

U.S. ARMY INSTALLATION MANAGEMENT COMMAND

US ARMY GARRISON, FORT CAMPBELL



IMCOM Customer Service Pledge

As a service provider organization, we are committed to providing programs and services delivered with a sense of individual pride, professionalism, and in keeping with the spirit of Army values and IMCOM principles.

We create value for our customers through consistent and easily-accessible service. We will:

- Deliver quality products and services.
- Build relationships – with communities, with our customers, and with each other.
- Be kind and respectful to those we serve.
- Conduct ourselves professionally.
- Welcome and encourage feedback; we will communicate and listen.
- Provide neat, professional and aesthetically pleasing facilities.
- Take ownership of our actions.

U.S. ARMY IMCOM



We are the Army's Home

Serving the Rugged Professional