESC)**

## "Friendship Found on Eagle's Wings"

P.O Box 823, Fort Campbell KY 42223

Website: www.101stesc.net Email: escftcky@yahoo.com

What is ESC? - The Enlisted Spouses Club (ESC) is a wonderful group to be involved in. We are a unique blend of active duty. retired and surviving spouses who promote unity, friendship and camaraderie among other members and we provide immeasurable support to both the community and its members.

## **EMPLOYEE ASSISTANCE PROGRAM**

**Phone:** (270) 798-5253

Location: 234 Bastogne Ave

Hours of Operation: 0830-1630 Mon-Fri

Services Provided: EAP is a job based program designed to help employees, and their Family members whenever feasible, with problems that may affect their well-being and their ability to do their jobs.

## **EQUAL EMPLOYMENT OPPORTUNITY**

Phone: (270) 798-3765

Location: 875 N. Carolina Street

Hours of Operation: Mon-Fri 0730-1600

Services Provided: The mission of the military Equal Opportunity Program is to formulate, direct and sustain a comprehensive effort to ensure fair treatment of Soldiers and Family Members based on merit, fitness, capability and potential which supports and enhances readiness.

## **EXCHANGE (PX)**

Phone: (270) 439-1841 Location: 2840 Bastogne Ave.

Hours of Operation: 0900-2100 Mon-Sat, 1000-1900 Sun Western Union Services (inside main PX): (931) 439-6630 Main Store Manager: (270) 439-1841/2634 ext 402

Website: www.shopmyexchange.com

This facility is one of the largest main store in AAFES. The retail store offers a wide range of merchandise including clothing, cosmetics, fragrances, home décor, furniture, appliances, electronics, outdoor recreation equipment and toys. The Fort Campbell Exchange provides support for retail facilities under the Tennessee National Guard at Nashville, Smyrna, Chattanooga, McGhee-Tyson, (Knoxville) and Arnold Air Force Base (Tullahoma). The entire Fort Campbell AAFES team stands ready to provide the highest quality service and support that you have come to expect in AAFES facilities around the world. Our primary goal is to constantly strive to exceed our customer's expectations. If however, we fail, please use the Customer Comment Program located throughout the Exchange. Better yet, ask to speak to a manager so the issue can be resolved on the spot.

## Fort Campbell Exchange

(270) 439-1846 or (270)798-2860

**HUMAN RESOURCES OFFICE:** 

Phone: (270) 439-1849/5513

**Location:** 2610 Indiana Ave, Fort Campbell KY 42223 **Services: Vending Machines:** (270) 439-1889

## **TOWN CENTER MALL**

(Located Michigan Ave area, across from Fort Campbell Post Office and Firestone Auto Care)

Class Six Store, Phone: (931) 431-3622

Hours of Operation: 0900-2000 Mon-Sat 1100-1800 Sun

Specialty Shop: Phone: (270) 697-4294

Hours of Operation: 1000-1800 Mon-Fri, 1000-1400 Sat

Closed Sun

Hertz Car Rental, Phone: (270) 640-3507

Hours of Operation: 0800-1800 Mon-Fri; 0900-1200 Sat

Closed Sun

Subway, Phone: (270) 439-1944

Hours of Operation: 0700-2100 Mon-Fri; 0800-2000

Sat 0900-2000 Sun

Greek Odyssey Cafe, Phone: (270) 439-1944

Hours of Operation: 1030-1500 Mon-Fri Closed Sat-Sun

Pizza Hut Delivery, Phone: (270) 439-1113

Hours of Operation: 1030-2300 Mon-Thu 1030-2400 Fri-Sat

1030-2300 Sun

Cleaners, Phone: (270) 439-1444

Hours of Operation: 0800-1800 Mon-Fri, 0800-1600 Sat

Closed Sun

UPS Store, Phone: (270) 697-0011

Hours of Operation: 0900-1800 Mon-Sat, Closed Sun

Firestone Auto Care, Phone: (270) 439-1865

Hours of Operation: 0700-1800 Mon-Sat, 0800-1700 Sun

Military Clothing MCSS, Phone: (270) 798-4212

Hours of Operation: 0800-1600 Mon-Fri 0900-1600 Sat Closed Sun

**Alterations, Phone:** (270) 697-1100

Hours of Operation: 0800-1800 Mon-Fri 900-1600 Sat Closed Sun

Troop Mini Mall Express Phone: (931) 431-2026

**Location:** 6989 Screaming Eagle & Desert Storm **Hours of Operation:** 0600-1900 Mon-Fri; Closed Sat-Sun

**Services Provided:** Gasoline, beer, soft drinks, snacks, military insignia and basic clothing, comfort and convenience items, magazines and greeting cards.

Also located at the Troop Mall are:

Barber Shop (931) 431-4231

**Hours of Operation:** Mon-Fri 0900-1800 Sat-Sun closed **Anthony Pizzas -** Temporary Closed until Troops Return

Charley's Steakery - (931) 431-7424

Hours of Operation: Mon-Fri 0800-1500 Closed Sat-Sun

FOOD COURT (Located in Main PX Mall)

Phone: (270) 439-2019

Baskin Robbins: (270) 439-2019

Hours Of Operation: 1100-1800 Mon-Sat 1100-1700 Sun

Anthony's Pizza: (270) 439-2019

Hours Of Operation: 1030-1900 Mon-Sat 1030-1600 Sun

Burger King Express: Phone: (270) 439-3056

Hours Of Operation: 0800-1900 Mon-Sat 1030-1800 Sun

Charley's Steakery: (270) 439-2019

Hours Of Operation: 1030-1900 Mon-Sat 1030-1800 Sun

**Popeye's Chicken: Phone:** (270) 439-2019

Hours Of Operation: 1030-2000 Mon-Sat 1030-1800 Sun

Manchu Wok: Phone: (270) 439-2019

Hours Of Operation: 1030-1400 Mon-Sat Closed Sun

**Einstein Bagels: Phone:** (270) 640-7073

Hours Of Operation: 0800-1400 Mon-Sat 0900-1400 Sun

# THE EXCHANGE CONCESSIONS Located at the Main PX Shopping Mall

**The Spa:** (270) 697-5048

Hours of Operation: 0900-1900 Mon-Sat 1100-1700 Sun

GameStop: (270) 439-1377

Hours of Operation: 0900-1900 Mon-Sat 1000-1800 Sun

Unique Menswear: (270) 640-8226

Hours of Operation: 0900-1800 Mon-Sat, Closed Sun

**Barber Shop:** (270) 439-0198

Hours Of Operation: 0900-1900 Mon-Sat, 1000-1700 Sun

**Beauty Shop:** (270) 439-1023

Hours Of Operation: 0900-1900 Mon-Sat, 1100-1700 Sun

Flower Shop: (270) 439-4428

Hours Of Operation: 0900-1800 Mon-Sat, 1200-1700 Sun

**VIP Nails:** (270) 640-7246

Hours of Operation: 0900-1800 Mon-Sat 1100-1700 Sun

**Optical Shop:** (270) 439-6674

Hours Of Operation: 0900-1900 Mon-Sat / 1100-1700 Sun

**GNC Nutrition Store** (270) 439-0940

Hours Of Operation: 0900-1900 Mon-Sat , 1100-1700 Sun

**Optometry Care:** (270) 640-4699

Hours Of Operation: 0900-1800 Mon-Fri, 1000-1700 Sat

Closed Sun

Clock Shop a Place in Time: (270) 640-0309

Hours of Operation: 0900-1800 Mon-Sat, 1200-1700 Sun

Brigade Quartermaster: (270) 640-6502

Hours Of Operation: 0900-1900 Mon-Sat, 1100-1700 Sun

Exchange Mobile Center: (270) 640-8175 (located inside Main PX)

Hours of Operation: 0900-2000 Mon-Sat, 1000-1900 Sun

Watches ETC: (270) 640-7904

Hours of Operation: 0900-1900 Mon-Sat 1200-1700 Sun

Things Remembered: (270) 640-7294

Hours of Operation: 0900-1900 Mon-Sat 1100 -1700 Sun

## **FOOD (Other Locations)**

**Burger King: (931) 431-6923:** Normandy Blvd across from the Pratt Museum. **Hours Of Operation:** Mon-Fri Dine-in 0600-1800 Drive Thru 0600-1930 Sat Dine in 0800-1800

Sun Dine in 1100-1400 Drive Thru 1100-1500

STARBUCKS: (270) 640-1575 3065 Forrest Road (located adjacent

to Hammond Heights Community Center inside Gate 5)

Hours of Operation: Mon-Fri 530-1800 Sat-Sun 0800-1700

Woodlawn Starbucks: (931) 431-4270 located inside gate 10 11001 A Trimble Blvd located adjacent to Woodlawns Community Center.

Hours of Operation: 0600-1700 Mon-Fri 0900-1500 Sat Closed Sun.

**KFC/TACO BELL:** (270) 439-6353

Hours Of Operation: Dine in: Mon-Sun, 1000-2100 Drive Thru

Mon-Fri 1000-2300 Sat, Sun 1000-2230

## EXPRESS STORES Lee Village

**Phone:** (270) 439-1924: **Location:** 4190 Morgan Road **Hours of Operation:** Mon-Fri 0600-2000 Sat-Sun 1000-1700

## **Kentucky Express**

**Phone:** (270) 439-1914: **Location:** 3000 Bastogne & Reed Rd **Hours of Operation:** Mon-Fri 0430-0000 Sat-Sun 0600-0000

#### **Tennessee Express**

**Phone:** (931) 431-4944: **Location:** 2129 11th & Kentucky **Hours of Operation:** Mon-Fri 0600-2000 Sat-Sun 0900-2000

Laundromat (931) 431-4400 Open 24/7

Airfield Mini Mall/Express Phone: (270) 640-4614:

Hours of Operation: Mon-Fri 0800-1700 Sat-Sun Closed

Located inside the Mini Mall are; Burger King –270-640-4590

Hours: 0630-1700 Mon-Fri Closed Sat-Sun. Green Beans Coffee Shop—270-640-6373 Barber Shop –270-640-3539. Call Vendors for hours of Operation.

**Gardner Hills Mini Mall Express** 

Phone: (270) 697-1020:

Hours of Operation: Mon-Thu 0500-2000 Fri 0900-2100

Sat 0900-2100 Sun 0900-2000

Located inside the Mini Mall are; Barber Shop –270-640-4843

Call for hours

Burger King –(270) 640-7283, Hours: 0600-1900 Mon-Fri 1100-1500 Sat Closed Sun.

Subway- (270) 640-7281 Hours: 0800-1900 Mon-Fri 1100-1500 Sat Closed Sun

## **FAMILY RESILIENCY RESOURCES**

#### **FAMILY RESILIENCY RESOURCES**

Definition: Family resilience describes the path a Family follows as it adapts and prospers in the face of stress, both in the present and over time. Resilient Families respond positively to these conditions in unique ways, depending on the context, developmental level, the interactive combination of risk and protective factors, and the Family's shared outlook.

## **Military OneSource Counseling Services**

Phone: 1-800-342-9647

Website: https://www.militaryonesource.mil

**Support Services:** Provides an array of resources and confidential counseling to beneficiaries at no cost for up to 12 visits. There are face-to-face counseling options, telephone consultations and online consultations that can address relationship issues, anger management, grief management, financial management and other counseling options. Please call 1-800-342-9647 for more information.

## Military Family Life Counselors (MFLC)

Phone: 270-205-1917

**Location:** Family Resource Center; 1501 William C. Lee Road, Fort Campbell, KY 42223

Hours of Operation: M-TH 0800 – 2000; F 0800 – 1600

**Services:** MFLCs provide solution-oriented consultations to individuals, couples, families and groups. The Military and Family Life Counselor program is designed to provide support and assistance in a variety of issues. Issues can include combat stress, anxiety, grief, aggression, communication, deployment fatigue, etc. MLFCs services provide flexible appointment times, flexible meeting locations, no records are kept and services are FREE.

#### ACS Master Resiliency Training Phone: 270-798-4800

Increase resilience and enhance performance by Services: developing the five dimensions of strength such as physical, emotional, social, spiritual and Family growth. Learn more about the six resilient competencies to include self-awareness, self-regulation, optimism, mental agility, strength of character, and connection. To get started you need to establish an Army Knowledge Online (AKO) account at www.us.army.mil. Then proceed to take the Global Assessment Tool (GAT) at www.army.mil/csf and the VIA Survey of Character Strengths that measures the 24 character strengths www.authentichappiness.sas.upenn.edu/Default.aspx. completing, contact Alex Krohn at (270) 798-4800, and register for the Master Resiliency class. This training provides Family Members with the opportunity to receive the Master Resilience Training Course in its entirety. Vouchers for child care are available for Hourly Care to those interested in attending. Please call Hourly Care at (270) 412-4477 to make child care arrangements. For more information about Master Resiliency Training, please call one of the following Master Resilient

Trainers: Alex Krohn (270) 956-2934, Jayme Stalder (270) 412-0346 PJ Rawlins (270) 798-0609

#### Give an Hour

Website: http://www.giveanhour.org

Give an Hour is a non-profit organization dedicated to serving military Families who have been affected directly or indirectly (through a relationship with someone in the military) by Operation Enduring Freedom and Operation Iraqi Freedom. You can search for local providers who offer a range of free mental health services on www.

giveanhour.com. Local providers can help in the following areas: Individual Services, Marital Services, Family Services, Group Counseling, Child and Adolescent Services, Parent Guidance, Post-Traumatic Stress, Alcohol/Chemical Dependency, Pastoral Counseling, Grief and Loss, Traumatic Brain Injury, Anger Management, Anxiety, Gay, Lesbian, Bi-Sexual or Transgender Issues (GLBT), Separation/Divorce, Sexual Abuse

**Army Family Action Plan (AFAP)** 

Location: 1501 William C. Lee Road, Fort Campbell, KY

Phone: 270-798-2063

Hours of Operation: Mon-Fri 0730-1600 Website: http://www.fortcampbellmwr.com/acs/afap

**Services:** The Army Family Action Plan (AFAP) is designed to improve the quality of life for the total Army Family. AFAP facilitates change to enhance the total Army experience. The program encourages issues and concerns that affect the total Army quality of life to be heard by our leadership. The AFAP forums and annual conference are held to review and address local concerns and larger Army issues. The annual conference is held in the fall. Issues not resolved at the installation level are then forwarded to Forces Command and the Department of Army for resolution. Soldiers, Family members, retirees and civilians are all welcome to participate. Volunteers are always needed. For more information, contact the AFAP Program Manager.

#### .Soldier & Family Newcomers Orientation

**Location:** 1501 William C. Lee Road, Fort Campbell, KY **Phone:** (270) 798-6313

An interactive orientation to welcome and inform newly arrived Soldiers and Family members of the many Family support resources available on Fort Campbell and in the surrounding communities. Soldiers and Families can visit many of the support programs during the orientation. To reserve child care please call 270-798-6313.

## **FIRE DEPARTMENT**

TO REPORT A FIRE OR ANY EMERGENCY, CALL 911.

Fire Station #1 Headquarters Phone: (270) 798-7171/6191 Location: 1747 Kentucky Avenue The fire department promotes fire prevention awareness. Additionally, the fire department provides emergency, structural fire, aircraft crash rescue, fire protection and HAZMAT response for Fort Campbell and its surrounding communities.

## **FINANCE-MILITARY**

**Main Finance Customer Service** 

**Location**: 6739 Airborne & Desert Storm Customer Service: (270) 412-5634/0626 S1/PAC Support: (270) 412-4915

Debt Avoidance: (270) 412-5622 NG/Reserves: (270) 412-5623

In/Out Processing:

Location: Bldg 2577A Screaming Eagle Blvd

All Military Pay: (270) 798-3197 Separations: (270) 798-6233

Travel: for PCS/TDY (270) 798-3788/2824

Services Provided: 101<sup>ST</sup> Financial Management Company:

Manages all military pay support for the installation.

## **FOOD ASSISTANCE (Off Post)**

Dept. of Community Based Services/Food Stamp Kentucky

**Phone:** 1-855-306-8959

**Location:** 644 North Drive, Hopkinsville, KY **Hours Of Operation:** 0800-1630 Mon-Fri

Website: http://chfs.ky.gov

**Dept. of Human Services/Food Stamp Tennessee** 

Phone: (931) 648-5500

Location: 350 Pageant Lane, Clarksville, TN

Hours of Operation: 0800-1630 Mon-Fri Closed for State Holidays

**Salvation Army Corps Community Center Shelter** 

Phone: (270) 885-9633

**Location:** 304 E 7th St, Hopkinsville, KY **Hours of Operation:** 0830-1630 Mon-Fri

#### FORT CAMPBELL LODGING

Intercontinental Hotels Group (IHG) Army Lodging

## Turner Guest House Phone: (270) 439-2229

Location: 82 Texas Ave

**Hours of Operation:** 24 hrs/7 days a week **Website:** http://www.ihgarmyhotels.com

Richardson Complex Location: 1581 Spillway Court

**Services Provided:** IHG Army Hotels Fort Campbell provides room accommodations for any individual relocation or visiting Fort Campbell. The hotel is operational 24 hours a day, 7 days a week.

Limited number of pet rooms available. The rooms are equipped with microwaves, mini-refrigerator, cable TV and internet access. Laundry facilities are available in both facilities at no cost to the guests.

## **CAMPBELL CROSSING LLC**

Family Housing On-Post Phone: (931) 431-9003

**Fax:** (931) 431-2765

Location: 850 Georgia Avenue

Hours Of Operation: 0800-1700 Monday – Friday

Website: www.campbellcrossingllc.com

**Services Provided:** Campbell Crossing is the perfect place to call home! Our Residents can expect to be supported by a professional team who is eager to serve our military families. Whether you are arriving in a few months or are currently living off post and would like to move into our community, please visit our Leasing Center to apply for housing or visit our website <a href="www.campbellcrossingllc.com">www.campbellcrossingllc.com</a> to submit an online application, click on **Become a Resident**, then click the green **Apply Now** button. In an effort to complete the application process the following documents are needed:

- PCS orders to Fort Campbell (current ERB/ORB if currently assigned to Fort Campbell)
- Current DD form 1172 (verified by a DEERS ID Verification Officer within 90 days)
- Current end of month LES (to verify BAH at with dependent rate)
- DA Form 31 (if within thirty 30 days of signing in to Fort Campbell) Listed below are additional documents that may be needed to complete the application process as well.

- Dual military provide the above for both Service Members
- AKO email address
- Restricted tour applicants provide PCS orders for restricted tour and extension orders to receive credit
- Divorce decree/court ordered primary/residential custody of children residing with sponsor
- Pregnancy statement/profile
- EFMP Summary Report specifying architectural/environmental recommendations
- Spouse will need a DFAS power of attorney if sponsor is unavailable at move in
- Prior to signing the Military Personnel Occupancy Agreement sponsor must be signed in to Fort Campbell

Our promise to you is "World Class Customer Service". We stand behind our promise through honest and straight forward communication that allows us to provide that service in a timely manner. Our professional team will tirelessly search for opportunities to provide an array of services and amenities that will make your family feel at home. Our friendly and professional on-site, 24-hour, seven days a week maintenance team is always a simple phone call away. Residents may also submit maintenance requests online! Many requests are met the same day. We strive to provide quality and timely services in a friendly and welcoming manner.

Our services and amenities focus on improving your family's quality of life, such as the Campbell Crossing Home and Garden Center, which provides various lawn equipment items and home repair supplies free of charge. The many free monthly Resident events for all ages offer a family friendly atmosphere that promotes community growth. Our Community Office staff is available Monday through Friday, 8am to 5pm.

## The Village Commons at Hammond Heights

3065 Forrest Road

Fort Campbell, KY 42223

Telephone: (931) 431-2305

#### The Commons at Pierce Village

4600 Morgan Road

Fort Campbell, KY 42223

Telephone: (931) 431-2730

#### The Commons at Werner Park

2049 Indiana Avenue Fort Campbell, KY 42223

Phone: (931) 431-2726

#### The Commons at the Woodlands

11001 Trimble Boulevard Fort Campbell, KY 42223 Telephone: (931) 431-2749

# CAMPBELL CROSSING HOME & GARDEN CENTER

Phone: (931) 431-2330

**Location:** 4199 Morgan Rd (Between gate 6-7) **Hours of Operation:** 0730-1700 Mon-Fri;

0800-1400 Sat; Closed Sun

**Services Provided**: Available Lawn Equipment – mowers, electric string trimmers, rakes, shovels, edger, pruning shears, electric hedge trimmers, seed and straw. Replacement items for the home; switch covers, outlet covers, bells and wands for blinds, pest control, light bulbs, light globes or covers, touch paint, HVAC filters, range hood filters, 9 volt batteries, drip pans, toilet seats and toilet paper roller.

# FORT CAMPBELL HOUSING SERVICES OFFICE (FCHSO)

## Off-Post Housing

Phone: (270) 798-3808

Location: 850 Georgia Ave & 16th Street (Main Housing Office)

Hours Of Operation: 0730-1600 Mon-Fri

**Services Provided:** All Service Members, regardless of grade or marital status, are advised to report to the HSO prior to entering into an agreement to rept. lease or purchase off-post housing.

an agreement to rent, lease or purchase off-post housing.

The HSO Staff understands how stressful moving can be for our Service Members and their Families. We want to make this transition as seamless as possible. We welcome Family Members who require our services, especially when their Military Sponsors are deployed or on temporary duty away from the Fort Campbell Community.

The Fort Campbell Housing Services Office (HSO) provides

information and assistance in renting, leasing and purchasing offpost housing. Visit or call the HSO and allow our trained staff of professionals to assist you and your Family with your off-post housing needs.

Presently, there are no mobile home parks on post and no governmentowned or leased housing off post.

The Fort Campbell Housing Services Office provides the following Off-Post Services:

- Lease review for compliance with the Service Members Civil Relief Act (SCRA)
- Off Post Housing Referral Rental Assistance
- Computerized rental listings
- Maintain Sales Listings by Military Owners
- Inspect Rentals for Adequacy
- Mediate Tenant/Landlord Complaints
- Transportation for Home Finding Assistance
- Assignment and Termination Inspections Upon Request
- Specialized Assistance to Service Members with Rental Challenges
- Management of the Fort Campbell "Rental Partnership Program"
- Permissive TDY stamp
- Process Certificates of Non-availability (CNAs)

#### **Residential Lease Agreement**

A residential lease agreement can be an oral agreement and recognized as a binding lease, however, it is advised you use a written lease to clearly document contractual rights and obligations of both parties. You and the rental agent/landlord should initial any additions or deletions made to the lease. Read and be sure you understand the lease before signing. If you have any problems understanding the lease agreement you may request assistance from the Staff Judge Advocate (SJA) or Housing Services Office.

Most rental agencies require you to pay a fee to complete an application/credit check to obtain a residential lease agreement. Credit checks are conducted to obtain payment histories with your previous landlords. If you are denied an opportunity to lease a residential rental unit due to unfavorable credit, do not continue to apply as

the cost will add up fairly quickly. We have established long term relations with many local area Property Managers, so please visit the HSO before you complete another application and pay another credit check fee.

#### **Security Deposits**

A security deposit may be required by a landlord before you move in and, usually, is the equivalent of a month's rent or less or none at all. This deposit may be used to cover damages above normal wear & tear or under certain circumstances may be used to cover unpaid rent when you move out.

If you keep your rental in good shape so that there are no charges for damages involved and no rent is due, you should ask for your security deposit back. Remember, security deposits are not advanced rental fees and are not to be used to pay your last months rent.

#### **Move in and Move Out Inspections**

A move in inspection should be completed on the day of move in into a rental property. It is vitally important to document the condition of the property to eliminate your liability for damages that may have occurred prior to you taking possession of the property. It will also assist if you have future disputes regarding the condition of the rental property. Upon preparing to vacate, a move out inspection should be completed and compared with the move in condition sheet. Most Property Managers will provide you with a move in/move out checklist. If you are not provided a checklist, create your own checklist and have a copy placed in your rental file.

### **Cautionary Areas**

Fort Campbell publishes an Off-limits establishment listing quarterly on the <u>Fort Campbell website</u>. In addition, a copy is contained in each in-processing packet issued by the Housing Services Office (HSO).

## **Army Housing Online User Services (AHOUS)**

 AHOUS is a DoD-sponsored website that gives Military Families relocating to Fort Campbell access to available communitybased housing listings. The Army Housing Online User Services (AHOUS) website is the single-point-of-entry for all Army housing information. The Army Virtual Housing Experience provides Soldiers and Families world-class customer-focused housing information allowing them to make informed choices about offpost, privatized and military housing options at their next duty station. www.housing.army.mil.

## **ID CARD FACILITY**

Phone: (270) 798-4838/2424

Location: 2577A Screaming Eagle Blvd

Hours of Operation: 0730-1530 Mon, Tue, Wed, Fri;

0900-1530 Thu (Open during Lunch hours)

Appointments: https://rapids-appointments.dmdc.osd.mil/

appointment

Closed on weekends and all Federal holidays

**Services Provided:** ID cards for Soldiers assigned to corps garrison, tenant units, retired, reserve and Family Members residing in the Fort Campbell area, and Family Members of active duty in the Fort Campbell area not assigned to the installation. Schedule your appointment online, it will reduce your waiting time.

### **IMMIGRATION & NATURALIZATION**

**U.S Citizenship and Immigration Services (USCIS)** 

Phone: Military Helpline 1-877-247-4645

Website: <a href="www.uscis.gov">www.uscis.gov</a>
Email: loumilnatz@uscis.dhs.gov

Every military installation should have a designated point of contact to handle your application and certify your request for certification of Military or Naval Service (N-426). You should inquire through your chain of command to find out who this person is, so they can help you with your application packet. Your point of contact will send your N-400, G325B and certified N426 to the:

Nebraska Service Center P.O Box 87426 Lincoln NE 68501-7426

The Service Center will review your application and perform the necessary security checks. Then they will send it to the district office closest to your location. Forms you will need to complete and submit are; N400 application for naturalization and N426 Request for certification of military service. Forms and handbook can be obtain online at www.uscis.gov Legal Assistance (JAG) (270) 798-4432 can also help

with information on immigration.

Army Community Service (ACS) Relocation offers monthly citizenship classes; contact 270-956-2676. ACS also provides assistance in reviewing and completing N400 application forms.

## **INSPECTOR GENERAL**

Phone: (270) 798-3911

**Location:** 234 Bastogne Ave (across from the Education Center) **Hours of Operation:** 0800-1630 Mon, Tue, Wed, Fri and Thu

1300-1630

**Services Provided:** The Inspector General (IG) assists military personnel, their dependents, and civilians to resolve problems that cannot be solved by the chain of command or other agencies.

#### **LAUNDRY**

## **Laundromat TN Shoppette**

Phone: (931) 431-4400

**Location:** 2129 Airborne & Kentucky **Hours of Operation:** 24 hours 24/7

#### Quartermaster

Phone: (270) 798-2792

**Location:** 860 Air Assault (inside gate 3) **Hours of Operation:** 0730-1600 Mon-Fri

Closed Weekends & Holidays

Laundromat cleans ONLY military uniforms/barracks linens - No civilian clothing.

# LEGAL ASSISTANCE (STAFF JUDGE ADVOCATE)

Client Services (Legal Assistance, Claims) Phone: (270) 798-4432 / Fax: 270-798-3961

**Location:** 2765 Tennessee Avenue, Fort Campbell, Kentucky 42223

Hours of Operation: 0900-1145, 1300-1630 Mon, Tue and Wed

1300-1630 Thu; 0900-1145, 1300-1500 Fri

Closed DONSA, Sat, Sun and Federal Holidays

**Legal Assistance Services:** General advice and pro se assistance in the following areas:

**Personal Civil Disputes:** Real Property Issues, Contracts Purchase/ Sale of Home Leases, Advice on Mortgage Foreclosure, Auto Warranties, and Lemon Law

**Economic Matters:** Bankruptcy, Credit Card Protection, Debts, Remission of Indebtedness

Garnishment (from Defense Finance & Accounting Service (DFAS), Involuntary Allotments for Child Support (from DFAS), Collecting Child Support from DFAS, Involuntary Allotments from Military Personnel for Debts (other than child support).

**Estates:** Assistance provided every Wednesday on a first come/ first serve basis: Wills, Testamentary Trusts for the benefit of minors, Guardianships, and the designation of beneficiaries under life insurance policies (including the service member's group life insurance (SGLI), Advance Medical Directives (AMDs) or "Living Wills" and Anatomical Gift Designations.

**Family Matters:** In Marriage, Annulment, Separation/Divorce, Child Custody/Visitation, Step Children Adoption, Paternity Cases, Garnishment Orders, Financial Nonsupport and Involuntary Allotments.

**Military Administrative Matters:** Article 138 Complaints, Bars to Reenlistment, Compassionate Reassignment, Expungement of Military Records, Security Clearance Revocation, Line of Duty for the Service Member, Limited Officer Resignations, Military Driving Privileges, Financial Liability Investigations of Property Loss (FLIPL), General Officer Memoranda of Reprimand (GOMOR), Personnel Evaluation Issues (NCOER/OER) and Qualitative Management Program (QMP).

**Appointment:** Maintaining your privacy is our first priority! When you make an appointment, you will be asked about the general nature of your legal issue. When you come to your appointment, please bring any documentation you may have pertaining to your case.

Legal Assistance does not provide assistance in the following areas: Military Justice Actions, Private Business Activities of the Client (rental properties, franchises, etc.), Litigation/Claims for or against the United States, Employment Matters, or Agency Positions on Standard of Conduct Issues.

## **MILITARY POLICE (MP)**

#### PROVOST MARSHALL/MILITARY MP

Phone: (270) 798-7113/7112/7111/1224 (Central Dispatch non-emergency) (270) 798-6774 (Admin)

(270) 956-4900 (Provost Marshall)

Location: 123 Forrest Rd

**Services Provided:** The Military Police (MPs) provides law enforcement support to Fort Campbell.

#### **EMERGENCY NUMBERS**

MP Emergency (270) 798-1221 or Dial 911 Report A Crime Dial 911

Clarksville Police (non-emergency) (931) 552-1101 Hopkinsville Police (non-emergency) (270) 890-1300 Oak Grove Police (non-emergency) (270) 439-4602 Emergency Dial 911

**Services Provided:** The Crime Prevention mission is to help you avoid becoming a victim of crime, in addition to offering a wide variety of suggestions to help you better secure your home and valuables with Operation Identification. The Crime Prevention Office also assists communities in setting up Community Watch programs, which are a proven method of preventing burglary and vandalism. They sponsor the Vehicle Identification Program, McGruff Safehouse, Bicycle Registration/Rodeo Program and the Ident-a-kid/Fingerprinting Program.

Other Useful Numbers Traffic Section (270) 798-2483 Bike Patrol (270) 798-2483/4900 Impound Lot (270) 798-4725 Animal Control (270) 798-7111/7112

## **MILITARY ONE SOURCE**

**Website:** www.militaryonesource.mil **Phone:** 1-800-342-9647 available 24/7

**Services Provided:** A source for information 24/7. The following information and services are provided by military one source; financial, healthy habits, relationships & stress, children & youth, special needs, counseling/need to talk, Spouse training, life long learning, moving/relocation, transition, and deployments. Also provides private consultation over the phone.

Refers to on and off post providers. Counselors speak several foreign languages.

## **MOVIE THEATER**

#### Wilson Theater

Phone: (270) 798-6857 Movie Schedule

Website: www.shopmyexchange.com/ReelTimeTheatres/Movies-Fort Campbell.htm

**Location:** 93 Screaming Eagle Blvd next to Guennette Arts & Crafts **Hours of Operation:** Call for information on daily show times.

# MULTI-MEDIA VISUAL INFORMATION SERVICE CENTER

**Phone:** (270) 798-2323; **Location:** 832 Florida Ave

Hours of Operation: 0730-1600 Mon-Fri

**Services Provided:** Photo services, graphic arts services, television/broadcast services, video/audio services, multimedia services, VI media/equipment support services, presentation support for installation agencies.

## **MUSEUM**

**Don F. Pratt Museum Phone:** (270) 798-3215

Location: 5702 Tennessee Avenue

Hours of Operation: 0930-1630 Mon-Sat, Closed Sun

Closed Christmas and New Year's Day

**Services Provided:** The museum offers both interior and exterior exhibits where visitors can reflect on military history. Free Admission, Free Guided Tours and Free Movies.

#### **NEWSPAPER**

**Fort Campbell Courier (On-post)** 

Phone: (270) 798-6090; Fax: (270) 798-6247

Media Relations: (270) 798-9966 Website: www.fortcampbellcourier.com **Services Provided:** The Courier is a weekly newspaper, published for military and civilian personnel at Fort Campbell. The paper is distributed free to all post quarters and selected on and off post locations. For coverage of an event, fax or email the request at least two weeks prior to the event date.

#### **Off Post Newspapers:**

**LEAF CHRONICLE**: (Clarksville) (931) 552-1808 **KENTUCKY NEW ERA**: (Hopkinsville) (270) 886-4444 **EAGLE POST**: (Oak Grove) (270) 439-5122

## **OFFICERS SPOUSES CLUB (OSC)**

Website: www.fortcampbellosc.com

**Mailing Address:** P.0 Box 106, Fort Campbell KY 42223 **Services Provided:** The Officers Spouse's Club is a cultural, educational, and welfare organization dedicated to the improvement and quality of life for Army Families.

## **PASSPORT**

## **ON POST**

(Official Travel)

**Family Travel Office/Official Travel** 

Phone: (270) 798-5241

**Location:** 2577A Screaming Eagle Blvd Rm.106 **Hours of Operation:** 0900-1500 Mon-Fri, 1230-1530 Thu

Closed during lunch 1130-1230

**Services Provided:** The Family Travel Office is responsible for processing all official passport requests. Information on the documents necessary to support an official passport request may be obtained from this office. It is mandatory for all Family Members PCSing overseas to have an official passport. Contact Family travel (270) 798-2036 at In and Out Processing for further information.

**Fort Campbell Post Office now processes non-official tourist U.S passports** contact the Fort Campbell Post Office at (270) 439-4114. American Passports can also be submitted online at: http://travel.state.gov/passport if you held an American passport before.

ON POST: Recreational Travel (Tourist Passport)
Fort Campbell Post Office

Phone: (270) 439-4114

Location: 91 Michigan Ave

**Hours of Operation:** 0815-1700 Mon-Fri, 0900-1400 Sat **Services Provided:** Fort Campbell Post Office process non-official U.S passports. Appointment is required. Please contact the Fort Campbell Post Office at (270) 439-4114 for updated information.

## OFF POST: Recreational Travel (Tourist Passport) Clarksville TN

**Phone:** (931) 648-5711 (Ext. 5)

**Location:** County Clerk's Office, 350 Pageant Lane Suite 502 **Hours of Operation:** Mon-Fri 0800-1630 Closed Holidays

## Hopkinsville KY

Phone: (270) 887-4107

Location: County Clerk's Office, 511 South Main Street Hours of Operation: Mon-Wed 0800-1600; Thurs 0800-1800; Fri 0800-1630; Closed Weekends & Federal & State Holidays

## **PRIVATE ORGANIZATIONS (POS)**

Phone: (270) 798-9953

Location: 5663 Screaming Eagle Blvd

Directorate of Family and Morale, Welfare & Recreation (DFMWR)

Hours of Operation: 0800-1600 Mon-Fri

**Services Provided:** Information and assistance on becoming a private organization such as preparing constitutions and processing a request for validation. There are approximately 26 private organizations authorized to operate on the installation excluding Family Readiness Groups. These private organizations include such organizations as; The Officers Spouses Club, The Enlisted Spouses Club, the Association of the United States Army, and the 101st Airborne Association.

## **POST OFFICE**

**Fort Campbell** 

Phone: (270) 439-4114

Location: 91 Michigan Avenue

Hours of Operation: 0815-1700 Mon-Fri, 0900-1400 Sat

Off Post Clarksville, Tennessee

Phone: (931) 645-6085 Location: Ringgold Mill Station

2011 Fort Campbell Blvd, Clarksville TN 37042

Hours of Operation: 0800-1630 Mon-Fri, 0800-1200 Sat

Oak Grove, Kentucky Phone: (270) 439-3014

Location: 15124 Fort Campbell Blvd

Oak Grove Kentucky 42262

Hours of Operation: 0830-1630 Mon-Fri, 0900-1200 Sat

#### **POV RESALE LOT**

Phone: (270) 956-1611

Location: 5300 Airborne St & Tennessee Ave

Hours: 0800-1700 Mon-Fri

**Services Provided:** Registration for POV resale lot is \$20.

Must have current post vehicle registration, insurance and state issued license plate. Lot is open 24/7. Phone number listed is not answered on the weekend.

# PROTOCOL OFFICE

**Phone:** (270) 798-9913 **Location:** 2700 Indiana Ave

Hours of Operation: 0930-1600, Mon-Fri

Services Provided: Coordinates visits for distinguished visitors

and dignitaries to Fort Campbell.

#### **PUBLIC AFFAIRS OFFICE**

**Phone:** (270) 798-3025

Location: 2574 Indiana & 23rd Street Hours Of Operation: 0730-1600 Mon-Fri

**Services Provided:** "Courier" newspaper, Community Relations Operations, Public/Media relations, Command Information,

Management.

Fort Campbell facebook: <a href="http://facebook.com/fortcampbell">http://facebook.com/fortcampbell</a>

### RAPE CRISIS COUNSELING

**Phone:** 1-800-879-1999 (Rape & Sexual Abuse Center)

# Crisis Line: 1-800-879-1999/Nashville Line open 24 hrs 7 days a week.

### **RECYLING & CONVENIENCE CENTER**

**Recycling Center** 

Phone: (270) 798-5695

Location: 6802 A Shau Rd, Fort Campbell KY 42223

Hours Of Operation: 0830-1630 Mon-Fri

Sat 0830-1630, Sun 1200-1600

Services Provided: Limited recycling facility for on post.

**Convenience Center** 

**Phone**; (270) 798-5695 **Location**: 6802 A Shau Rd

Hours Of Operation: 0830-1630Mon-Fri

0830-1630 Sat, 1200-1600 Sun

Closed Christmas, Thanksgiving, 4th July and New Years Day. **Services Provided:** Accept glasses, plastics, cardboards, cans, paper, cooking oil and other items. Please call for more Information.

### **RELIGIOUS SERVICES & ACTIVITIES**

#### Garrison Chaplain's Office

**Phone:** (270) 798-6124 or **Care Line:** (270) 798-2273

Location: 3111 Bastogne Ave

Hours of Operation: 0900-1700 Mon-Fri

In case of emergency, the on-call Duty Chaplain may be reached through the Care Line after hours and weekends.

**Authorized Patrons:** Active duty military, Family Members, authorized DoD Civilians, and Retirees.

#### **Services Provided:**

- Distinctive Faith Group Worship
- Religious Education
- Youth Ministry
- Counseling
- Marriage preparation
- Retreat Programs
- Chaplain Training
- VBS

## **Religious Education Center**

Phone: (270) 412-7219, (270) 798-6124 Location: 3203 Indiana and 42nd Street Hours of Operation: 0900-1600 Mon-Fri

**Authorized Patrons:** Active duty and their Family Members; Reserve and National Guard on active duty and their Family Members; Retirees and their Family Members; and DoD civilians and their Family Members are eligible as resources permit.

**Services Provided:** Catholic, Jewish, Muslim and Protestant Religious Education programs. Catholic, Jewish, and Protestant Scripture studies.

# Club Beyond (Youth Ministries)

(Fort Campbell Chapel Youth Outreach Program) **Phone**: (270) 798-4005, (270) 798-6124

**Location:** Liberty Chapel 3111 Bastogne Ave

**Hours of Operation**: By appointment (270) 798-4005 **Authorized Patrons**: Any active duty or retired military Family Member between 9th and 12th grades.

#### Services Provided:

- Weekly campus Bible Study
- · Weekly campus prayer
- Weekly Chapel Youth meetings
- · Dance Ministry
- Discipleship Class
- Volunteer & Leadership Training
- Ethnic Celebrations
- Retreats
- · Service Projects
- Summer Camps

Location	Youth Ministry	Telephone	Time
Fort Campell HS Bldg. 1101 Bastogne Ave.	First Priority	(270) 798-4005	Wed 1445
Club Beyond Bldg. 3112 Indiana Ave	Middle School Club	(270) 798-4005	Wed 1850

Club Beyond Bldg. 3112 Indiana Ave	High School	(270) 798-4005	Wed 1950
Religious Ed. Center Bldg. 3203 42nd & Indiana Ave.	Beyond Club Bible Study	(270) 798-4005	Sun 1700
Awana Liberty Chapel Bldg. 3111 Bastogne Ave	Middle School Club	(270) 798-6124	Sun 1800

**Garrison Family Life Center** 

Phone: (270) 798-3316/412-6755 Location: 3101 Indiana Ave

Hours of Operation: 0900-1600 Mon-Fri

**Authorized Patrons:** Active duty, Reserve, National Guard on active duty, Retirees and their Family Members and DoD Civilians and their Family Members are eligible as resources permit.

#### Services Provided:

- · Marriage and Family Pastoral Counseling
- · Family Wellness Program
- Marriage Enrichment Programs and Marriage Preparation (Protestant)
- · Counseling training for Chaplains
- · Referral Source for Chaplains

#### **Worship Services**

Chapel/Location	Denominations	Telephone	Time of Service
Soldiers Chapel Bldg. 5875 30th & Desert Storm	Catholic Mass	(270)798-4311	Sat:1700 Sun:0930 &1230
Soldiers Chapel Bldg. 5875 30th & Desert Storm	Catholic Daily Mass	(270) 798-4311	Mon-Fri:1200
Blanchfield Hospital Chapel	Catholic Weekday	(270) 798-8464	Wed:1200
Soldiers Chapel Bldg. 5875 30th & Desert Storm	Catholic Confession	(270) 798-8464	Sat: 1600 By Appointment

Chapel/Location	Denominations	Telephone	Time of Service
Liberty Chapel Bldg. 3111 Bastogne Ave.	Greek Orthodox Divine Liturgy	(270) 798-6124	Sat:1100 2 Times Monthly
Memorial Chapel Bldg. 3934 54th & Indiana Ave.	Protestant Contemporary	(270) 798-2066	Sun: 0900
Community Chapel Bldg. 6721 15th & A-Shau Valley	Protestant Gospel	(270) 798-0356	Sun:1100
Liberty Chapel Bldg. 3111 Bastogne Ave.	Protestant Chapel Next	(270) 798-6124	Sun:1100
Memorial Chapel Bldg. 3934 54th & Indiana Ave.	Protestant Traditional	(270) 798-2066	Sun:1100
Blanchfield Hospital Chapel	Protestant Collective	(270) 798-8464	Sun:0930
Peace Chapel Bldg. 2303 17th & Indiana Ave.	Jewish Service/Shabbat	(270) 798-6124	Fri:1930
Religious Ed. Center Bldg. 3203 42nd & Indiana Ave.	Muslim Ummah/Jumah	(270) 412-7219	Mon:1830 Fri:1300
Religious Ed. Center Bldg. 3203 42nd & Indiana Ave.	Pegan Phoenix Rising	(270) 412-7219	Sun:1400 Wed:1800

# **Chapel Sponsored Women's Programs**

# Catholic Women of the Chapel (CWOC)

Thursday 1000, Sep thru May Soldiers Chapel Mothers of Preschoolers (MOPS)

Wednesday 0900-1200, 1st and 3rd Wed, Sep thru May Liberty Chapel

# **Protestant Women of the Chapel (PWOC)**

Tuesday 0900-1200, Aug thru May Liberty Chapel (Childcare provided)

#### **Support Programs**

Grief Share: Held at Liberty Chapel (270) 798-3316/798-6124,

Wed 0900-1200

Parents helping Parents (Grieving Parents Support Group):

Held at BACH Chapel (270) 798-8464, First Mon of each month, 1900-2100

Marriage 101 Pre-marriage: Held at Liberty Chapel (270) 798-3316/798-6124, Third Monday of Each month 1000-1500.

#### Religious Services Directory

Name	Location	Phone Number
Garrison Chaplains Office	3111 Bastogne	(270) 798-6124
Garrison Senior Catholic Priest	5875 30th & Desert Storm Ave.	(270) 798-4311
Family Life Center	3101 Indiana Ave.	(270) 798-3316/412-6755
Hospital (BACH) Chaplain	Joel Ave.	(270) 798-8777/8464
Religious Education Center	3203 Indiana Ave. & 42nd Street	(270) 412-7219/798- 9868
Club Beyond Youth Ministry	3112 Indiana Ave.	(270) 798-4005
101st Div (AA) Chaplains office	2601 Indiana Ave.	(270) 798-6913
5th SFG Chaplain's Office	6101 Tennessee Ave.	(270) 798-3306
160th SOAR Chaplain's Office	7280 Night Stalker Way	(270) 956-2490

Call for hours of operation

## RESERVE COMPONENT TRANSITION

Phone: (270) 798-3736

**Location:** 5661 Screaming Eagle Blvd **Hours of Operation:**0900-1600 Mon-Fri

Services Provided: Transition separating regular Army into USAR

(U.S. Army Reserve) and ARNG (Army National Guard)

# RETIREMENT SERVICES

Phone: (270) 798-5280/3310 FAX: (270) 798-6284

Hours of Operation: 0900-1130/1200-1530, Mon-Fri

Location: 2577A Screaming Eagle Blvd Website: www.campbell.army.mil/retirement

Services Provided: Fort Campbell Retirement Services Office provides information on benefits and entitlements to active duty Soldiers and Families preparing for retirement and to Retired Soldiers and Families. In accordance with AR 600-8-7, Fort Campbell Retirement Services Office implements Army policy and procedures for the Survivor Benefit Plan (SBP) program; publishes the Fort Campbell Retirement Services newsletter for the Retired Soldiers and Survivors, develops policy for the operation of the Fort Campbell Retirement Services Program;— and manages the Fort Campbell Retiree Council. Responsible for providing services to both active duty Soldiers assigned to Fort Campbell and to all Army Retirees and their Family Members residing in the state of Tennessee and 26 western counties of Kentucky.

Services offered are provided on a walk-in, email, or telephone-in basis. Upon request, provides individual counseling the retirement process, retirement pay, benefits and privileges. In conjunction with the servicing legal office, counsels active and Retired Soldiers, Spouses, and former Spouses on the Uniformed Services Former Spouses Protection Act and assists Former Spouses with preparation of documents related to this act. Specialized Survivors Benefit Plan counseling and processing services are provided to surviving Spouses of both active duty and Retired Soldiers.

# **RENTAL CARS**

#### **Hertz Rental**

**Phone:** (270) 640-3507

Location: 94A Michigan Ave, Fort Campbell KY 42223

Hours of Operation: 0800-1800 Mon-Fri

0900-1200 Sat, Closed Sun

**Services Provided:** Rents a wide variety of vehicles, economy to mid-size vans. Military discount available.

**Enterprise Rental Car (Off Post)** 

Phone: (270) 439-9988

Location: 16524 Fort Campbell Blvd (across from gate 4)

Oak Grove, KY 42262

**Hours of Operation:** 0800-1800 Mon-Fri, 0900-1300 Sat

### SABALAUSKI AIR ASSAULT SCHOOL

Phone: (270) 798-4410/3834 Location: 6883 Air Assault Street Hours of Operation: 0730-1700 Mon-Fri

**Services Provided:** The Air Assault Course, taught at Fort Campbell's Air Assault School, has been called the ten toughest days in the Army. The grueling course is designed to train Soldiers in all facets of air assault operations unique to the world's only Air Assault Division. The school is also responsible for the Pathfinder, Rappel master, FRIES/SPIES Course, and the Eagle Marksmanship Academy.

## SOCIAL SECURITY ADMINISTRATION

#### Clarksville, TN

**Phone:** 1-877-531-4695 (Toll Free)

Hours of Operation: 0900-1500 Mon-Tue 0900-1200 Wed, 0900-

1500 Thu, Fri

Location: 119 Center Pointe Dr. Clarksville TN 37040

Hopkinsville, KY

**Phone:** (Toll Free) 1-877-405-7656

Hours of Operation: 0900-1500 Mon, Tue, Thu, Fri and 0900-1200

Wed

Location: 1650 Marie Dr (off Fort Campbell Blvd)

Please call to get specific information and hours of operation.

## **SCOUTS**

Girl Scouts of the USA & Boy Scouts Of America

**Girl Scouts of Middle Tennessee** 

Phone: (931) 648-1060

Email: info@gsmidtn.org bkelly@gsmidtn.org

Location: 331 Suite A-4 Union Street Clarksville, TN 37040

Hours of Operation: Varies Website: www.gsmidtn.org

**Boy Scout Middle Tennessee Council** 

**Phone:** 1-800-899-7268 or (615) 383-9724 3414 Hillsboro Pike, PO Box 150409

Nashville TN 37215

Website: Locate a unit in your area https://beascout.scouting.org/

**Services Provided:** Girl Scout of Middle Tennessee offer programs for Kindergarten to 12th grade. The Girl Scout mission: Girl Scouting builds girls of courage, confidence, and character, who make the world a better place.

**Authorized Patrons:** All members of the DoD Family on Fort Campbell. Girl Scouts is open to all girls, grades Kindergarten through Twelfth grades.

**Girl Scout Daisies:** Grades K-1, expand their world through activities with girls their own age.

**Girl Scout Brownies:** Grades 2-3, explore many worlds with new friends.

**Girl Scout Juniors:** Grades 4-5, learn to organize and turn their ideas into projects of which they can be proud of.

**Girl Scout Cadettes**: Grades 6-8, make things happen in their own lives and in their communities.

**Girl Scout Seniors:** Grades 9-10, learn to know themselves and their capabilities for leadership in society.

**Girl Scout Ambassador:** Grades 11-12, connect with each other, and build self-esteem and confidence in their skills as they work on a range of projects and gain life experiences.

**Adults:** Ages 18 and older, as a girl scout volunteer, you'll add meaningful days to girls' lives and to your own.

**Services Provided:** In Girl Scouting, girls discover the fun, friendship and power of girls together; through enriching experiences, such as; extraordinary field trips, sports skill-building clinics, community service projects, cultural exchanges, and environmental stewardships, girls grow courageous and strong.

The Girl Scouts of Middle Tennessee provides financial assistance to participate in a wide range of skill and self-esteem building programs and camping opportunities.

# SINGLE SOLDIER HOUSING

# First Sergeant's Barracks Program (FSBP) Initiative Phone: (270) 956-4634

Location: 850 16th Street and Georgia Ave

Hours of Operation: 0730-1600 Mon-Fri

**Services Provided:** Assignment to the barracks is mandatory for all E1-E5 soldiers assigned to Ft. Campbell that are single and have no dependents and unaccompanied soldiers that are married to another service member that are not stationed on Ft. Campbell. Single soldiers and soldiers that are geographically separated from their family in pay grade E6 and above are not authorized to live in the barracks and are required to live off post.

Most barracks meet the 1+1 standard which houses two soldiers who share a common bath and kitchen area. Soldiers are assigned to barracks based on the requirements of their unit. The sizes of the rooms vary but meet the minimum square footage as required by the Army Facilities Management AR 420-1. All rooms are furnished with beds, night stands, dresser, chest and entertainment center. Soldiers must provide their own linens or can request them through their chain of command.

Restrictions on use of personal cooking items, burning of candles and incense, overnight guest and pets are outlined in the Commanding General's Policy.

### STORAGE HOUSEHOLD

**LOCK & LEAVE: HOUSEHOLD STORAGE** 

**Phone:** (270) 697-0809 Hours: 0700-1500 Mon-Fri **Location:** 6140 Desert Storm, Fort Campbell KY 42223

**Services Provided:** Provide storage for household goods within the

Fort Campbell area.

### STORAGE LOT/POV/RV

**Phone:** (270) 956-1611 Mon-Fri 0800-1700

**Locations**: One lot is located off Glider Rd (Gate 7 area)

The storage lot is marked with signs. The second lot is located on Air Assault Street and Wickham Avenue. A fee of \$20.00 each month provides self storage, self access lot for active duty military, retired military and DoD civilians and their Families to store POV/RV, including boats, trailers, campers, cars and trucks. Contact the MWR storage lot office at Air Assault Auto located at 5300 Airborne & Tennessee Avenue.

#### **TAX CENTER**

**Phone:** (270) 798-1040 **Location:** 2699 Kentucky Ave

**Hours of Operation:** 

0900-1900 Mon-Fri 0900-1400 Sat , Open DONSA

(During Tax Season)

0900-1600 Mon-Thu, 0900-1500 Fri (Off Season) Closed Saturday, DONSA, Federal Holidays

**Services Provided:** Provide free tax assistance for active/retired military, DoD Civilians. Call for an appointment during tax season.

# **TAXI CABS**

#### **ABC TAXI CAB**

Phone: (931) 802-6622/6626

**Location:** 3025 Ft Campbell Blvd, Clarksville TN 37042 **Hours Of Operation:** Open 24 hrs 7 days a week.

**Crown CAB** 

Phone: (931) 206-5556

**Location:** 616 Lafayette Rd, Clarksville TN 37042 **Hours of Operation:** Open 24 hrs 7 days a week.

#### A Plus Cab

**Phone:** (931) 431-0555

**Location:** 127 Tandy Drive, Clarksville TN 37042 Hours of Operation: Open 24 hrs 7 days a week.

101st Airborne Cab Phone: 931-431-3030/4004

**Location:** 3025 Fort Campbell Blvd, Clarksville TN 37042

Hours of Operation: Open 24 hrs 7 days a week.

Services Provided: Provide transportation on/off post. Call to

get cost comparison. Some of taxicabs have a flat fee for on post regardless of the distance.

#### **TELEPHONE**

#### AMERICAN WARRIOR NETWORKS

Phone: (931) 431-0868 (270) 798-9200

Location: 6902 Desert Storm (next to troop mall).

Hours of Operation: 0900-1700 Mon-Fri

Internet provider, DSL and wireless for barracks only.

AT&T—Residential Service: 1-888-757-6500.

# TRANSPORTATION PROPERTY & PERSONNEL

SECTION	LOCATION	TELEPHONE
Personal Property (Outbound)	7170 Hedgerow Ave	(270) 798-7151
Personal Property (Inbound)	7170 Hedgerow Ave	(270) 798-7151
Passenger Travel	7170 Hedgerow Ave	(270) 412-6972
Family Travel	2577A Screaming Eagle Blvd	(270) 798- 2036/4965

#### **TELEVISON**

# The Installation Command Channel Content Subject to Review by the Fort Campbell Public Affairs Office

Phone: (270) 798-1472 /Fax: (270) 798-4049

**Service Provided:** Channel 9 is a Fort Campbell cable access channel providing information and news for Army personnel, their Family Members and DoD Civilians. Units, Family Support Groups, military related activities and clubs are encouraged to contribute information

### THRIFT SHOP

Phone: (270) 640-4769

Location: 2112-2114 Indiana Ave next to Lucas Elementary School

Shopping Hours: 0900-1400 Mon, Tues & Thu

0900-1400 3rd Sat of the month

Consignment: 0900-1300 Mon, Tue & Thu
and 0900-1300 3rd Sat of the month

Facebook fortcampbelloscthriftshop

Call before bringing in major furniture and appliances to ensure there is floor space.

The Thrift Shop is open to the public for shopping but only active retired military personnel and their Family Members (18 years and older with valid ID Cards), and active Department of Defense Civilians with valid DOD ID Cards may consign items at the shop.

**Services Provided:** The Thrift Shop provides an outlet for consignment and an excellent shopping source for the community.

Other Information: Consignment period is for 8 weeks and the Thrift Shop will deduct a 30% commission. Individuals may consign 15 items per day (no more than 5 clothing items per day). Consignors may pickup checks on the 10th of the month, for sales in the prior month. Checks not picked up in 3 months will be voided. PCS orders Consignors leaving on PCS orders may consign 105 items. (Bring copy of orders.)

**Note:** Volunteers make the Thrift Shop possible for the Fort Campbell community. No skills are necessary – we provide training. The volunteer privileges are:

- 1. First choice on purchasing items being consigned.
- 2. No withdrawal fee when withdrawing unsold items.
- 3. Free childcare, up to \$3.00 per hour per child.

# TRAVEL-OFFICIAL

**Government Travel (Carlson Wagonlit SatoTravel)** 

Phone: 1-800-296-2959

Location: 7159 Black Sheep Run Rd, Fort Campbell, KY 42223

Hours of Operation: 0730-1600, Mon-Fri

Closed Weekends & Holidays

Authorized Patrons/Patrons Served: Active military, their Family

Members and Civilian personnel on official travel orders.

Services Provided: Official duty travel, PCS travel and TDY Travel.

#### TRANSITION CENTER

Phone: (270) 798-5280/3310

ETS/Separation/Retirements (270) 798-3174/2805

Fax: (270) 798-6284

Location: 2577A Screaming Eagle Blvd

(In & Out Processing CTR)

Hours of Operation: 0900-1130/1200-1530 Mon-Fri

**Services Provided:** The Transition Center processes all separation actions for all Soldiers separating from active duty, including Reserve and National Guard Soldiers.

**Retirement Section:** Processes all Active Duty and Disability retirements.

**Administrative Discharge:** Process all administrative separations (Chapters).

**Expiration Term of Service (ETS)** Process all enlisted personnel who have fulfilled their service agreement.

# **UTILITIES (ON/OFF POST)**

	LOCATION	PHONE
ELECTRICITY		
CDE City of Clarksville	2021 Wilma Rudolph Blvd	(931-648-8151
Cumberland Electricity/ Montgomery County	1940 Madison St	(931) 645-2481
Hopkinsville Electric	1820 E. 9th Street	(270) 887-4200
Pennyrile Rural	2000 Harrison St	(270) 886-2555
GAS & WATER		
Clarksville Gas & Water Utility	2215 Madison Street	(931) 645-7400
Hopkinsville Water	401 E. 9th Street	(270) 887-4216
Oak Grove Water	8505 Pembroke	(270) 439-5433

	LOCATION	PHONE
CABLE		
Charter (Clarksville)	1850 Business Park Drive	1-888-438-2427 888-537-2319
Fort Campbell Comcast	923 14th Street	(931) 431-3061
Hopkinsville Charter	130 Hammond Dr	1-888-829-3018
Oak Grove Media Com	1400 Thompsonville	1-800-444-5353
TELEPHONE		
AT&T	Residential	1-888-757-6500 888-288-2020
AT&T	Business	1-866-620-6000 877-253-0009
TRASH REMOVAL		
Waste Industries	Wasteindustries.com	(931) 645-5382
Clarksville Disposal		(931) 552-3010
NEWSPAPERS		
Morning Kentucky New Era	P.O Box 729, Hopkinsville KY	(270) 886-4444
Clarksville Leaf Chronicle	200 Commerce St Clarksville TN 37040	(931) 552-1808
Fort Campbell Courier	Indiana Ave & Bldg 2574 19 <sup>th</sup> Street	(270) 798-6090
Oak Grove Eagle Post	15095 Fort Campbell Blvd	(270) 439-5122

# **UNEMPLOYMENT OFFICES**

#### HOPKINSVILLE/KENTUCKY

Breathitt Career & Office of Employment and Training

Phone: (270) 889-6509 Location: 110 Riverfront Drive

Website: www.kentuckycareercenter.ky.gov

**Services Provided**: Unemployment Claims. There are several ways to file for unemployment in the State of Kentucky;

- 1.Go online and read the instructions very carefully and submit your claim.
- 2. File claim by phone (502) 564-2900, listen very carefully and follow instructions provided.

3. Visit the Breathitt Career and Office of Employment & Training at 110 Riverfront Drive.

#### **CLARKSVILLE/TENNESSEE**

**Phone:** (615) 253-0800

Location: 350 Pageant Lane, Clarksville TN

Website: https://ui.tn.gov/

**Services Provided:** Unemployment Claims are submitted over the telephone or on line. You do not have to visit the Claim Center in Nashville to file your claim. To file by phone, you will need to use a touch tone phone. DO NOT USE cordless or cellular telephone equipment. They tend to disconnect.

#### USO



Phone: (931) 542-3078

Location: 2577-B Kentucky Avenue

Hours Of Operation: 0800-2000 Monday -Thursday

0800-2200 Friday , 1000-2200 Saturday Authorized Patrons: Ac-

tive duty military and dependents

Services Provided: The USO Fort Campbell works to lift the spirits of American troops and their Families. We offer Soldiers and their dependents an atmosphere to relax, recreate and reconnect. We have snacks, and beverages, eight gaming stations (three in our UH-60 helicopter), a thirty seat theater with surround sound and movie options, six desktop computers with printing capability, laptops, and both a pool table and foosball table. A free lunch is provided every Wednesday for our active duty Soldiers and a family dinner is provided once a month. The USO also offers events and programs throughout the year to support military families in a variety of ways. Our support programs that can be found on our website at <a href="https://www.uso.org/fortcampbell">www.uso.org/fortcampbell</a>. Area information is also available. For more information about the USO Fort Campbell, visit our Facebook page at <a href="https://www.facebook.com/USOFortCampbell">www.facebook.com/USOFortCampbell</a>.

# **VETERANS SERVICES**

**Phone:** Customer Service: (931) 431-0661 / (931) 431-9479

**Location:** 5668 Wickham Avenue **Hours of Operation:** 0730-1500 Mon-Fri

Website: www.va.gov

**Services Provided:** The U.S. Department of Veteran's Affairs (VA) offers a wide range of benefits to our nation's Veterans, service members and their Families including disability benefits, education & training benefits, vocational rehabilitation & employment, home loans, burial benefits, Family Member and Survivor benefits, life insurance and health care.

# **VA Outpatient Clinic/Clarksville**

Phone: (931) 645-3552

(Central Switchboard) 1-800-876-7093 ext 64015

Appointment Line (615) 225-2600

Location: 1832 Memorial Street, Clarksville TN

Hours of Operation: 0800-1630 Mon-Fri

Closed Weekends & Federal Holidays

Services Provided: Outpatient Clinic for Veterans.

# STATE EMPLOYMENT SERVICES Kentucky Department of Employment Services

Phone: (270) 889-6509

Location: Kentucky Career Center Hopkinsville Hours Of Operation: Mon & Tue 0730-1500 Wed & Thu 0730-1600, Fri 0730-1200

Website: https://focuscareer.ky.gov

**Services Provided:** Provides Veterans with employment and unemployment information.

#### **VETERANS SERVICE ORGANIZATIONS**

**Disabled American Veterans** 

**Phone: (**931) 431-9472 5668 Wickham Ave

Hours of Operation: 0730-1530 Mon-Fri

Veterans of Foreign Wars Phone: (931)431-5361

#### 5668 Wickham Ave

Hours of Operation: 0800-1600 Mon-Fri

#### **Tennessee Department of Veteran's Affairs**

**Phone: (**931) 431-3784 5668 Wickham Ave

Hours of Operation: 0730-1600 Mon-Fri

**Services Provided:** Represent Veterans and their Families in filing claims, disability, compensation, vocational, employment, education, home loan and benefits.

# **VEHICLE REGISTRATION (OFF POST)**

#### **Tennessee Vehicle Registration**

Phone: (931) 648-5711

Location: 350 Pageant Lane #502 Clarksville Tennessee

Hours of Operation: 0800-1630 Mon-Fri

# **Kentucky Vehicle Registration**

Phone: (270) 887-4105

Location: 511 S. Main Hopkinsville Rd

Hours of Operation: 0800-1600 Mon-Wed; 0800-1800 Thu;

0800-1630 Fri

### **VETERINARY CENTER**

Phone: (270) 798-3614/4844

**Location:** 5289 8th Street between Wickham Ave & Stillwell Ave **Hours of Operation:** 0830-1600 Mon-Fri (for appointments) 0800-1630 Mon-Fri (over the counter sales, registration)

A valid active duty, reserve, retired, national guard or dependent

military ID is required to be shown at each visit.

**Services authorized** are limited to those that prevent, diagnose, and control infectious diseases. The Fort Campbell Veterinary Treatment Facility is not a full service veterinary clinic. Pets that require full service care are required to be seen off post by a community veterinarian.

**Registration:** Pets are required to be licensed both on and off post. It is mandatory for all pets on post to be registered at the Veterinary Treatment Facility. Additionally, all cats and dogs on post must be micro-chipped and current on all required vaccinations. Please check

with veterinary services for more information.

**Animal Control:** All pets on post must be kept under control at all times. Pets must be kept indoors or secured on the owner's premises. Animals kept outdoors must be provided shelter, fresh water, and food. Owners keeping animals under inhumane conditions may be refused the right to keep animals on post.

Stray Animal Facility: Located in Building 5290.

Hours of Operation for adoptions are: 1000-1500 Mon-Fri:

Pets are available for adoption to active duty military, retired service members and civilians.

# **VIDEO TELECONFERENCE (VTC)**

#### **NEC Installation VTC**

**Phone:** (270) 798-9090/9091 **Location:** 95 Bastogne Ave

**Services Provided:** Provide video teleconferences between military installations. Scheduling must be done through the Fort Campbell VTC Office.

# VISITOR CONTROL CENTERS GATE INFORMATION POST DECAL FOR MOTORCYCLES

### Post Decals (Motorcycles Only)

Phone: (270) 798-5047

**Location:** When entering Gate 4 (Bldg. A5004), take an immediate right. When entering Gate 7 stop at the first building (Bldg. 7199) on your right. A Visitor Control Center is also located at 94 Michigan Ave in the Town Center Mall area near the Military Clothing Sales Store.

# **Hours of Operation**

**Gate 4** – Mon-Fri 0530-2000, Closed on Weekends and Federal Holidays.

**Gate 7** – Mon-Fri 0730-1230, Closed on Weekends and Federal Holidays.

**Building 94 –** Mon-Fri 0800-1500, Closed on Weekends and Federal Holidays.

Services Provided: The Gate 4 and Gate 7 Visitor Control Center issues post decals to active duty military members that own or op-

erate a motorcycle, registers all privately owned weapons that are brought onto or are maintained on Fort Campbell, registers bicycles and issues temporary passes to visitors that lack a Department of Defense issued identification card.

The following documents are required to register your motorcycle at all locations: Military ID, proof of valid motorcycle insurance, valid state motorcycle registration, valid state driver's license with motorcycle endorsement and a Motorcycle Safety Foundation Basic Rider's Course Card.

Phone: (270) 412-2388

**Location**: 94 Michigan Ave, Town Center Mall (Next to Military Clothing & Sales)

**Hours of Operation:** Monday-Friday, 0800-1500 Closed on Weekends and Federal Holidays

**Services Provided:** The Town Center Visitor Control Center issues post decals to active duty military members that own or operate a motorcycle, registers all privately owned weapons that are brought onto or are maintained on Fort Campbell, registers bicycles and issues RAPIDGate credentials to authorized contractors.

#### **GATE HOURS**

Gate 1: Mon-Fri 0430-2100, Weekends 0630-2100.

**Gate 2:** Mon-Fri 0430-0930 (inbound and outbound traffic) & 1500-1800 (outbound traffic only). Closed on Weekends, DONSAs and Federal Holidays.

**Gate 3:** Mon-Fri 0430-2100, Weekends 0700-2100, DONSAs 0430-0930 & 1500-1800, Closed on Federal Holidays. Gate 3 is also closed Saturday and Sunday during a DONSA or Federal Holiday weekend.

Gate 4: Open 24 hours per day, 7 days per week.

Gate 5: Closed.

**Gate 6:** Mon-Fri 0430-2100, Weekends 0700-2100, DONSAs 0430-0930 & 1500-1800, Closed on Federal Holidays. Gate 6 is also closed Saturday and Sunday during a DONSA or Federal Holiday weekend.

Gate 7: Open 24 hours per day, 7 days per week.

Gate 10: Open 24 hours per day, 7 days per week.

**Mabry:** Mon-Fri 0500-2100. Closed on Weekends, DONSAs and Federal Holidays.

**Angels:** Mon-Fri 0500-1700, Closed on Weekends, DONSAs and Federal Holidays.

### **VOTING ASSISTANCE OFFICE**

**Installation Voting Assistance Office** 

Hours: 7:30 am - 4:00 pm Mon-Fri

Phone: (270) 956-1005

E-mail: usarmy.campbell.101-abn-div.mbx.

installation-vao@mail.mil

Location: 2577A Screaming Eagle (Rm. 124A)

**Services Provided:** Information on voter registration and the absentee ballot procedures, including absentee voting materials and voting assistance. Voting Assistance Officers are available at unit levels.

#### Off Post

# LOCAL VOTER REGISTRATION INFORMATION CLARKSVILLE (MONTGOMERY COUNTY)

Hours Of Operation: 0800-1630 Mon-Fri

**Phone:** (931) 648-5707 **E-mail:** vote@mcqtn.net

Location: 350 Pageant Lane, Suite 404, Clarksville TN

Website: www.mcgtn.org/election

## **HOPKINSVILLE (CHRISTIAN COUNTY)**

Phone: (270) 887-4107

Location: County Clerk, 511 S. Main Hopkinsville KY.

Website: www.christiancountyky.gov

# WOMEN, INFANTS, AND CHILDREN (WIC)

**No WIC clinic on post.** The nearest WIC clinics to Fort Campbell are located in the following locations:

Oak Grove WIC Clinic

**Christian County Health Department** 

Phone: (270) 640-6022

Location: 240 Thompsonville Lane, Oak Grove KY 42262
Hours of Operation: 0800-1600 Mon-Fri Closed on Weekends
Serves: All military Families residing on and off post within the

Kentucky area.

Clarksville TN - (Montgomery County)

**Phone:** (931) 551-8777

Location: 300 Pagent Lane, Clarksville, TN

Hours of Operation: Mon:0800-1800, Tue-Fri:0730-1630

Services Provided: Nutrition, breast feeding counseling, some

immunization and physical exams (Fee may be charge)

# **Hopkinsville KY (Christian County Health Dept)**

Phone: (270) 887-4160

**Location:** 1700 Canton Street, Hopkinsville, KY **Hours Of Operation:** Mon-Fri :0800-1600

**Services Provided:** WIC stands for Women, Infants, and Children. WIC has been offering support to Families for more than 20 years. WIC means healthier mothers, healthier babies and healthier children. **Benefits:** WIC participants receive nutrition education and supplemental food to improve their diets and reduce their chances of health problems caused by poor nutrition. They are given vouchers that they redeem at participating grocery stores to obtain WIC foods. Foods include: milk, cheese, eggs, iron-fortified cereal, vitamin C enriched juices, dry beans/peas, peanut butter, and for infants: iron-fortified formula, fortified infant cereal and vitamin C enriched juices. Program Eligibility:

- A pregnant woman or one who has recently had a baby or is breastfeeding an infant less than 12 months of age
- · A child who has not reached his/her fifth birthday
- Applicants must meet local agency eligibility scale. All Medicaid, Food Stamps and Work First recipients meet WIC income eligibility.
- Nutritional/medical eligibility must also be met. This is determined by staff health professionals.

# **WELCOME CENTERS**

**ACS Welcome Center** 

Phone: (270) 798-9322

**Location:** 6733 Air Assault St, Fort Campbell KY **Hours of Operation:** 0730-1630 Mon-Fri

Closed Sat, Sun & Federal holidays

Services Provided: Provides welcome packets and individual

counseling for newcomers to Fort Campbell.

#### **Kentucky Welcome Center I-24**

Phone: (270) 439-7505

Location: Past Exit 1 on I-24 West, mile marker 92

Hours of Operation: 0830-1630 Mon-Sat

24hrs for literature and restrooms; **Winter Hours:** 0830-1630

#### **Clarksville Tennessee Welcome Center**

Phone: (931) 648-5509

**Location:** Close to Exit 1 on the Tennessee side **Hours of Operation:** 0800-1800 Mon-Sun 24 hrs

#### **WESTERN UNIONS**

#### **On Post**

# Main Exchange PX

Phone: (270) 439-6630 or 1-800-354-0005

**Location:** Inside the Exchange

2840 Bastogne, Fort Campbell KY 42223

#### **Off Post**

#### **Pilot Travel Center # 439**

Phone: (270) 439-0153 or 1-877-984-0473

Location: 12900 Fort Campbell Blvd

Oak Grove KY 42262

#### U.S Bank #1743

Phone: (931) 552-8698

Location: 1598 Fort Campbell Blvd

Clarksville TN 37042

Kroger #582

### **WORK ORDER**

**Phone:** (931) 920-8807 or 1-800-325-6000

Location: 110 Dover Crossing

Clarksville TN 37042

Routine work orders for installation buildings:

(270) 798-1200

Emergency work orders after duty: (270) 798-2126

**Status of work order:** (270) 798-8986

# UNIT LISTING & FAMILY READINESS SUPPORT ASSISTANTS (FRSA)

101st Combat Aviation Brigade	(270) 956-3481
Family Readiness Support Assistant	(270) 798-3046
HHB 101 ABN DIV (ASSLT)	(270) 798-5029
Family Readiness Support Assistant	(270) 798-1241
101st Sustainment Brigade	(270)798-2356
DFAC/Bldg 6755 15th & Ashau Valley Rd	(270)412-4127
Family Readiness Support Assistant	(270) 412-4959
159th Combat Aviation Brigade	(270) 798-5692
Family Readiness Support Assistant	(270)956-1124
1st Brigade-327th Infantry	(270) 798-6019
DFAC/Bldg 3717 59th & Indiana Ave	(270)798-6375
Family Readiness Support Assistant	(270) 412-5770
2nd Brigade-502 Infantry	.(270)798-7177/2502
DFAC/Bldg 4061 49th St & Indiana Ave	(270)798-2007
Family Readiness Support Assistant	(270) 412-3542
3rd Brigade-187th Infantry	(270) 798-6018
DFAC/Bldg 6761 18th & Ashau Valley Rd	(270)798-5596
Family Readiness Support Assistant	(270) 798-1451
U.SArmyMedicalActivity/MEDDAC	(270)798-8388
DFAC/1stFloorAWingBACH	(270)798-8685
FamilyReadinessSupportAssistant	(270)956-3851
160thSpecialOperationsAviationRegt	(270)798-1360
FamilyReadinessSupportAssistant	(270)798-9330
86th Combat Support Hospital	(270)798-7552
FamilyReadinessSupportAssistant	(270)461-0550
52ODGRP(EOD)	(270)412-3283
FamilyReadinessSupportAssistant	(270)461-0076

WarriorinTransitionBattalion(WTB)	(270)412-6540
WTBFamilyReadinessSupportAssistant	(270)461-1489
TNValleyDistrictCorpsofEngineers	(270)798-7222
Veterinary Command	(270)956-2861
U.SArmyDentalActivity(DENTAC)	(270)798-8751
716thMPBattalion	(270)412-3709
19thAirSupportOperationsSquadron	1(808)286-1355
NOTES	