



# ACS CONNECTION



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Issue



1501 William C. Lee Road  
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## Army Rolls Out New App to Improve PCS Move Experience in COVID-19 Era

Article submitted by  
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written by Army G-4  
staff.

The Army released today “Army PCS Move” -- a mobile knowledge-based app designed to enhance the relocation experience for Soldiers, Families, and Department of the Army Civilians.

Those preparing for a permanent change-of-station (PCS) move now have access to an organized central hub of information on entitlements, types of moves, how to plan/schedule a move, claims, and important moving information related to COVID-19.

The app also helps educate users regarding allowances and responsibilities in

the event a claim for loss and/or damage needs to be filed. Major General Michel Russell, Director of Operations for HQDA, G-4 said, “By using the app you will become very familiar with the PCS process, your entitlements, and resources available to improve your household goods experience.”

The idea of the app began as part of the Chief of Staff of the Army’s people first philosophy and the Army’s pursuit of innovative initiatives to ensure Soldiers and their Families have predictable, flexible, and adaptable quality of life programs.

Army G-4 and CASCOM worked to develop the app prior to the COVID-19 pandemic with input from nearly 100 Soldiers, spouses, and Civilians. The Army incorporated

several of their recommendations that provide an improved user experience such as a checklist to keep track of the steps to take for a successful move.

The checklist covers everything to do -- from the time orders are received to after a move is complete. Highlights of the app include: deadline reminders, a weight allowance calculator, instructional videos, and important documents and forms. The primary goal of the Army PCS Move app is to educate and make information widely available to positively impact Soldiers, Families, and Civilians.

A PCS move can be stressful; however, it doesn’t have to be if properly prepared. Equipped with this new app, those moving can be

better informed, leading to a less challenging move.

For questions please call Relocation and Readiness at 270-798-6313. Office hours are (by appointment only) Monday through Friday from 7:30 am – 4:00 pm.



Army PCS move mobile app

Download the free Army PCS Move app now in the [Google Play Store](#) and the [Apple App Store](#).

<https://www.army.mil/article/234827/ar-my-rolls-out-new-app-to-improve-pcs-move-experience-in-covid-19-era>

# How to Avoid Scams

By Terrence O. Jones, ACS  
Financial Readiness Program  
Manager

What is a scam? The generally accepted definition of a "scam is a dishonest scheme; a fraud", (Webster 2009) Scams are various and illegal that results in victims being deprived of their funds or sensitive information.

However, there are some scams that operate just inside the framework of law and that you should be aware of and avoid.

The scam that we find most common in Service Members and their Families is financing a car and not being aware of hidden cost. For example, a vehicle cost \$30K at 4% interest will cost you around \$677 per month whereas at 17%, now your payments are \$866 per month, a difference almost \$200 in payments can seriously affect your budget. Once you sign that contract you're responsible to make all payments. Be wary of prices to include interest rates.

Online dating is another scam that is on the rise. The evolution of online dating has led people in search for love being exploited or manipulated. These relationships can go on for years and often end in heartbreaking emotional or financial consequences for the victims.

Here are some quick tips to avoid Dating Site Scams : Don't pursue a long-distance relationships with a stranger online; Never reveal personal data to someone until

you meet face-to-face and develop a level of trust; Pay attention to language. Many of those who commit these crimes are from another country such as, West Africa and the former Soviet republics.

More than ever Service Members and their Families have to protect themselves against Scams.

Whatever the activity, buying a product or shopping on the web using common sense will prevent you from being taken for a ride from the swindler on duty.

The Financial Readiness Program is your resource for information on money matters. We can help you better understand financial topics like: How to be a Better Consumer; Military pay; Checkbook/debit card management; Financial responsibility; Credit reporting; Debt elimination strategies; Saving; Investing; Budgeting. We can also help you learn about other financial services, including: TSP/BRS, Retirement Planning, and How to Build Wealth.

ACS Financial Readiness is located at 1501 William C. Lee Road, Second Floor. Our operating hours 0800-1500, (please call first to set up an appointment) Monday's through Friday's telephone 270-561-2354.



Financial Readiness Program  
Build Your Success!



## Contact Information

### Army Community Service

#### 1501 William C. Lee Road:

Information & Referral 270-798-WEBB  
(270-798-9322)  
270 956-2935

ACS Volunteer Program  
270-798-2063

Army Family Action Plan (AFAP)  
270-956-2934

Army Family Team Building (AFTB)  
270-798-4800

Army Volunteer Corps (AVC)  
270-798-3843

Exceptional Family Member Program (EFMP)  
270-798-2727

Family Advocacy Program (FAP)  
270-412-5500

Financial Readiness Program (FRP)  
270-798-5518

Military Family Life Counselors (MFLC)  
270-205-1917

Master Resilience Training (MRT)  
270-412-5500

Mobilization, Deployment, & Stability

Support Operations (MDSSO)

Soldier and Family Readiness Group  
Training (SFRG) 270-798-3849

Outreach Program 270-798-2062

Relocation Readiness Program  
270-798-6313

#### 2433 Indiana Avenue:

Soldier & Family Assistance Center (SFAC)  
270-412-6000

#### 5001 Screaming Eagle Drive:

Survivor Outreach Services (SOS)  
270-798-0272/0277