

RecTrac Online – Accessing Your Login Credentials

MWR's RecTrac Online website accesses the RecTrac database that is used by MWR across Fort Campbell. If you have a hunting permit, then you already have a household in our database and we will be able to provide you with your RecTrac Online login credentials.

IMPORTANT: If the website appears to be hung at any point, please refresh your browser.

There are two ways to get your login credentials:

1. If you've previously given us an **email address** to add to your household data, please follow these steps to receive your login credentials automatically from the system:

On the site's Home page

Click on **Forgot your password**

INSTALLATION MANAGEMENT COMMAND
FAMILY AND MWR PROGRAMS

Login | Wishlist (0) | Shopping Cart (0)
Fort Campbell | Change Garrison

HOME SERVICES OTHER

Patron Login
Username:
Password:
Sign In
Forgot your password?
Need an account?
Estep
Fitness Pass
Gear to Go
Golf Course
Arts & Crafts
Outdoor Rec
Aquatics

U. S. Army
MWR Online Services
Community Recreation

Event Calendar ECFT Registration Youth Triathlon

ARMY MWR CREDIT CARD
Earn Cash Back Rewards on Every Purchase

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This site will be unavailable from 0300-0500 daily for maintenance.

Enter your **email address** and click on **Submit**

INSTALLATION MANAGEMENT COMMAND
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HOME SERVICES OTHER

Forgotten Password Form

If you do not have an email address on file with us, or if our data fails to match your responses, you will need to contact our office at (270)798-7535 or by using the contact us form.

Primary Email Address

Submit Reset

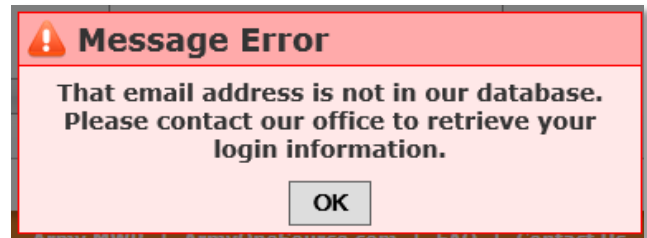
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The system will then generate two separate emails to you, one containing your User ID, and the other your Password. Be sure to check your SPAM folder in addition to your InBox for these messages from the following mailbox: usarmy.campbell.imcom-atlantic.other.camp-webtrac@mail.mil

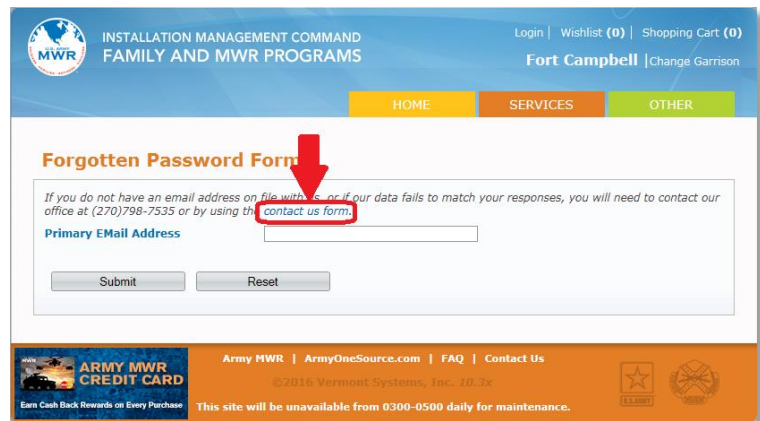
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If the email address that you entered is not in the database you will receive the following message



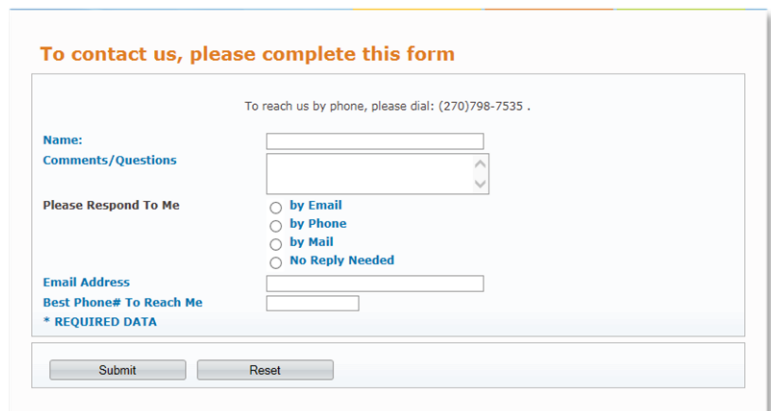
Note: If your household was established in the database some time ago, we may have your AKO address on file. Please try using that email address, or any other old email address you may have had.

2. If you're not able to retrieve your login credentials via your email address, or feel sure that you've never provided your email address previously, please click on **contact us form**

A screenshot of the "Forgotten Password Form" on the MWR website. The form has a header with the MWR logo and navigation links. The main content area contains a text box for "Primary EMail Address" and "Submit" and "Reset" buttons. A red arrow points to a link labeled "contact us form" in the text below the email address field. The footer includes an "ARMY MWR CREDIT CARD" banner and a maintenance notice.

Please enter your Name, your Permit# in the Comments/Questions field, select "by Email", and enter your Email Address.

Also, please add your Phone # in case we need to contact you.

A screenshot of the "To contact us, please complete this form" page. The form includes fields for "Name:", "Comments/Questions", "Email Address", and "Best Phone# To Reach Me". There are radio buttons for "Please Respond To Me" with options: "by Email", "by Phone", "by Mail", and "No Reply Needed". A "Submit" button is at the bottom. A note at the top right says "To reach us by phone, please dial: (270)798-7535".

Once we receive this form from you, we will update your household information with your email address and send you your login credentials.