

PEOPLE

- Manager development through trainings, developmental assignments
- OPEX training focused on back to the basics customer service
- Empowering staff at all levels in decision making process
- Teambuilding opportunities and focus on Resiliency
- Ensuring we have sufficient staff to sustain operations and robust programming calendar
- All teammates connected to the mission of Soldier R2 – sense of purpose

PROGRAMMING

- Are we offering the right programs at the right time in the right location
- Brand recognition and association with quality, First Choice for customers
- New Revenue Streams and use of “other people’s money”
- Relate all programming to Readiness and/or Resiliency

Infrastructure

- Assign action officers and work projects
- Incorporate DPW into planning phases and garner support with CORs
- FY24 CIRB Submission: Kennel

