

To access the online forms, go to: www.contract-claims.com. Enter your Username and Password and select Log In.



### Welcome

Claims Operations

P.O. Box 541388

Dallas, TX 75354 800.743.2231 Phone

972.786.7349 Fax

Welcome to the Contract Claims Services, Inc. website. Whether you are a current client or just browsing, we are glad you stopped by. If you are a current client, please sign in and take advantage of the many services available to you.

CCSI is a privately held, employee-owned company located in Dallas, TX. We are the leading third party administrator (TPA) for federal workers' compensation in

# **News & Updates**

 DOL posts 2013 OWCP medical fee schedule. There are significant changes in fee schedule reimbursement for some services such as an MRI of the knee. The reimbursement for an MRI of the knee was reduced over 35% in the 2013 fee schedule. Anyone managing longshore claims or with longshore claims exposure should confirm their bill auditor is now using the updated fee schedule.



For first time users, you will be required to change your password. Enter and confirm your new password and select "change password". You have successfully changed your password and will use this password at your next log in.

# CHANGE PASSWORD

Use the form below to change your password.

New passwords are required to be a minimum of 12 characters in length and contain at least one upper and lower case character and at least one special (nonalphanumeric) character.

#### Change Your Password





# To file a claim, select "File Claims".





Adjuster Amber Mondello Email 800.743.2231 x2987



You have now successfully logged into the application and have access to the LS-202 and LS-210. You will see the tabs in the upper left corner of your screen. Additionally you will notice there is an "EDIT" section and "AWAITING REVIEW" section. Once the information is completed on either the LS-202 or LS-210 and you select "save" the form will be saved in the "EDIT" window. Let's get started with an LS-202 so you can see how this works. Select the LS-202 tab and click "new". (You will notice when the tab is selected it is blue.)

Home	File Claims	View Reports	Change Password	Manage Users	My Service Team	Contacts
	LS202	LS210				
	FROI:	New Hist	ory	SELECTED: Pri	int Review	Delete
		<b>`</b>				
	Edit	)				
	Employee		Date of Inj Dat	<u>e Last Edit</u>	<u>Responsible</u>	
			_	1	_	
	AWAITING R	EVIEW				
	Employee		<u>Date of Inj</u>	ate Submitted	<u>Submitted By</u>	
		_	_	1	_	



To start an LS-202, you must first enter the SSN. (Format: 999999999) Once entered, click on the magnifying glass to the right. If the injured employee has any prior claims, certain fields will automatically display data. (DOB, phone number, address, etc....) Be sure to check the information to confirm it is accurate. If there are no prior or existing claims, proceed with completing the information by tabbing to each field and entering the information.

ome	File Claims	View Reports	Change Password	Manage Users	My Service Team	Contacts	
	LS202	LS210					^
	LS-2 First R	02 EPORT OF INJURY OF	RILLNESS	* Required	d Field for Submit	Cancel	E
	* Social S 99999999 OWCP No	Searches the da	itabase for previous claim dat	a.			
	Date and * Date	Time of Accident Time	○ am ○ pm				
	Name of I * Last Nar	njured/Deceased Emj ne	oloyee * First Name	MIP	hone		
	Employee * Street * City	's Address	* State * Zip				
			¥	-			



Required fields will have a red asterisk. You will also see fields in orange, which represents a field that is auto filled and does not allow the user to change it. (Example: Injury is Reported Under the Following Act) Once you have entered the information, at the bottom you will see the option to "save" "submit" or "cancel". Let's discuss those in more detail.

CONTRACT CLAIMS SERVIO	CES, INC	
Address		
P.O. BOX 541328		
City	State Zip	
DALLAS	TX 75354 1328	
Freedower		
Employer US MARINE CORPS MCCS		
* Address		
Audress		
/ * City	State Zip	
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Nature of Employer's Busines		
Nature of Employer's Busines		Date of Report 08/16/2011
Person Completing this Repo	ort Official Title TEST/TRAINING	
Person Completing this Repo	rt Official Title TEST/TRAINING Retirement Participant	
Person Completing this Repo	ort Official Title TEST/TRAINING	
Person Completing this Repo	rt Official Title TEST/TRAINING Retirement Participant O Yes O No	08/16/2011
Person Completing this Repo CCS TESTER Rehired Annuitant O Yes O No	rt Official Title TEST/TRAINING Retirement Participant O Yes O No	
Person Completing this Repo CCS TESTER Rehired Annuitant O Yes O No	rt Official Title TEST/TRAINING Retirement Participant O Yes O No	08/16/2011
Person Completing this Repo CCS TESTER Rehired Annuitant O Yes O No	rt Official Title TEST/TRAINING Retirement Participant O Yes O No	08/16/2011
Person Completing this Repo CCS TESTER Rehired Annuitant O Yes O No	rt Official Title TEST/TRAINING Retirement Participant O Yes O No	08/16/2011
Person Completing this Repo CCS TESTER Rehired Annuitant O Yes O No Special Comments to Super	Int Official Title TEST/TRAINING Retirement Participant O Yes O No visor or Adjuster	08/16/2011
Person Completing this Repo CCS TESTER Rehired Annuitant Yes No Special Comments to Super	rt Official Title TEST/TRAINING Retirement Participant O Yes O No	08/16/2011



Some fields require you to type the information, some require selecting "yes' or "no" and others have a drop down box. For the drop down box, click the arrow to the right to display the items from the drop down menu. By clicking the appropriate item the information will be entered for that field. Continue this process until the form is complete.

# Service Team





Email

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800.743.2231 x2997
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Unit Clerk
Lisa Sewell
Email
800.743.2231 x3015
```

Vice President

Renee' Davis











Wages or Earnings (Include overtime, Allowances, etc.) Hourly \$ Daily \$ Weekly \$ Yearly \$ Exact Place where Accident Occured. This item should specify area if accident was in maritime employment and occured in area adjoining navigable waters How was Knowledge of Accident or Occupational Illness gained? Describe in full how the accident occured EMPLOYEE STATES Nature of Injury ABRASION AIDS/HIV RELATED PROBLEMS ALLERGIC REACTION AMPUTATION ANEURYSM ANGINA PECTORIS (HEART RELATE) ARTHRITIS ASBESTOSIS ASPHYXIATION ATTEMPTED SUICIDE BLACK LUNG BURN - 1ST/2ND/3RD DEGREE BYSSINOSIS CANCER CARPAL TUNNEL SYNDROME CHEST PAINS CHIPPED TOOTH CHRONIC PAIN SYNDROME CONCUSSION CONJUNCTIVITIS CONTAGIOUS DISEASE CONTUSION/BRUISE CRUSHING CUMULATIVE INJURY CYST DEATH DEGENERATION DERMATITIS DISC HERNIATIO



You may opt to "save" a form if you are interrupted while entering the information, or if you have started the form, but need more information, prior to submitting. You will be asked if you want to save the form and finish later. By selecting yes, the form will save in the EDIT window. You must complete the "required" fields prior to saving. If these are not completed, a window will display requesting you complete the required fields and these fields will be displayed in yellow.

LS-202 First Report of Injury or Illness	* Required Field for Submit
* Social Security No.	
OWCP No.	
Date and Time of Accident * Date Time AM O PM	Message from webpage
Name of Injured/Deceased Employee * Last Name * First Name	There are minimal requirements to save the form: - Last Name
	- First Name - Date of Injury
Employee's Address * Street	
	- Date of Injury



By entering the required fields and selecting "save", you will now see the form in the Edit window. From the Edit window, you can "print" "review" or "delete" the form. To perform any of these tasks, you must first click on the form. You will notice when you place your curser over the selected form, it will change to yellow, once selected it will change to orange. To print the form, select print. To delete the form, select delete. In most cases you will select "review" to complete the form.





By selecting review from the EDIT window, the form will be displayed. Complete the form to be processed by entering the additional information. Once the information is completed, prior to selecting submit be sure the "print window" box in the bottom right hand corner is checked. This will allow you to print the form prior to submitting.

City     State     Zip       DALLAS     TX     76354     - 1328   Employer US MARINE CORPS MCCS Address 123 MAIN STR City DALLAS TX		DALLAS TX 75354 - 1328  mployer US MARINE CORPS MCCS Address 123 MAIN STR City State Zip
US MARINE CORPS MCCS Address 123 MAIN STR City DALLAS TX ✓ TX ✓ TX ✓ T5006 -  Vature of Employer's Business  Person Completing this Report CCS TESTER  Person Completing this Report CCS TESTER   Official Title Date of Report D8/16/2011  Rehired Annuitant Retirement Participant  Yes No Special Comments to Supervisor or Adjuster  ✓		JS MARINE CORPS MCCS Address 123 MAIN STR City State Zip
Address 123 MAIN STR City DALLAS TX IX TX		Address 123 MAIN STR City State Zip
City State Zip   DALLAS TX 75006 -     Nature of Employer's Business     Person Completing this Report   Official Title   Date of Report   CCS TESTER     Rehired Annuitant   Retirement Participant   O Yes O No   Special Comments to Supervisor or Adjuster		23 MAIN STR City State Zip
City     State     Zip       DALLAS     TX     75006 -       Nature of Employer's Business		CityStateZip
DALLAS     TX     75006       Verson Completing this Report     Official Title     Date of Report       Person Completing this Report     Official Title     Date of Report       CCS TESTER     TEST/TRAINING     08/16/2011		
Vature of Employer's Business         Person Completing this Report       Official Title       Date of Report         CCS TESTER       TEST/TRAINING       08/16/2011         Rehired Annuitant       Retirement Participant       0 Yes		DALLAS TX Y (75006 - )
Person Completing this Report     Official Title     Date of Report       CCS TESTER     TEST/TRAINING     08/16/2011         Rehired Annuitant     Retirement Participant       O Yes     No     O Yes   Special Comments to Supervisor or Adjuster		
Person Completing this Report     Official Title     Date of Report       CCS TESTER     TEST/TRAINING     08/16/2011         Rehired Annuitant     Retirement Participant       O Yes     No     O Yes   Special Comments to Supervisor or Adjuster		
CCS TESTER     TEST/TRAINING     08/16/2011         Rehired Annuitant     Retirement Participant       O Yes     No   Special Comments to Supervisor or Adjuster		ature of Employer's Business
CCS TESTER     TEST/TRAINING     08/16/2011         Rehired Annuitant     Retirement Participant       O Yes     No   Special Comments to Supervisor or Adjuster		
CCS TESTER     TEST/TRAINING     08/16/2011         Rehired Annuitant     Retirement Participant       O Yes     No   Special Comments to Supervisor or Adjuster		orean Completing this Depart Official Title
Rehired Annuitant Retirement Participant          Yes       No         Yes       No         Special Comments to Supervisor or Adjuster		
○ Yes ⊙ No Special Comments to Supervisor or Adjuster		JUST LISTER
○ Yes ⊙ No Special Comments to Supervisor or Adjuster		
Special Comments to Supervisor or Adjuster		
		○ Yes ☉ No ○ Yes ☉ No
		Special Comments to Supervisor or Adjuster
Auto Approve Print Wi	Auto pprove Print Window	
	Opens the print window upon	
hease review the information in the form for completness and		



When the print window is checked, a separate window will open displaying the form – this also gives you the opportunity to confirm the information is accurate.

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	Please fill out the following form. You cannot save data typed into this form lease print your completed form if you would like a copy for your records.			📒 Highlight Fie
	Employer's First Report of Injury Or Occupational Illness	Em	S. Department of Labor ployment Standards Administration ice of Worker's Compensation Programs	1215-0031
	JOB CLASS: REGULAR FULL TIME	HIRE DATE:	NAFI CODE: 30017 - BILLETING SAN DIEGO	1215-0031
	1. OWCP No.	2. Carrier's No.	3. Date and Time of Accident Mo. Day Yr. Hour 12-01-2010	
		ype or print – first, M.I., last) st: TEST ELEPHONE:	5. Employee's Address (No, street, city, state, Zip code) 123 MAIN STR DALLAS TX 75006	
	6. Injury is Reported Under the Following Act (Mark One)	<ol> <li>Indicate Where Injury occurred (Longshore Act only)(Mark one)</li> </ol>	8. Sex 9. Date of birth ● M ○ F 12-01-1966	
	A O Longshore and harbor Workers' Compensation Act B O Defense Base Act	A O Aboard Vessel /Over Navigable Waters B O Pier/Wharf	10. Social Security No. (Reguired by law)         999-99-9999         11. Did injury Cause Death?	
	C      Nonappropriated Fund Instru- Mentalities Act	C O Dry Dock D O Marine Terminal	No OYes - if yes, skip to 16     12. Did Injury Cause Loss of Time Beyond	
	D O Outer Continental Shelf Lands Act	E     O     Building Way       F     O     Marine Railway       G     O     Other Adjoining Area	Day or Shift of accident? 13. Date and Hour Employee Mo. Day Yr. Hour First Lost Time Due to Injury	O Yes O № O AM O PM
	14. Did Employee Stop Work Immediately? O Yes	15. Date and Hour Employee Returned to Work	<ol> <li>Was Employee Doing Work When Injured/Killed? (If no, explain in Item 26)</li> </ol>	O Yes No
Þ	17. Did Injury/Death Occur on Employer's Premises? O No	18. Dept. in Which Employee Nor 85 - BILLETING (BOQ, BEQ, ETC		
9		hich Days Usually Worked Per Week	? 22. Date Employer or	



To confirm it was submitted, select the appropriate form (LS-202 or LS-210) and select "history". The form is now submitted and will be displayed under "history". The history will display all claims you have submitted. Once the form is processed by CCSI, you will see the claim number, in the claim key. Forms are processed on a daily basis.

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		CC				
	HOLDIN GROUP OF COMPANIES	G3				
Home Administration	Log Out					
Home Administration	Log Out					
	LS202 LS210					
	Back		SELECTED:	Print Vie	w Amend	
	HISTORY					
	<u>Employee</u>	<u>Date of Inj</u>	Approved	Processed	Claim Key	
	TOM , TOM	02/15/10	03/16/10 - 09:28 AM	Processing		
			1			
	FIND:	First Name	Search	Clear		



Once a form is submitted to be processed, the user has the option to "print" "view" or "amend" the form. To amend the form select the form to be amended and click amend. The form will be displayed and is ready for you to enter the amendments. Once completed, select submit. Once submitted, the form will be displayed in the history window, awaiting processing by CCS.

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CCS HO	LDINGS				
GROUP OF C	OMPANIES				
Home Administration Log Out	E				
LS202	LS210				
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Employee	<u>Date of Inj</u>	Approved		Claim Key	
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Additional notes: You can only amend a form that has been processed and are only able to amend the latest version. An error message in the bottom right hand corner will be displayed in yellow letting you know the form "Must be Processed" or "Not most current".

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*     ★ <i>G</i> CCS Portal <i>G</i> CCS Holdings, Inc.	
CCS HOLDINGS GROUP OF COMPANIES	
Home Administration Log Out	
LS202 LS210	
Back SELECTED: Print View Amend	
HISTORY	
Employee         Date of Inj         Approved         Processed         Claim Key           TOM , TOM         02/15/10         03/16/10 - 09:28 AM         Processing	
TOM, TOM 02/15/10 05/10/10 - 09/28 AM Processing	
1	
FIND: First Name Search Clear Must be Processed	



To view the form in history, select "view". The form will be displayed, however you are only allow to view it. You cannot make any changes.

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CCS HOLDINGS	
Home Administration Log Out	
Home     Administration     Log out       LS202     LS210       IS-202     First Report of INJURY or ILLNESS       Social Security No.     123450789       OWCP No.     Image: Comparison of Comp	
Name of Injured/Deceased Employee Last Name First Name MI Phone TOM TOM Phone Employee's Address Street 123 MAIN STREET City State Zip DALLAS TX V 75000 -	
Injury is Reported Under the Following Act  Longshore and harbor Workers' Compensation Act  Defense Base Act  Noncomposited Fund InstruMentalities Act	



To print the form from the history window, select print. The form will be displayed in a separate window for you to print. You can also save the form, by selecting "file" "save as". This will open the form in a PDF for you to save.





Filing an LS-210 is similar to filing an LS-202. To complete an LS-210, select the LS-210 tab and new. You will be asked to enter the claim # or the First Name, Last Name and Date of Injury. Once entered, select start.

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	ROUP OF COMPANI	INGS				
Home Administration	Log Out					
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	LS202	LS210				
					Back	
		6				
	PLEASE PROVID	E THE FOLLOWING INFORMA	ATION ABOUT THE CL	AIM:		
	Claim #					
	OR					
	First Name	Last Name		Date of Injury		
			And			
					Start	



The form will be displayed. The top portion is displayed orange indicating fields that cannot be changed. Scroll to box 7 and complete the information.





Similar to the LS-202, you have the option to "save" "submit" or "cancel". These features work the same way as the LS-202. (Save for later, submit to be processed or cancel the form.) You can also view previously submitted LS-210s under history, where you can "print" "view" or "amend" similar to the LS-202.





If you are looking for a particular form you can search under "FIND" at the bottom of the history window. You can search by First Name, Last Name, Date of Injury or Amendments. Select the criteria and click "search". Only the forms meeting the criteria will be displayed. This feature can be used for both the LS-202 and the LS-210.

Edit	View Favorites	Tools Help					
	== 🔻 🏉 CCS Porta		CCS Holdings, Inc.	x			
-			CC5 Holdings, Inc.				
		HOLD GROUP OF COMPAN	INGS				
		GROUP OF COMPAN	IES				
Home	Administration	Log Out					
	1	LS202	LS210				
		Back		SELECTED:	Print View	Amend	
		HISTORY					
		Employee TOM, TOM	Date of In 02/15/10		Processed Processing	Claim Key	
				1			
		FIND: TOM	Last		Clear		



To log out of the application, select Log out. This will take you back to the Contract Claims Services, Inc. home page.

If you have any problems accessing or using the application, contact Lisa Sewell at 1-800-743-2231 ext. 3015 or email lisa.sewell@ccsholdings.com.



Home About Us Services Ancillary Services Medicare Set-Aside MSA Referral Form Links Contacts	Career
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Log On	
Username:	
Password:	
Log In	

#### Forgot Your Password?

Claims Operations P.O. Box 541388 Dallas, TX 75354 800.743.2231 Phone 972.786.7349 Fax



# Welcome

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# Client Portal Contact List

- Main Lisa Sewell 800-743-2231 ext. 3015 Lisa.Sewell@ccsholdings.com
- Backup Cameron McWaters 800-743-2231 ext. 2946 Cameron.McWaters@ccsholdings.com
- Backup Renee Davis 800-743-2231 ext. 2996 Renee.Davis@ccsholdings.com
- Backup Casey Brands 800-743-2231 ext. 2997

Casey.Brands@ccsholdings.com