



U.S. ARMY



Out-Bound/In-Bound Move Services & Tools



Out-Bound/In-Bound Move Services & Tools

ACS Relocation Readiness Program

Contact Information during COVID-19:

Connie Silk

Army Community Service (ACS)

Relocation Program Manager

Call (931) 374-2039

Monday-Friday – 0800-1500

or leave message at (270)956-2676/798-6313

Email: usarmy.campbell.imcom-atlantic.mbx.mwr-acs-relocation@mail.mil

for assistance and/or schedule an appointment





Out-Bound/In-Bound Move Services & Tools

OUT-BOUND – ACS Relocation Readiness Program

- Clearing – Call Only if there is NOT a Pre-Clear Name
- One-on-one Relocation Consultation, Planning Assistance, Referrals and Education – Limited Appointments Only
- Levy Briefing (OCONUS) Smooth Move Orientation (with Soldier) – Call to sign-up to receive virtual packet
- Foreign Language – Visit R.F. Sink Memorial Library at <https://campbell.armymwr.com/programs/Robert-f-sink-memorial-library>
- Waiting Families Support Group (Unaccompanied) – Call to Sign-up
- Lending Closet – Appointment Only
- Sponsorship –Referral for Assistance :
 - Soldier – Unit S1
 - Spouse – ACS Army Family Team Building (AFTB)
 - Child Youth Services – School Liaison Officer
- Partnering Referral Agencies – ACS Financial Readiness, Housing Services Office, ACS EFMP, Transportation, Finance, MPSD- Reassignment/Out-processing and Child & Youth Services, Vet Clinic





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OUT-BOUND – Relocation Readiness Program

❑ MilitaryOneSource

- PCS Checklist – with PCS Orders/without PCS Orders
- Installations Automated Welcome Packet – Mobile Friendly

<https://militaryonesource.mil/moving-housing>

<https://installations.militaryonesource.mil>

The image displays two screenshots of the MilitaryOneSource website. The left screenshot shows the 'MOVING & HOUSING' page, which includes a navigation menu with 'Moving', 'OCONUS Moves', and 'Housing'. A yellow box highlights these three options. Below the navigation, there are three featured content cards: 'MILSpouse Insights: Enhance Your Military Connection', 'Master your PCS: The Plan My Move tool can help.', and 'Learn about military housing benefits.'. A yellow box labeled 'Custom PCS Checklist' has an arrow pointing to the 'Master your PCS' card. The right screenshot shows the 'MILITARY INSTALLATIONS' page, which features a search bar and a 'Plan My Move' button. A yellow box highlights the search bar with the text 'Type your Search Here'. Below the search bar, there is a 'View All Installations' button. A yellow box on the right side of the page lists 'Military Installation', 'State Resources', and 'Program or Service' as search options. The bottom of the page shows a footer with various links and social media icons.





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IN-BOUND – ACS Relocation Readiness Program

✓ ACS Relocation Readiness Program

- <https://home.army.mil/campbell/> - Newcomers, Visitors, Soldiers, Employees
- Installation Automated Welcome Packet – <https://installations.militaryonesource.mil/military-installation/fort-campbell> - Next Slide
- Spouse Newcomers – Virtual Welcome Packet Available
- Lending Closet – Appointment Only
- Pre-Arrival Individual Counseling – Appointment Only
- Cultural Adaptation Programs – International Spouse Group & Citizenship Class - Call to Sign-up
- Partnering Agencies – Kalsu Replacement Company, Medical, Housing Services Office, ACS EFMP, Transportation, Finance, MPD-Reassignment/Out-processing, Child & Youth Services and Vet Clinic





Out-Bound/In-Bound Move Services & Tools

In-Bound – ACS Relocation Readiness Program

Installation Automated Welcome Packet – Fort Campbell

<https://installations.militaryonesource.mil/military-installation/fort-campbell>

The screenshot shows the 'MILITARY INSTALLATIONS' page. At the top right, there are links for 'SUPPORT', 'PLAN MY MOVE', and 'MILITARY ONESOURCE'. A yellow box labeled 'PlanMyMove' is positioned above the main content. The main heading is 'Welcome to Military Installations'. Below it, a dropdown menu is open, showing 'Military Installation' selected. A yellow box lists:

- Military Installation
- State Resources
- Program or Service

 Below the dropdown is a search bar with the placeholder 'Type your search here' and the text 'Fort Campbell' entered. A yellow box labeled 'View All Installations' is positioned below the search bar. The footer contains sections for 'OUR WEBSITES', 'LEGAL AND SECURITY', 'RESOURCES', and 'CONNECT WITH US'. Social media icons for Facebook, Twitter, YouTube, and LinkedIn are at the bottom right.





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ACS Relocation Readiness Program

END OF BRIEF





U.S. ARMY



DPW Housing Division Housing Services office INBOUND BRIEF



INBOUND BRIEF



POC Ms. Yolanda McDaniel

(270) 798-3808

Soldier Support Center, 2702 Michigan Avenue

yolanda.d.mcdaniel.civ@mail.mil



Visit our website:
Housing.army.mil



Join our Facebook Group:
**Fort Campbell Housing
Services Office**





DPW INBOUND BRIEF

- Upon arrival Soldiers MUST In Process Housing Office for Needs assessment /Home finding and Restrictive Sanctions
- Connect you to Army Housing Online User Services (AHOUS) website www.housing.army.mil, Find community information, schools, utilities
- Rental Agreement Negotiations and Review for compliance with local law
- Housing Advocacy and Advising, Rental Partnership Program (RPP)
- Service Member Civil Relief Act (SCRA) Rights; Deployment, TDY,ETS
- BAH questions and also establish BAH





DPW INBOUND BRIEF

- Landlord and Tenant Complaints/Disputes for Service members and Families who reside Off post, On Post and in Single Soldier Housing (Barracks)
- On Post Resident Housing Complaint Hotline – 270-956-4728
- ❖ In an effort to decrease the potential spread of the novel coronavirus, please contact the Housing Services Office, to make an appointment with one of our counselors at 270-798-3808.





U.S. ARMY



DPW Housing Division Housing Services office OUTBOUND BRIEF



OUTBOUND BRIEF



POC Ms. Yolanda McDaniel

(270) 798-3808

Soldier Support Center, 2702 Michigan Avenue

yolanda.d.mcdaniel.civ@mail.mil



Visit our website:
Housing.army.mil



Join our Facebook Group:
**Fort Campbell Housing
Services Office**





- Needs assessment /Home finding-Gather housing needs for next assignment
- Connect you to Army Housing User Service (AHOUS) website www.housing.army.mil
- Global HSO referral assistance –Warm handoff to the gaining HSO
- Housing Counseling Support (Selling and Renting)
- Notice to end lease-Service Member Civil Relief Act (SCRA)
- Landlord and Tenant Disputes during termination
- Terminating Rental Partnership Program (RPP)





DPW OUTBOUND BRIEF

❖ In an effort to decrease the potential spread of the novel coronavirus, please contact the Housing Services Office, to make an appointment with one of our counselors at 270-798-3808.

FCHSO Office is located at:
2702 Michigan Avenue
Soldier Support Center
270-798-3808



Visit our website:
Housing.army.mil



Join our Facebook Group:
**Fort Campbell Housing
Services Office**





U.S. ARMY



Installation Transportation Office

Transportation Personal Property



Transportation

Brenda Francis
Installation Transportation Office
7162 Hedgerow Road
Fort Campbell, KY 42223-3659
Phone: (270)956-1867
DSN: 363-1867
Brenda.k.francis.civ@mail.mil





Transportation Personal Property

- Contact Transportation Service Provider (TSP) directly to schedule deliveries.
- The Government Office of Primary Responsibility is handled through Joint Personal Property Shipping Office (JPPPSO) Ft. Belvoir – 703-806-4900.
- Initiate claims through www.move.mil and with TSP within 75 calendar days from delivery.
- Disputing claims after working with TSP – contact Army Claims Office, Ft. Knox, KY – 502-626-3000.





Transportation Personal Property

- Turn in closed out Personal Procured Move (PPM) packets as soon as possible.
- Turn in times: MON-THURS @ 10:00am, 1:00pm, & 2:30pm.
- Turn in instructions provided in Kalsu Replacement packet.
- Seek guidance, if necessary, directly from Personal Property and not an outside source.
- Call: 270-798-7151, Soldier Support Center, 2702 Michigan Ave

